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New FAQ from 2015 August to 2016 January

Date	Title	Applied to
2016/01/08	A choppy consistent video shows in VMS v14.101 viewlog? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_A_choppy_consistent_video_shows_in_VMS_v14.101_viewlog_20160105.pdf	VMS V14.10.1
2016/01/08	VMS v14.1 Password doesn't reset from passuninstall? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_VMS_v14.1_Password_doesn't_reset_from_passuninstall_20160105.pdf	VMS V14.1
2016/01/08	How to test 3rd party IP camera's ONVIF compatibility with GV-VMS? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_How_to_test_3rd_party_IP_camera's_ONVIF_compatibility_with_GV-VMS.pdf	GV-DVR/NVR GV-VMS
2016/01/08	Why VMS 14.101 remote video in Mac ERM v1.0 and GV-Eye v2.2 randomly stop working and then VMS freezes? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_Why_VMS_14.101_remote_video_in_Mac_ERM_v1.0_and_GV-Eye_v2.2_randomly_stop_working_and_then_VMS_freezes.pdf	GV-VMS



<p>2016/01/08</p>	<p>Why are there two recorded clips when there is a single motion event in Multicam v8.62? NEW! http://pd.geovision.tw/faq/MonitoringSW/[NVR] Why are there two recorded clips when there is a single motion event in Multicam v8.62.pdf</p>	<p>DVR/NVR</p>
<p>2016/01/08</p>	<p>Why Multicam v8.62 has choppy recording when only 4pcs UBL2411 are added? NEW! http://pd.geovision.tw/faq/MonitoringSW/[NVR] Why Multicam v8.62 has choppy recording when only 4pcs UBL2411 are added.pdf</p>	<p>DVR/NVR V8620</p>
<p>2016/01/08</p>	<p>Why Recording Server v1.23 is randomly not recording with Recording Failed errors? NEW! http://pd.geovision.tw/faq/Recording_Server/[RecordingServer] Why Recording Server v1.23 is randomly not recording with Recording Failed errors.pdf</p>	<p>Recording Server V1.23</p>
<p>2016/01/08</p>	<p>Why user privilege audio is disabled in VMS v14.101 but audio still works in GV-Eye v2.2? NEW! http://pd.geovision.tw/faq/Remote_Mobile/[Remote] Why user privilege audio is disabled in VMS v14.101 but audio still works in GV-Eye v2.2.pdf</p>	<p>GV-Eye V2.2</p>
<p>2016/01/08</p>	<p>The video exported through Viewlog Remote viewlog v8.62 shows upside down in VLC player ? NEW! http://pd.geovision.tw/faq/Remote_Mobile/[Remote] The video exported through Viewlog Remote viewlog v8.62 shows upside down in VLC player.pdf</p>	<p>Viewlog/Remote Viewlog</p>



<p>2016/01/08</p>	<p>Why BX1500 & BX5300 FW v3.0 Stream 1 and 2 has different FOV which affects Advance Motion Detection? NEW! http://pd.geovision.tw/faq/IPCamera/[IPCam] Why BX1500 & BX5300 FW v3.0 Stream 1 and 2 has different FOV which affects Advance Motion Detection.pdf</p>	<p>GV-BX1500 & GV-BX5300</p>
<p>2016/01/08</p>	<p>Why BX12201 supports only 2D Noise Reduction and not 3DNR like other GV-IP Cameras? NEW! http://pd.geovision.tw/faq/IPCamera/[IPCam] Why BX12201 supports only 2D Noise Reduction and not 3D NR like other GV-IP Cameras.pdf</p>	<p>GV-IPCAM H.264 Series</p>
<p>2016/01/08</p>	<p>Why EBL2100 & EFD2100 have different FPS spec? NEW! http://pd.geovision.tw/faq/IPCamera/[IPCam] Why EBL2100 & EFD2100 have different FPS spec.pdf</p>	<p>GV-EBL2100 & GV-EFD2100</p>
<p>2016/01/08</p>	<p>Why GV-FE3404 has high internal temperature of up to 170°F when used with IR ring? NEW! http://pd.geovision.tw/faq/IPCamera/[IPCam] Why FE3404 has high internal temperature of up to 170F when used with IR ring.pdf</p>	<p>GV-Fisheye with IR Ring</p>
<p>2016/01/08</p>	<p>Why the option to disable RTSP authentication is available with v1.01 but removed for v1.02? NEW! http://pd.geovision.tw/faq/Cloud/[Cloud] Why the option to disable RTSP authentication is available with v1.01 but removed for v1.02.pdf</p>	<p>GV-Cloud Camera V1.02</p>



New FAQ from 2015 August to 2016 January

Date	Title	Applied to
2016/01/08	Why the option to disable RTSP authentication is available with v1.01 but removed for v1.02? NEW! http://pd.geovision.tw/faq/Cloud/[Cloud] Why the option to disable RTSP authentication is available with v1.01 but removed for v1.02.pdf	GV-Cloud Camera V1.02
2015/11/23	Why is there garbled text in ERM's Single CH Live View Text Overlay even though DVR/NVR & ERM Windows language settings are already set to Simplified Chinese? NEW! http://pd.geovision.tw/faq/MonitoringSW/%5bNVR%5d%20Garbled%20text%20in%20ERM's%20Single%20CH%20Live%20View%20Text%20Overlay%20even%20though%20Windows%20set%20to%20Simplified%20Chinese.pdf	DVR/NVR ERM Control Center
2015/11/19	How to load default settings to GV-IP device? NEW! http://pd.geovision.tw/faq/IPCamera/GV-IP%20Cameras Load Default.pdf	GV-IPCAM H.264 Series
2015/11/11	List of GV-IP cameras that support UMTS and USB 3G/4G adapters? NEW! http://pd.geovision.tw/faq/IPCamera/%5BIPC%5D%20List%20of%20GV-IP%20cameras%20that%20support%20UMTS%20and%20USB%203G%20or%204G%20adapters.pdf	GV-IP Cameras
2015/11/11	Why is user able to Telnet access AS400 controller without any ID/Password verification? NEW! http://pd.geovision.tw/faq/AccessControl/%5BAccessControl%5D%20Why%20is%20user%20able%20to%20Telnet%20access%20AS400%20controller%20without%20any%20ID%20or%20Password%20verification.pdf	GV-AS100/GV-AS110/G V-AS120/GV-AS400



<p>2015/11/10</p>	<p>Can GV-VMS v14.1 Export FE Recorded Video in GeoFishey mode? NEW! http://pd.geovision.tw/faq/VMS/%5BVMS%5D%20Can%20GV-VMS%20v14.1%20Export%20FE%20Recorded%20Video%20in%20GeoFishey%20mode.pdf</p>	<p>VMS V14.1 VMS V14.10.1</p>
<p>2015/11/3</p>	<p>Why does ASManager and ASWeb have different time formats such as different date format and 24H vs AM/PM? NEW! http://pd.geovision.tw/faq/AccessControl/%5BAccessControl%5D%20Why%20does%20ASManager%20and%20ASWeb%20have%20different%20time%20formats%20such%20as%20different%20date%20format%20and%2024H%20vs%20AMPM.pdf</p>	<p>ASManager V4.3</p>
<p>2015/11/3</p>	<p>Does DMMultiview support logging on as non-administrator? NEW! http://pd.geovision.tw/faq/Remote_Mobile/%5BRemote%5D%20Can%20DMMultiview%20run%20as%20non-admin.pdf</p>	<p>DMMultiview</p>
<p>2015/11/3</p>	<p>Does VMS v14.101 include the special patch for ONVIF audio? NEW! http://pd.geovision.tw/faq/VMS/%5BVMS%5D%20Does%20VMS%20v14.101%20include%20the%20special%20patch%20for%20ONVIF%20audio.pdf</p>	<p>VMS v14.10.1</p>
<p>2015/10/30</p>	<p>In a matrix in control center, what conditions we need in order to use camera configure? NEW! http://pd.geovision.tw/faq/CMS/%5BControlCenter%5D%20What%20conditions%20we%20need%20in%20order%20to%20use%20camera%20configure%20in%20the%20matrix%20window.pdf</p>	<p>Control Center V3.3</p>



<p>2015/09/24</p>	<p>Why some camera disconnected after change 8ch GV-VD2500(v2) as 8ch GV-VD3400 (v3) under 8 port GV-POE support? NEW! http://pd.geovision.tw/faq/IPCamera/Why_some_camera_disconnected_after_change_8ch_GV-VD2500_v2_as_8ch_GV-VD3400_v3_under_8_port_GV-POE_support.pdf</p>	<p>All GV-POE All GV-IP cam</p>
<p>2015/08/24</p>	<p>Does ERM Mac Version support GV-NVR & DVR? NEW! http://pd.geovision.tw/faq/Edge_Recording_Manager/Does_Mac_Version_support_GV-NVR_&_DVR_20150803.pdf</p>	<p>GV-Edge Recording Manager Mac V1.0 & V1.1</p>
<p>2015/08/24</p>	<p>Fan noise comparison for GV-SNVR1600 and GV-SNVR0400? NEW! http://pd.geovision.tw/faq/DVR_NVR_System/Fan_noise_comparison_for_GV-SNVR1600_and_GV-SNVR0400_20150812.pdf</p>	<p>GV-SNVR04/16</p>
<p>2015/08/24</p>	<p>WIFI LAN connection unstable for GV-CAW 1M & 2M? NEW! http://pd.geovision.tw/faq/IPCamera/WIFI_LAN_connection_unstable_for_GV-CAW_1M_&_2M_20150803.pdf</p>	<p>GV-CAW 1M & 2M, WiFi Router: RT-AC68U</p>



GV-VMS Software		
Date	Title	Applied to
2016/01/08	A choppy consistent video shows in VMS v14.101 viewlog? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_A_choppy_consistent_video_shows_in_VMS_v14.101_viewlog_20160105.pdf	VMS V14.10.1
2016/01/08	VMS v14.1 Password doesn't reset from passuninstall? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_VMS_v14.1_Password_doesn't_reset_from_passuninstall_20160105.pdf	VMS V14.1
2016/01/08	How to test 3rd party IP camera's ONVIF compatibility with GV-VMS? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_How_to_test_3rd_party_IP_camera's_ONVIF_compatibility_with_GV-VMS.pdf	GV-DVR/NVR GV-VMS
2016/01/08	Why VMS 14.101 remote video in Mac ERM v1.0 and GV-Eye v2.2 randomly stop working and then VMS freezes? NEW! http://pd.geovision.tw/faq/VMS/[VMS]_Why_VMS_14.101_remote_video_in_Mac_ERM_v1.0_and_GV-Eye_v2.2_randomly_stop_working_and_then_VMS_freezes.pdf	GV-VMS
2015/11/10	Can GV-VMS v14.1 Export FE Recorded Video in GeoFishey mode? NEW! http://pd.geovision.tw/faq/VMS/%5BVMS%5D%20Can%20GV-VMS%20v14.1%20Export%20FE%20Recorded%20Video%20in%20GeoFishey%20mode.pdf	VMS V14.1 VMS V14.10.1



<p>2015/11/3</p>	<p>Does VMS v14.101 include the special patch for ONVIF audio? NEW! http://pd.geovision.tw/faq/VMS/%5BVMS%5D%20Does%20VMS%20v14.101%20include%20the%20special%20patch%20for%20ONVIF%20audio.pdf</p>	<p>VMS v14.10.1</p>
<p>2015/07/15</p>	<p>Customize connection lost logo at GV-VMS v14.1 is not available in FBR? http://pd.geovision.tw/faq/VMS/Customize_connection_lost_logo_at_GV-VMS_v14.1_is_not_available_in_FBR.pdf</p>	<p>GV-VMS V14.10</p>
<p>2015/07/09</p>	<p>Why VMS v14.1 E-Map doesn't show any camera within layout design? http://pd.geovision.tw/faq/VMS/[VMS_E-Map_icon]_Why_VMS_v14.1_E-Map_doesn't_show_any_camera_within_layout_design_-_20150709.pdf</p>	<p>GV-VMS V14.10</p>
<p>2015/05/06</p>	<p>How to solve anti-virus software Kaspersky will detect GvLicenseTool.exe in VMS v14.1 as Trojan file? http://pd.geovision.tw/faq/VMS/How_to_solve_anti-virus_software_Kaspersky_will_detect_GvLicenseTool.exe_in_VMS_v14-20150506.pdf</p>	<p>GV-VMS V14.10 GV-Edge Recording Manager V1.0 GV-Control Center V3.2</p>
<p>2015/03/31</p>	<p>How can I storage duplicate video image to both GV-VMS system & backup storage http://pd.geovision.tw/faq/VMS/How_can_I_storage_duplicate_video_image_to_both_GV-VMS_system_&_backup_storage-20150331.pdf</p>	<p>GV-VMS V14.10 & GV-Storage V2</p>
<p>2015/01/30</p>	<p>GV-VMS shows GeoFisheye GPU Create Failed http://pd.geovision.tw/faq/VMS/vms_showing_geofisheye_gpu_create_failed.pdf</p>	<p>GV-VMS V14.10</p>



2015/01/19	VMS not able to add remove camera? http://pd.geovision.tw/faq/VMS/VMS-camera-status_showing_20150105.pdf	GV-VMS V14.10
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GV-Edge Recording Manager		
Date	Title	Applied to
2015/11/23	<p>Why is there garbled text in ERM's Single CH Live View Text Overlay even though DVR/NVR & ERM Windows language settings are already set to Simplified Chinese? NEW!</p> <p>http://pd.geovision.tw/faq/MonitoringSW/%5bNVR%5d%20Garbled%20text%20in%20ERM's%20Single%20CH%20Live%20View%20Text%20Overlay%20even%20though%20Windows%20set%20to%20Simplified%20Chinese.pdf</p>	<p>DVR/NVR</p> <p>ERM</p> <p>Control Center</p>
2015/08/24	<p>Does ERM Mac Version support GV-NVR & DVR? NEW!</p> <p>http://pd.geovision.tw/faq/Edge_Recording_Manager/Does_Mac_Version_support_GV-NVR_&_DVR_20150803.pdf</p>	<p>GV-Edge Recording Manager Mac V1.0 & V1.1</p>
2015/01/29	<p>Is Edge Recording Manager able to record in local PC</p> <p>http://pd.geovision.tw/faq/Edge_Recording_Manager/Is_GV-ERM_able_to_record_in_local_PC-20150129.pdf</p>	<p>GV-Edge Recording Manager V1.0</p>
2015/01/29	<p>Edge Recording Manager recording status</p> <p>http://pd.geovision.tw/faq/Edge_Recording_Manager/Recording_status_for_GV-Edge_Recording_Manager-20150129.pdf</p>	<p>GV-Edge Recording Manager V1.0</p>
2015/01/19	<p>Edge Recording Manager for Mac UI language question</p> <p>http://pd.geovision.tw/faq/Edge_Recording_Manager/edge_recording_for_mac_not_showing_english-20150109.pdf</p>	<p>GV-ERM for Mac V1000</p>



DVR / NVR Monitoring Software		
Date	Title	Applied to
2016/01/08	<p>Why are there two recorded clips when there is a single motion event in Multicam v8.62? NEW!</p> <p>http://pd.geovision.tw/faq/MonitoringSW/%20[NVR]_Why_are_there_two_recorded_clips_when_there_is_a_single_motion_event_in_Multicam_v8.62.pdf</p>	DVR/NVR
2016/01/08	<p>Why Multicam v8.62 has choppy recording when only 4pcs UBL2411 are added? NEW!</p> <p>http://pd.geovision.tw/faq/MonitoringSW/[NVR]_Why_Multicam_v8.62_has_choppy_recording_when_only_4pcs_UBL2411_are_added.pdf</p>	DVR/NVR V8620
2015/11/23	<p>Why is there garbled text in ERM's Single CH Live View Text Overlay even though DVR/NVR & ERM Windows language settings are already set to Simplified Chinese? NEW!</p> <p>http://pd.geovision.tw/faq/MonitoringSW/%5bNVR%5d%20Garbled%20text%20in%20ERM's%20Single%20CH%20Live%20View%20Text%20Overlay%20even%20though%20Windows%20set%20to%20Simplified%20Chinese.pdf</p>	DVR/NVR ERM Control Center
2015/07/09	<p>Is there any CGI command that can be used for getting motion detection via PUSH or PULL methods from GV-NVR?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/[CGI Commands]_Is_there_any_CGI_command_that_can_be_used_for_getting_motion_detection_via_PUSH_or_PULL_methods_from_GV-NVR_-_20150709.pdf</p>	DVR/NVR V8590 or later



2015/03/05	<p>Why Virtual IO_Visual Automation in NVR v8.59 only allow eight outputs when using GV-IO Box 16 ports?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Why_Virtual_IO_Visual_Automation_in_NVR_v859_only_allow_eight_outputs_when_using_GV-IO_Box_16_ports-20150305.pdf</p>	DVR/NVR V8590
2015/03/05	<p>What is the encryption key size of Webcam SSL?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/What_is_the_encryption_key_size_of_Webcam_SSL-20150305.pdf</p>	DVR/NVR V8590
2014/11/18	<p>Are GeoVision products vulnerable to Shellshock attacks?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Shellshock_attacks.pdf</p>	GV Software & Hardware products
2014/11/14	<p>Why can't I connect Arecont AV12186DN to GV-System?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/ArecontAV12186DN_connection_issue.pdf</p>	DVR/NVR V8590
2014/11/14	<p>Why can't I add a camera to GV-System through ONVIF?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/ONVIF_issue_with_time_sync.pdf</p>	GV-System (DVR/NVR)
2014/04/07	<p>Why doesn't Live View display when Pelco Spectra IV IP series is connected to GV-System?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/GV-System_connection_Pelco_Spectra_solution.pdf</p>	GV-System



2014/03/31	<p>Why does the GV-IP Decoder Box / GV-Pad show the “Resolution Error” or “Codec Error” message?</p> <p>http://pd.geovision.tw/faq/IPCamera/Decoder_box_quad_view_error.pdf</p>	GV-IP Decoder Box / GV-Pad firmware V1.05 or later
2013/09/27	<p>How to upgrade the GeoVision black dongle?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/USB_dongle_upgrade.pdf</p>	GeoVision Black Dongle
2013/07/10	<p>Compatible Antivirus Software with GeoVision Software</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Compatible_antivirus_sw_with_GV.pdf</p>	GeoVision Software
2013/07/05	<p>Why can't I receive the e-mail notice from my Gmail account?</p> <p>http://pd.geovision.tw/faq/IPDevice/Can't_receive_e-mail_notice_from_gmail.pdf</p>	GV-System, GV-Video Server, GV-Compact DVR, GV-IP Camera
2013/06/17	<p>How to add an Axis camera to GV-DVR/NVR through the ONVIF protocol?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/How_to_add_axis_camera_into_GV-DVR-NVR_through_onvif_protocol.pdf</p>	GV-System V8.5.7.0 or later
2013/05/07	<p>How to export the video file with Windows standard codec?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Exporting_Video_in_Standard_Codec.pdf</p>	GV-System



2013/04/19	<p>How do I create time lapse videos using GV-System or GV-IP Camera?</p> <p>http://pd.geovision.tw/faq/IPCamera/Time_Lapse_Video.pdf</p>	<p>GV-System, GV-IP Camera</p>
2013/04/12	<p>How do I edit the recording path in the GV-System?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/How_do_I_edit_the_recording_path_in_the_GV-System.pdf</p>	<p>GV-System V8.5 or later</p>
2013/01/31	<p>How to load default settings to GV-IP device & GV-System?</p> <p>http://pd.geovision.tw/faq/IPDevice/GVProduct_Load_Default.pdf</p>	<p>GV-System, GV-Video Server, GV-Compact DVR, GV-IP Camera, GV-DSP LPR</p>
2012/12/28	<p>What ONVIF version does GV-System support?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Supported_ONVIF_Version.pdf</p>	<p>GV-System</p>
2011/12/08	<p>Are GV-NVR and GV-Hybrid DVR ONVIF compliant?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/NVR_HybridDVR_ONVIF.pdf</p>	<p>GV-NVR / GV-Hybrid DVR V8.4 or later</p>
2011/11/17	<p>What is the Remote Playback Server?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/remove-remote-playback-server.pdf</p>	<p>GV-System earlier than V8.5</p>



2011/11/17	The minimum PC requirements of GV-NVR V8.5 http://pd.geovision.tw/faq/MonitoringSW/NVR-PC-Requirements.pdf	GV-NVR V8.5
2011/11/04	Supported analog PTZ models for GV-System and AUX function http://pd.geovision.tw/faq/IPCamera/PTZ-support-GVSystem-AUX.pdf	GV-System V8.5
2011/10/28	What is the arrow icon overlaid on the bottom-right corner of the recordings? http://pd.geovision.tw/faq/MonitoringSW/arrow-icon-on-recording-j.pdf	GV-System V8.2 or later
2011/10/25	The supported modem models by GeoVision http://pd.geovision.tw/faq/MonitoringSW/supported-modem.pdf	GV-System
2011/08/02	How to remove supervisor accounts from the GV-System? http://pd.geovision.tw/faq/MonitoringSW/Removing_Supervisor_Account.pdf	GV-System
2011/08/02	How to set up e-mail alerts with Google Gmail? http://pd.geovision.tw/faq/MonitoringSW/Gmail_EmailAlert.pdf	GV-System V8.3.2 or later
2011/08/02	How to use the RTSP protocol to connect the third-party IP cameras to the GV-System? http://pd.geovision.tw/faq/IPDevice/Third-party_IPCam_RTSP.pdf	GV-System, IP Camera



2011/08/02	<p>Can I add multiple IP cameras with a single IP address to the GV-System?</p> <p>http://pd.geovision.tw/faq/IPDevice/Adding_IPCam_with_same_IP.pdf</p>	GV-System, GV-IP Camera
2011/08/01	<p>Why can't I get back to the Windows desktop while running the GV-System?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Unable_Minimize_Multicam.pdf</p>	GV-System
2011/08/01	<p>Why do the merged video files become jerky after using Advanced Merge?</p> <p>http://pd.geovision.tw/faq/Playback/Merge_video_becomes_jerky.pdf</p>	GV-System V8.3.3
2011/07/25	<p>Which PTZ cameras can support Object Tracking?</p> <p>http://pd.geovision.tw/faq/IPCamera/PTZ_Tracking_models.pdf</p>	GV-System V8.3.4, V8.4 and V8.5
2011/07/25	<p>What is "Detect Recording Abnormal error"?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Unable_To_Write_HDD.pdf</p>	GV-System V8.3.4
2011/07/25	<p>Why does Windows 7 freeze when I start the GV-System?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Win7_freeze.pdf</p>	GV-System V8.3.2 or earlier
2011/07/25	<p>Why cannot I see the System Log older than 3 days?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Only_load_3days_log_data.pdf</p>	GV-System



2011/07/25	<p>How to merge several AVI files into a single file?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/How_to_merge_videos.pdf</p>	<p>GV-System V8.4 or later</p>
2011/07/25	<p>Why cannot I add Arecont's IP cameras of 8-megapixel series?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Arecont_8M_connection_issue.pdf</p>	<p>GV-System V8.4 or earlier</p>
2011/07/25	<p>How to activate Intrusion Alarm Mode 2 for warning?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Intrusion_Mode2_issue.pdf</p>	<p>GV-System V8.4 or earlier</p>
2011/07/25	<p>How to avoid false motion detection when using Object Index?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Avoid_false_alarm_in_Object_Index.pdf</p>	<p>GV-System V8.4 or earlier</p>
2010/10/18	<p>How do I know the required hard disk space when recording video files from analog cameras?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Analog_HDD_calculator-j.pdf</p>	<p>GV-System</p>
2010/10/18	<p>Why can't I enable the Startup Auto Login function?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/auto_login-v-a.pdf</p>	<p>GV-System</p>



<p>2010/10/18</p>	<p>Why aren't the images displayed properly after the screen saver stops, or the computer is in the hibernation or standby mode?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/screen_saver-v-a.pdf</p>	<p>GV-System</p>
<p>2010/10/18</p>	<p>How to expand the GV-Hybrid DVR to have more IP channels?</p> <p>http://pd.geovision.tw/faq/CaptureCard_Accessory/Hybrid_solution_dongle-j.pdf</p>	<p>GV-Hybrid DVR earlier than V8.4</p>
<p>2010/10/14</p>	<p>Is my GV-Video Capture Card compatible with GV-System V8.4?</p> <p>http://pd.geovision.tw/faq/CaptureCard_Accessory/card_support_version-a.pdf</p>	<p>GV-System V8.4</p>
<p>2010/10/13</p>	<p>Why does the Directdraw Overlay error message pop up when I start the GV-System?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Directdraw_fail-a.pdf</p>	<p>GV-System</p>
<p>2010/10/05</p>	<p>What is "DMIPC error" in the System Log?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/DMIPCerror-j.pdf</p>	<p>GV-System</p>
<p>2010/10/05</p>	<p>Why can't I play back the video files on other computers?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Fail_to_play_back_video-v-a.pdf</p>	<p>GV-System</p>



2010/10/05	I forgot my password. Is there any way to reset it? http://pd.geovision.tw/faq/MonitoringSW/forget_password.pdf	GV-System V5.3 or later
2010/10/05	How to upgrade GV-System to the latest version? http://pd.geovision.tw/faq/MonitoringSW/How_to_perform_software_upgrade-j.pdf	GV-System V8.0 or later
2010/10/05	Why does the Pink Screen show up when I access the GV-System on the second monitor or on the remote desktop? http://pd.geovision.tw/faq/MonitoringSW/Pink_Screen_Issue-a.pdf	GV-System
2010/10/05	How can I access Main System or ViewLog on the second monitor? http://pd.geovision.tw/faq/MonitoringSW/Two_monitor-a.pdf	GV-System

GV-Recording Server

Date	Title	Applied to
2016/01/08	Why Recording Server v1.23 is randomly not recording with Recording Failed errors? NEW! http://pd.geovision.tw/faq/Recording_Server/[RecordingServer]_Why_Recording_Server_v1.23_is_randomly_not_recording_with_Recording_Failed_errors.pdf	Recording Server V1.23



DVR / NVR System		
Date	Title	Applied to
2015/08/24	Fan noise comparison for GV-SNVR1600 and GV-SNVR0400? NEW! http://pd.geovision.tw/faq/DVR_NVR_System/Fan_noise_comparison_for_GV-SNVR1600_and_GV-SNVR0400_20150812.pdf	GV-SNVR04/16
2015/07/09	Why is SNVR 16ch unable to connect to a monitor with 720p resolution? http://pd.geovision.tw/faq/DVR_NVR_System/[SNVR_Resolution]_Why_is_SNVR_16ch_unable_to_connect_to_a_monitor_with_720p_resolution_-_20150709.pdf	GV-SNVR16
2015/07/09	Does SNVR support Video Server (VS02 or VS04 or any)? http://pd.geovision.tw/faq/DVR_NVR_System/[SNVR_Video_Server]_Does_SNVR_support_Video_Server_(VS02_or_VS04_or_any)_-_20150709.pdf	GV-SNVR04/16
2013/07/05	Why does a warning message appear when running ViewLog on GV-NVR Lite V2? http://pd.geovision.tw/faq/DVR_NVR_System/Warning_msg_appears_when_running_viewlog_on_NVRLiteV2.pdf	GV-NVR Lite V2
2013/02/19	Is there any capacity limit for USB HDD connected to GV-NVR Lite V2? http://pd.geovision.tw/faq/CaptureCard_Accessory/Connecting_external_USB_to_NVR_Lite_V2.pdf	GV-NVR Lite V2



DVR Capture Card, Accessories

Date	Title	Applied to
2015/08/24	What is the latency on GV-SDI Repeater? http://pd.geovision.tw/faq/CaptureCard_Accessory/What_is_the_latency_on_GV-SDI_Repeater_20150803.pdf	GV-SDI Reapter
2015/07/20	How many GV-IO devices do Multicam v8.59 and VMS v14.1 support? http://pd.geovision.tw/faq/CaptureCard_Accessory/[IO_Devices]_How_many_GV-IO_devices_do_Multicam_v8.59_and_VMS_v14.1_support_-_20150709.pdf	GV-VMS GV-DVR/NVR
2014/11/18	How to apply Advanced I/O Panel inV-System http://pd.geovision.tw/faq/CaptureCard_Accessory/Apply_Advanced_IO_panel.pdf	GV-System (DVR/NVR)
2014/02/07	Does GV-POE Switch support SFP+? http://pd.geovision.tw/faq/CaptureCard_Accessory/GV-POE_switch_supports_SFP+.pdf	GV-SDI-204 Video Capture Card
2013/11/12	How do I change the recording resolution when using GV-SDI-204 Cards? http://pd.geovision.tw/faq/CaptureCard_Accessory/HD-SDI_resolution.pdf	GV-SDI-204 Video Capture Card
2013/11/12	Is it possible for GV-SDI-204 Cards to support audio? http://pd.geovision.tw/faq/CaptureCard_Accessory/SDI_Card_Audio.pdf	GV-SDI-204



2013/09/27	<p>What type of cable can be used for GV-SDI-BX100 Cameras?</p> <p>http://pd.geovision.tw/faq/CaptureCard_Accessory/Cable_type_for_HD_SDI_camera.pdf</p>	GV-SDI-BX100-0 / BX100-1
2013/03/14	<p>What is the voltage range for stable signal of the analog camera connected to GV-Video Capture Card?</p> <p>http://pd.geovision.tw/faq/CaptureCard_Accessory/Analog_camera_input_level_for_capture_card.pdf</p>	GV-Video Capture Card
2013/01/02	<p>Error message "Driver installation failed" after installing GV-Combo Cards in 64-bit OS</p> <p>http://pd.geovision.tw/faq/CaptureCard_Accessory/Error_Message_When_Installing_ComboCard_in_64bitOS.pdf</p>	GV-Video Capture Card (GV-Combo Card)
2012/12/28	<p>Can I increase HD-SDI transmission distance using multiple GV-SDI Repeaters?</p> <p>http://pd.geovision.tw/faq/CaptureCard_Accessory/HD-SDI_Transmission_Over_300ft.pdf</p>	GV-SDI Repeater
2012/12/05	<p>The power consumption of GV-1480A and GV-1480B cards</p> <p>http://pd.geovision.tw/faq/CaptureCard_Accessory/GV1480AB_Power_Consumption.pdf</p>	GV-Video Capture Card (GV-1480 Card)
2011/07/25	<p>Why does my GV-System get low frame rate?</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Low_frame_rate_caused_by_BIOS.pdf</p>	GV-Combo Card
2011/07/25	<p>Why cannot I install the driver for GV-Keyboard?</p> <p>http://pd.geovision.tw/faq/IPCamera/keyboard_not_supporting_Win2003.pdf</p>	GV-Keyboard V3



2010/10/18	How can I expand the GV-System to have more video inputs? http://pd.geovision.tw/faq/CaptureCard_Accessory/capture_card_hardware_upgrade-v-i.pdf	GV-Video Capture Card
2010/10/11	Can GV-Video Capture Card work with other video capture software? http://pd.geovision.tw/faq/CaptureCard_Accessory/Card_other_driver-a.pdf	GV-Video Capture Card
2010/10/05	Which GV-Video Capture Card can support two-card mode? http://pd.geovision.tw/faq/MonitoringSW/Two_cards_support-i.pdf	GV-Video Capture Card
2010/10/05	Which GV-Video Capture Card can support Windows 7? http://pd.geovision.tw/faq/MonitoringSW/Windows7_Support-j.pdf	GV-Video Capture Card



DVR / NVR Playback		
Date	Title	Applied to
2014/02/10	How do I run Remote ViewLog using a non-administrator account? http://pd.geovision.tw/faq/Playback/Running_Remote_ViewLog_using_non-admin_account.pdf	Remote ViewLog V8.5.7 or later
2013/08/09	How do I move Remote ViewLog window to another monitor? http://pd.geovision.tw/faq/Remote_Mobile/Remote_ViewLog.pdf	GV-Remote ViewLog V.8.3.2.0 or later
2013/06/14	Why a small arrow icon appears on ViewLog and how to avoid it? http://pd.geovision.tw/faq/Playback/Why_a_small_arrow_icon_appears_on_viewlog_&_how_to_avoid_it.pdf	GV-System V8.2.0.0 or later
2011/11/17	What is the Remote Playback Server? http://pd.geovision.tw/faq/MonitoringSW/remove-remote-playback-server.pdf	GV-System earlier than V8.5
2011/07/25	Why cannot I access Remote Playback using the domain name obtained from DDNS? http://pd.geovision.tw/faq/Remote_Mobile/WebCam_RPB_not_working_with_Dipmap.pdf	GV-System V8.3.4
2010/11/05	Why do I get green screen when running Remote Playback? http://pd.geovision.tw/faq/Remote_Mobile/Remote_Playback_Green_Screen-i.pdf	GV-System



2010/10/18	How can I play back the files on a DVD player? http://pd.geovision.tw/faq/Playback/export_to_DVD-a.pdf	GV-System V8.3.2 or earlier
2010/10/18	Why can't I play back video files on Mac OS? http://pd.geovision.tw/faq/Remote_Mobile/Video_File_Playback_on_Mac-j.pdf	Mac OS
2010/10/12	Why does the "Decoder not found" error message pop up when I try to play back the videos using Remote Playback? http://pd.geovision.tw/faq/Remote_Mobile/Decoder_not_found-a.pdf	GV-System V8.2 or earlier



Remote / Mobile Viewing		
Date	Title	Applied to
2016/01/08	Why user privilege audio is disabled in VMS v14.101 but audio still works in GV-Eye v2.2? NEW! http://pd.geovision.tw/faq/Remote_Mobile/[Remote] Why user privilege audio is disabled in VMS v14.101 but audio still works in GV-Eye v2.2.pdf	GV-Eye V2.2
2016/01/08	The video exported through Viewlog Remote viewlog v8.62 shows upside down in VLC player ? NEW! http://pd.geovision.tw/faq/Remote_Mobile/[Remote] The video exported through Viewlog Remote viewlog v8.62 shows upside down in VLC player.pdf	Viewlog/Remote Viewlog
2015/11/3	Does DMMultiview support logging on as non-administrator? NEW! http://pd.geovision.tw/faq/Remote_Mobile/%5BRemote%5D%20Can%20DMMultiview%20run%20as%20non-admin.pdf	DMMultiview
2015/07/15	GV-Access Mobile App live view not works with Internet connection http://pd.geovision.tw/faq/Remote_Mobile/GV-Access_Mobile_App_live_view_not_works_with_Internet_connection.pdf	GV-Access app
2015/07/09	Why user account webcam restriction is not working on Multicam v8.6 when it is connected to GV-iview? http://pd.geovision.tw/faq/Remote_Mobile/[GV-iview] Why user account webcam restriction is not working on Multicam v8.6 when it is connected to GV-iview - 20150709.pdf	GV-IView



2015/03/06	<p>What ports should I open in the router and modify on the GV-IP cam if I've got two cameras on the same router?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/What_ports_should_I_open_in_the_router_and_modify_on_the_GV-IP_cam_if Ive got two cameras on the same router-20150306.pdf</p>	GV-Eye V2
2015/01/29	<p>Why Fisheye can't de-warp in GV Eye?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Fisheye_can_not_dewarp_in_GV-EYE-20150129.pdf</p>	GV-Eye V2.1
2015/01/29	<p>User can't hear sound from GV Eye?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/User_can_not_hear_sound_from_GV-EYE-20150129.pdf</p>	GV-Eye V2.1
2014/11/14	<p>Does GV-Eye mobile app support GV-SD200?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/GV-Eye_not_support_SD200.pdf</p>	GV-Eye & SD200
2014/07/24	<p>Why is there a display error on my Multi View (DMMultiView)?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/MultiView_font_size_error.pdf</p>	DMMultiView (GV-MultiView)
2014/05/14	<p>Why doesn't Remote E-map update new map information?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Remote_E-map_update_new_map.pdf</p>	Remote E-Map
2014/05/14	<p>How do I import and export the address book with GV-AView?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/GV-AView_import_export_address_book.pdf</p>	GV-AView for Android



2014/03/07	<p>How do I connect GV-SD200 with Multi View (DMMultiView)?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Connecting_GV-SD200_with_MultiView.pdf</p>	GV-Multi View
2014/02/10	<p>How do I run Remote ViewLog using a non-administrator account?</p> <p>http://pd.geovision.tw/faq/Playback/Running_Remote_ViewLog_using_non-admin_account.pdf</p>	Remote ViewLog V8.5.7 or later
2014/01/03	<p>Why can't I access live view on GV-Mobile Server using Chrome and Firefox?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/MobileServer_Chrome_Firefox_Issue.pdf</p>	GV-Mobile Server V1.3 - V1.4.1
2013/11/28	<p>How do I delete the connection history of Remote ViewLog?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/RemoteViewLog_Delete_History.pdf</p>	Remote ViewLog
2013/11/01	<p>GV-iView and GV-iView HD for iOS</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/FAQ_GV-iView_iViewHD_for_iOS.pdf</p>	GV-iView and GV-iView HD
2013/11/01	<p>GV-AView for Android</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/FAQ_GV-Aview_for_Android.pdf</p>	GV-AView for Android
2013/10/30	<p>GV-Eye and GV-Eye HD for iOS</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/FAQ_GV-Eye_EyeHD_for_iOS.pdf</p>	GV-Eye and GV-Eye HD for iOS



2013/10/30	GV-Eye for Android http://pd.geovision.tw/faq/Remote_Mobile/FAQ_GV-Eye_for_Android.pdf	GV-Eye for Android
2013/09/12	Why can't I connect the GV-Recording Server V1.2.0.0 using the GV-Remote ViewLog V8.5.7.0? http://pd.geovision.tw/faq/Remote_Mobile/RSv12_remote_viewlogv8570.pdf	GV-Recording Server V1.2.0.0
2013/09/06	Does GV-Eye support dual streams when connecting to a GV-IP Camera? http://pd.geovision.tw/faq/Remote_Mobile/GV-EYE_stream_switch.pdf	GV-Mobile Application (GV-Eye)
2013/05/08	How many channels does a GV-DVR/NVR support for remote viewing? http://pd.geovision.tw/faq/Remote_Mobile/How_many_channels_GV-DVR-NVR_support_for_remote_viewing.pdf	GV-System
2013/04/01	How to authorize the channels for GV-Mobile Application' users? http://pd.geovision.tw/faq/Remote_Mobile/Authorizing_channels_for_GV-Mobile_Applications'_users.pdf	GV-Mobile Application
2013/03/28	Can I see de-warped GV-Fisheye images from my cell phone? http://pd.geovision.tw/faq/Remote_Mobile/Can_I_see_dewarped_fisheye_images_from_Cellphone.pdf	GV-Mobile Application
2013/03/07	How do I export the address book of GV-iView from one iOS device to another? http://pd.geovision.tw/faq/Remote_Mobile/Exporting_address_book_of_GV-iView.pdf	GV-Mobile Application (GV-iView/iView HD)
2013/03/04	Why does the Resolution Error message pop up in Multi View? http://pd.geovision.tw/faq/MonitoringSW/Resolution_Error_Message_MultiView.pdf	GV-Multi View



2011/12/01	<p>How to enable Fisheye dewarping function on WebCam Server, Multi Viewer and Center V2?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Fisheye_dewarping_on_WebCam_CV2_MultiView.pdf</p>	<p>GV-WebCam Server GV-Multi View GV-Center V2</p>
2011/07/25	<p>How to display text stamps in 16 / 32 screen divisions in Multi View?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Enable_MultiView_stamp_in_16_and_32_divisions.pdf</p>	<p>GV-Multi View</p>
2011/07/25	<p>Why cannot I access Remote Playback using the domain name obtained from DDNS?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/WebCam_RPB_not_working_with_Dipmap.pdf</p>	<p>GV-System V8.3.4</p>
2011/04/19	<p>How to Set up Webcam FTP Server?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/FTP_setup.pdf</p>	<p>GV-System</p>
2010/11/08	<p>How to disable the recording function of the live view on the Webcam Server?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Webcam_recording_disable-a-revised3.pdf</p>	<p>GV-System V8.0 or later</p>
2010/11/05	<p>Why do I get green screen when running Remote Playback?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Remote_Playback_Green_Screen-i.pdf</p>	<p>GV-System</p>
2010/10/18	<p>How to configure the port forwarding to allow remote viewing?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/port_forward-v-a.pdf</p>	<p>GV-System</p>



2010/10/18	How can I access live view using iPhone or iPod Touch? http://pd.geovision.tw/faq/Remote_Mobile/iPhone-i.pdf	GV-Mobile Application
2010/10/13	Why can't I remotely access live view on Mac OS X? http://pd.geovision.tw/faq/Remote_Mobile/Access_live_video_on_Mac-a.pdf	MAC OS X 10.5
2010/10/13	Can I access live view through Safari, Firefox or Google Chrome? http://pd.geovision.tw/faq/Remote_Mobile/Remote_viewing_using_other_browsers-j.pdf	GV-System
2010/10/12	Why does the "Decoder not found" error message pop up when I try to play back the videos using Remote Playback? http://pd.geovision.tw/faq/Remote_Mobile/Decoder_not_found-a.pdf	GV-System V8.2 or earlier
2010/10/11	What application can I use for remote viewing on Windows 7? http://pd.geovision.tw/faq/Remote_Mobile/Remote_viewing_support-a.pdf	GV-System V8.3.3 or later



Retail Solution, POS Integration		
Date	Title	Applied to
2015/07/22	Where to find the latest firmware update for POS data capture box V3E? http://pd.geovision.tw/faq/POS/where_to_find_latest_data_capture_firmware-v3e.pdf	GV-Data Capture Box V3E
2015/07/22	Where to find the latest driver for GV-POS Data Sender or POS Text Sender dongles? http://pd.geovision.tw/faq/POS/where_to_find_latest_POS_dongle_driver.pdf	GV-POS Data Sender, GV-POS Text Sender
2013/04/15	What type of GV-POS integration is supported? http://pd.geovision.tw/faq/POS/What_type_of_GV-POS_integration_is_supported.pdf	GV-Data Capture Box, GV-POS Text Sender
2013/03/04	Is it possible to receive POS without any camera connected in GV-System? http://pd.geovision.tw/faq/POS/Receiving_POS_without_Camera_Connected.pdf	GV-System
2012/12/03	Where can I find the latest firmware release for GeoVision products? http://pd.geovision.tw/faq/IPDevice/Where_can_I_find_latest_firmware.pdf	All GeoVision products requiring firmware upgrade
2010/12/08	Why my GV-System can't detect the POS Text Sender dongle? http://pd.geovision.tw/faq/POS/POS_Text_Sender-j.pdf	GV-System earlier than V8.4, GV-POS Text Sender



2010/10/18	Why can't I see the POS data on the GV-System? http://pd.geovision.tw/faq/POS/POS_No_Data-a.pdf	GV-System V8.3.1 or later
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IP Devices (GV-IP Camera, GV-Video Server, GV-Compact DVR)

Date	Title	Applied to
2015/05/06	<p>How to apply round the clock and motion in one VS weekend schedule</p> <p>http://pd.geovision.tw/faq/VideoServer_CompactDVR/How_to_apply_round_the_clock_and_motion_in_one_VS12_weekend_schedule-20150506.pdf</p>	Video Server Series
2015/01/29	<p>How to stream RTSP from Video Server</p> <p>http://pd.geovision.tw/faq/VideoServer_CompactDVR/How_to_stream_RTSP_from_Video_Server-20150129.pdf</p>	VS11 (FW v1.05), VS12 (FW v1.09), VS14 (FW v1.03)
2013/07/05	<p>Why can't I receive the e-mail notice from my Gmail account?</p> <p>http://pd.geovision.tw/faq/IPDevice/Can't_receive_e-mail_notice_from_gmail.pdf</p>	GV-System GV-Video Server GV-Compact DVR GV-IP Camera
2013/04/15	<p>Which GV-Video Server supports 4G network?</p> <p>http://pd.geovision.tw/faq/VideoServer_CompactDVR/Which_GV-Video_Server_supports_4G_network.pdf</p>	GV-Video Server
2013/03/04	<p>Can I acquire GPS data of GV-IP Devices from third-party software?</p> <p>http://pd.geovision.tw/faq/IPDevice/GPS_Data_Export_Support.pdf</p>	GV-Video Server GV-Compact DVR
2013/03/04	<p>How do I connect an external alarm device to GV-IP Devices?</p> <p>http://pd.geovision.tw/faq/IPDevice/Connect_external_alarm_to_GV-IPDevice.pdf</p>	GV-Video Server GV-Compact DVR GV-IP Camera



2013/02/27	Where can I find a player to play back files created by GV-IP Device? http://pd.geovision.tw/faq/IPDevice/PlayingBack_files_created_by%20GV-IP_Device.pdf	GV-Video Server GV-Compact DVR GV-IP Camera
2013/02/27	Why can't I access my GV-IP Device from the Internet? http://pd.geovision.tw/faq/IPCamera/Access_IPCamera_from_Internet_Port_Forwarding.pdf	GV-Video Server GV-Compact DVR GV-IP Camera
2013/02/26	How do I know the dynamic IP address of GV-IP Devices when using DHCP? http://pd.geovision.tw/faq/IPDevice/Dynamic_IP_Address_Device_Utility.pdf	GV-Video Server GV-Compact DVR GV-IP Camera
2013/02/26	What's the maximum number of streams supported for GV-IP devices? http://pd.geovision.tw/faq/IPDevice/Maximum_Number_Streams_IPDevice.pdf	GV-Video Server GV-Compact DVR GV-IP Camera
2013/02/26	How to use GV-IP Device Utility to upgrade firmware and manage multiple GV-IP Devices simultaneously? http://pd.geovision.tw/faq/IPDevice/IPDeviceUtility_Batch_Management.pdf	GV-Video Server GV-Compact DVR GV-IP Camera
2013/02/07	How do I export my configuration from one GV-IP device to another? http://pd.geovision.tw/faq/IPDevice/How_to_export_GVIPDevice_Settings.pdf	GV-Video Server GV-Compact DVR GV-IP Camera
2013/02/06	What is the Dynamic DNS Server (DDNS)? http://pd.geovision.tw/faq/IPDevice/What_is_DDNS.pdf	GV-Video Server GV-Compact DVR GV-IP Camera
2013/02/05	Where can I find the password for my GV-IP Device? http://pd.geovision.tw/faq/IPDevice/GV-IPDevices_Password.pdf	GV-Video Server GV-Compact DVR GV-IP Camera



<p>2013/02/05</p>	<p>Installing GeoVision OCX when accessing Web interface of GV-IP Devices http://pd.geovision.tw/faq/IPDevice/IPDevice_Installing_GeoVisionOCX.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2013/02/01</p>	<p>Is daylight savings time supported in GV-IP device? http://pd.geovision.tw/faq/IPDevice/GVIPDevice_Support_Daylight_Savings_Time.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2013/01/31</p>	<p>How to load default settings to GV-IP device & GV-System? http://pd.geovision.tw/faq/IPDevice/GVProduct_Load_Default.pdf</p>	<p>GV-System, GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2013/01/02</p>	<p>How do I upgrade the firmware on GV-IP Device? http://pd.geovision.tw/faq/IPDevice/How_to_upgrade_firmware.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2012/12/25</p>	<p>Can GV-System, GV-Center V2 and GV-VSM receive notifications for tampering events from GV-IP Camera or GV-Video Server? http://pd.geovision.tw/faq/IPDevice/tampering_alarm_notification.pdf</p>	<p>GV-Video Server GV-IP Camera</p>
<p>2012/12/21</p>	<p>How do I configure the bit rate and what are the effects? http://pd.geovision.tw/faq/IPDevice/bit_rates_settings.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2012/12/21</p>	<p>How do I change the HTTP and VSS port settings? http://pd.geovision.tw/faq/IPDevice/Change_HTTP_VSS_ports.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>



<p>2012/12/20</p>	<p>How do I change the live view orientation? http://pd.geovision.tw/faq/IPDevice/Change_image_orientation.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2012/12/05</p>	<p>How can I assign a static IP address to my GeoVision IP Camera/Video Server/Compact DVR? http://pd.geovision.tw/faq/IPCamera/Supported_Web_Browser.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2011/10/28</p>	<p>How to send a sequence of snapshot images to the FTP server for alerts? http://pd.geovision.tw/faq/IPDevice/FTP-continuous-snapshot.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>
<p>2010/11/08</p>	<p>How do I use the RTSP protocol to connect GV IP devices? http://pd.geovision.tw/faq/IPDevice/RTSP_protocol-j_revised6.pdf</p>	<p>GV-Video Server GV-Compact DVR GV-IP Camera</p>



IP Camera Only		
Date	Title	Applied to
2016/01/08	<p>Why BX1500 & BX5300 FW v3.0 Stream 1 and 2 has different FOV which affects Advance Motion Detection? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/[IPCam]_Why_BX1500_&_BX5300_FW_v3.0_Stream_1_and_2_has_differen_t_FOV_which_affects_Advance_Motion_Detection.pdf</p>	GV-BX1500 & GV-BX5300
2016/01/08	<p>Why BX12201 supports only 2D Noise Reduction and not 3DNR like other GV-IP Cameras? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/[IPCam]_Why_BX12201_supports_only_2D_Noise_Reduction_and_not_3D_NR_like_other_GV-IP_Cameras.pdf</p>	GV-IPCAM H.264 Series
2016/01/08	<p>Why EBL2100 & EFD2100 have different FPS spec? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/[IPCam]_Why_EBL2100_&_EFD2100_have_different_FPS_spec.pdf</p>	GV-EBL2100 & GV-EFD2100
2016/01/08	<p>Why GV-FE3404 has high internal temperature of up to 170°F when used with IR ring? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/[IPcam]_Why_FE3404_has_high_internal_temperature_of_up_to_170F_whe_n_used_with_IR_ring.pdf</p>	GV-Fisheye with IR Ring
2015/11/19	<p>How to load default settings to GV-IP device? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/GV-IP%20Cameras_Load_Default.pdf</p>	GV-IPCAM H.264 Series



2015/11/11	<p>List of GV-IP cameras that support UMTS and USB 3G/4G adapters? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/%5BIPC%5D%20List%20of%20GV-IP%20cameras%20that%20support%20UMTS%20and%20USB%203G%20or%204G%20adapters.pdf</p>	GV-IP Cameras
2015/09/24	<p>Why some camera disconnected after change 8ch GV-VD2500(v2) as 8ch GV-VD3400 (v3) under 8 port GV-POE support? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/Why_some_camera_disconnected_after_change_8ch_GV-VD2500_v2_as_8ch_GV-VD3400_v3_under_8_port_GV-POE_support.pdf</p>	<p>All GV-POE</p> <p>All GV-IP cam</p>
2015/08/24	<p>WIFI LAN connection unstable for GV-CAW 1M & 2M? NEW!</p> <p>http://pd.geovision.tw/faq/IPCamera/WIFI_LAN_connection_unstable_for_GV-CAW_1M_&_2M_20150803.pdf</p>	<p>GV-CAW 1M & 2M, WiFi Router: RT-AC68U</p>
2015/07/15	<p>FD120 upgrade to firmware v3.0 fail?</p> <p>http://pd.geovision.tw/faq/IPCamera/FD120_upgrade_to_firmware_v3.0_fail.pdf</p>	<p>GV-IP Camera with 32MB Nand Flash</p>
2015/07/09	<p>What should we do if GV-BL3410 has a poor image quality at night?</p> <p>http://pd.geovision.tw/faq/IPCamera/[GV-BL3410]_What_should_we_do_if_GV-BL3410_has_a_poor_image_quality_at_night_-_20150709.pdf</p>	GV-BL3410
2015/06/08	<p>Cloud Camera video from SD card didn't upload to Cloud web?</p> <p>http://pd.geovision.tw/faq/IPCamera/Cloud_Camera_video_from_SD_card_didn't_upload_to_Cloud_web-20150331.pdf</p>	GV-CloudCam



2015/06/02	<p>How to Tell the Memory Size in GV-IP Camera?</p> <p>http://pd.geovision.tw/faq/IPCamera/Memory_size_in_IPCAM.pdf</p>	GV-IP Camera
2015/05/05	<p>Why can't I view live video using Google Chrome?</p> <p>http://pd.geovision.tw/faq/IPCamera/Access_live_view_on_Chrome_v42.xx_IPCamera.pdf</p>	GV-IP Camera & Chrome V42.XX
2015/03/06	<p>With RJ45, Why MDR320 & 520 are still considered as waterproof cameras?</p> <p>http://pd.geovision.tw/faq/IPCamera/With_RJ45_Why_MDR320_and_520_are_still_considered_as_waterproof_cameras-20150306.pdf</p>	GV-MDR320 & 520
2015/01/30	<p>Why is VDV3 Series' IR range inconsistent?</p> <p>http://pd.geovision.tw/faq/IPCamera/Why_is_VDV3_Series_IR_range_inconsistent-20150130.pdf</p>	GV-VDV3 Series IP Camera
2015/01/29	<p>IP cam record priority in NAS, SD card and USB device</p> <p>http://pd.geovision.tw/faq/IPCamera/IP_Cam_record_priority_in_NAS_SD_card_USB_device-20150129.pdf</p>	GV-IP Cam V3.0
2014/12/19	<p>How to achieve full frame rate with GeoVision IP cameras?</p> <p>http://pd.geovision.tw/faq/IPDevice/GVIP_Cam_max_fps_20141219.pdf</p>	GV-IP Camera
2014/11/18	<p>How to waterproof the Bullet Camera?</p> <p>http://pd.geovision.tw/faq/IPCamera/Waterproof_BL.pdf</p>	GV-IP Camera



<p>2014/11/18</p>	<p>What are the wireless routers tested by GeoVision? http://pd.geovision.tw/faq/IPCamera/Supported_WiFi_Routers.pdf</p>	<p>GV-IP Camera</p>
<p>2014/11/14</p>	<p>Why does GV-VD series have different power consumption? http://pd.geovision.tw/faq/IPCamera/VD_cameras_power_consumption.pdf</p>	<p>GV-VD1530 / VD2430 / VD2530 / VD3430 GV-VD1540 / VD2440 / VD2540 VD3440 / VD5340 GV-VD2540-E / VD5340-E</p>
<p>2014/11/05</p>	<p>How to differentiate between GV-SD220 / 220-S with and without PoE function http://pd.geovision.tw/faq/IPCamera/Differentiation_SD220_SD220PoE.pdf</p>	<p>GV-SD220 / SD220-S</p>
<p>2014/09/18</p>	<p>Supported Types of Micro SD Cards for GV-IP Cameras. http://pd.geovision.tw/faq/IPCamera/Supported_Micro_SDcard_Types_for_IPCam.pdf</p>	<p>GV-IP Camera</p>
<p>2014/08/28</p>	<p>How to Waterproof Vandal Proof IP Dome Camera? http://pd.geovision.tw/faq/IPCamera/Waterproof_VD.pdf</p>	<p>GV-Vandal Proof IP Dome</p>
<p>2014/03/31</p>	<p>Why does the GV-IP Decoder Box / GV-Pad show the “Resolution Error” or “Codec Error” message? http://pd.geovision.tw/faq/IPCamera/Decoder_box_quad_view_error.pdf</p>	<p>GV-IP Decoder Box / GV-Pad firmware V1.05 or later</p>



2014/03/28	How to solve GV-IP Camera light flicker issue? http://pd.geovision.tw/faq/IPCamera/GV-IP_Camera_light_flicker_solution.pdf	GV-IP Camera
2014/02/07	The maximum power consumption of GV-IP Cameras http://pd.geovision.tw/faq/IPCamera/IPCAM_Power_consumption.pdf	GV-IP Camera
2014/02/07	The supported power types for GV-IP Cameras http://pd.geovision.tw/faq/IPDevice/Supported_IPCAM_Power.pdf	GV-IP Camera
2014/02/07	Does GV-POE Switch support SFP+? http://pd.geovision.tw/faq/CaptureCard_Accessory/GV-POE_switch_supports_SFP+.pdf	GV-POE Switch
2014/01/09	Why does the GV-IP camera's 320 x 240 image not fill up the TV monitoring screen? http://pd.geovision.tw/faq/IPCamera/IPCam_320x240_image_not_fill_up_TV_screen.pdf	GV-BX, GV-BX-E, GV-VD and GV-FD Series
2014/01/08	Why does the GV-UBL Camera show a white circular image during night surveillance? http://pd.geovision.tw/faq/IPCamera/UBLCam_show_a_white_circular_image_at_night.pdf	GV-UBL Series
2013/12/04	Which GV-IP Cameras support recording of 1920 x 1080 at 25 fps? http://pd.geovision.tw/faq/IPCamera/IPCam_support_full_HD_recording_25fps.pdf	GV-IP Camera



<p>2013/11/19</p>	<p>Which brands of wireless access points have been tested for GeoVision wireless cameras? http://pd.geovision.tw/faq/IPCamera/Tested_Wireless_Access_Point.pdf</p>	<p>GV-BX1200 Series / 1300 Series / 1500 Series / 2400 Series / 3400 Series / 5300 Series, GV-CAW120 / 220, GV-CBW120 / 220, GV-MFD1501 Series / 2401 Series / 3401 Series / 5301 Series</p>
<p>2013/09/27</p>	<p>How to download the video from the Micro SD card in the GV-IP camera? http://pd.geovision.tw/faq/IPCamera/Download_files_from_SD_card_on_ip_camera.pdf</p>	<p>GV-IP Camera firmware V1.11 or later</p>
<p>2013/08/09</p>	<p>How to Upgrade a GV-Fisheye Camera from Firmware Earlier than V2.02 to Firmware V2.03 or later? http://pd.geovision.tw/faq/IPCamera/Upgrading_Fisheye.pdf</p>	<p>GV-Fisheye Camera</p>
<p>2013/08/09</p>	<p>What are the supported SNMP commands in GV-IP Camera? http://pd.geovision.tw/faq/IPCamera/Supported_SNMP_Commands.pdf</p>	<p>GV-IP Camera firmware V1.03 or later</p>
<p>2013/08/06</p>	<p>Why can't I access the third-party IP Camera with GV-IP Decoder Box? http://pd.geovision.tw/faq/IPCamera/Cannot%20see%20my%203rd%20party%20IP%20camera%20on%20GV%20ip%20decoder%20box.pdf</p>	<p>GV-IP Decoder Box</p>



2013/07/05	<p>Why can't I receive the e-mail notice from my Gmail account?</p> <p>http://pd.geovision.tw/faq/IPDevice/Can't_receive_e-mail_notice_from_gmail.pdf</p>	<p>GV-System</p> <p>GV-Compact DVR</p> <p>GV-Video Server</p> <p>GV-IP Camera</p>
2013/06/17	<p>How to set up Recording Schedule on the GV-IP Camera?</p> <p>http://pd.geovision.tw/faq/IPCamera/How_to_set_up_recording_schedule_on_gv-ip_cameras.pdf</p>	<p>GV-IP Camera</p>
2013/05/07	<p>How to rewire a standard Ethernet cable for GV-IP Camera?</p> <p>http://pd.geovision.tw/faq/IPCamera/GV-IPCam_RJ45_Cable_chart.pdf</p>	<p>GV-IP Camera</p>
2013/04/19	<p>How do I create time lapse videos using GV-System or GV-IP Camera?</p> <p>http://pd.geovision.tw/faq/IPCamera/Time_Lapse_Video.pdf</p>	<p>GV-System</p> <p>GV-IP Camera</p>
2013/04/03	<p>Can I upgrade GV-SD200 by using GV-IP Device Utility?</p> <p>http://pd.geovision.tw/faq/IPCamera/Can_I_upgrade_GV-200_using_GV-IP_Device_Utility.pdf</p>	<p>GV-SD200</p>
2013/01/31	<p>How do I manage and calculate the bandwidth usage of GV-IP Cameras?</p> <p>http://pd.geovision.tw/faq/IPCamera/Bandwidth_Management_and_Calculation.pdf</p>	<p>GV-IP Camera</p>



2013/01/31	<p>Why does my GV-IP Camera automatically turn black and white in low light conditions?</p> <p>http://pd.geovision.tw/faq/IPCamera/GVIPDeivce_Switch_to_BlackWhite_DNMode.pdf</p>	GV-IP Camera
2012/12/25	<p>Does GV-SD200 support authentication when connecting through RTSP?</p> <p>http://pd.geovision.tw/faq/IPCamera/Authentication_Support_for_GVSD200.pdf</p>	GV-SD200
2012/12/25	<p>Is PoE supported for GV-SD200-S?</p> <p>http://pd.geovision.tw/faq/IPCamera/PoE_Support_for_GVSD200S.pdf</p>	GV-SD200
2012/12/19	<p>The Supported Web Browsers by GV-IP Camera.</p> <p>http://pd.geovision.tw/faq/IPCamera/Supported_Web_Browser.pdf</p>	GV-IP Camera
2012/12/05	<p>How to enable digital zoom in SD200?</p> <p>http://pd.geovision.tw/faq/IPCamera/Enable_digital_zoom_on_SD200.pdf</p>	GV-SD200
2012/12/05	<p>GV-SD200 cannot perform digital zoom after firmware upgrade</p> <p>http://pd.geovision.tw/faq/IPCamera/Cannot_zoom_after_firmware_upgrade_of_SD200.pdf</p>	GV-SD200 firmware V1.01
2012/12/04	<p>The IR LED in Bullet Camera</p> <p>http://pd.geovision.tw/faq/IPCamera/Gaps_on_Bullet_Camera_IR_LED.pdf</p>	GV-BL110D / 120D / 220D / 320D



2012/12/03	Can I turn off the Status LED on GeoVision Box Camera? http://pd.geovision.tw/faq/IPCamera/Turn_off_status_LED_on_Box_Camera.pdf	GV-Box Camera
2012/11/29	Why is there a part of image being cut off in FE520? http://pd.geovision.tw/faq/IPCamera/Missing_Parts_on_5MP_Fisheye_View.pdf	GV-FE520
2011/08/02	Can I add multiple IP cameras with a single IP address to the GV-System? http://pd.geovision.tw/faq/IPCamera/Adding_IPCam_with_same_IP.pdf	GV-System, GV-IP Camera
2011/08/02	How to use the RTSP protocol to connect the third-party IP cameras to the GV-System? http://pd.geovision.tw/faq/IPCamera/Third-party_IPCam_RTSP.pdf	GV-System, IP Camera
2011/07/25	How to enable live audio of GV-BX110D on GV-System? http://pd.geovision.tw/faq/IPCamera/Enable_Audio_between_BX110D_and_DVR.pdf	GV-BX110D
2011/07/25	How to acquire the camera's RTSP link? http://pd.geovision.tw/faq/IPCamera/acquire_RTSP.pdf	GV-IP Camera
2011/07/25	Can I use any battery to power up GV-IP cameras? http://pd.geovision.tw/faq/IPCamera/Battery_for_IPCAM.pdf	GV-IP Camera



2010/10/18	How to add GV-BL110D to GV-System V8.3.4? http://pd.geovision.tw/faq/IPCamera/Bullet_IPCAM-j.pdf	GV-BL110D
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myGVCloud		
Date	Title	Applied to
2016/01/08	Why the option to disable RTSP authentication is available with v1.01 but removed for v1.02? NEW! http://pd.geovision.tw/faq/Cloud/[Cloud] Why the option to disable RTSP authentication is available with v1.01 but removed for v1.02.pdf	GV-Cloud Camera V1.02
2015/07/22	How many videos can I store in cloud storage? How long will the videos be kept? http://pd.geovision.tw/faq/Cloud/[Cloud]How Many Videos can I Store.pdf	myGVCloud
2015/07/22	How many GV-Cloud Cameras can I assign to one myGVcloud account? http://pd.geovision.tw/faq/Cloud/[Cloud]How Many Cameras in one account.pdf	myGVCloud
2015/07/22	Can multiple myGVcloud accounts access the same GV-Cloud Camera? http://pd.geovision.tw/faq/Cloud/[Cloud]Can-Multiple Accounts access same camera.pdf	myGVCloud
2015/07/22	What is the PIR sensor on GV-HCW Cameras? http://pd.geovision.tw/faq/Cloud/[Cloud]What PIR Sensor HCW.pdf	myGVCloud
2015/07/22	What types of SD cards are compatible with GV-Cloud Cameras? http://pd.geovision.tw/faq/Cloud/[Cloud]Compatbile-SD card.pdf	myGVCloud



2015/07/22	How much bandwidth do GV-Cloud Cameras need? http://pd.geovision.tw/faq/Cloud/[Cloud]How_Much_bandwidth.pdf	myGVCloud
2015/07/22	Can multiple users log into the same myGVcloud account at the same time? http://pd.geovision.tw/faq/Cloud/[Cloud]Multiple_login_on_one_account.pdf	myGVCloud
2015/07/22	Why is the live view limited to 60 seconds when accessing GV-Cloud Cameras in different LAN? http://pd.geovision.tw/faq/Cloud/[Cloud]60_seconds_live_viewing_limit.pdf	myGVCloud
2015/07/22	Can I download the videos stored in cloud storage? http://pd.geovision.tw/faq/Cloud/[Cloud]Can_I_download_the_videos_stored_in_cloud_storage.pdf	myGVCloud
2015/07/22	Can I play the videos saved in the micro SD card directly? http://pd.geovision.tw/faq/Cloud/[Cloud]Can_I_play_videos_saved_in_SD_card_directly.pdf	myGVCloud
2015/07/22	Why can't I access myGVcloud Portal and the live view on camera Web interface when using Google Chrome? http://pd.geovision.tw/faq/Cloud/[Cloud]Access_using_Chrome.pdf	myGVCloud
2015/07/22	Why can't download and install GeoVision plug-ins on camera Web interface when using IE 11? http://pd.geovision.tw/faq/Cloud/[Cloud]Download_plugins_on_IE_v11.pdf	myGVCloud



2015/03/31	Cloud Camera video from SD card didn't upload to Cloud Web? http://pd.geovision.tw/faq/Cloud/[Cloud]Cloud_Camera_video_from_SD_card_not_upload_to_Cloud_web-20150331.pdf	myGVCloud
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CMS		
Date	Title	Applied to
2015/11/23	<p>Why is there garbled text in ERM's Single CH Live View Text Overlay even though DVR/NVR & ERM Windows language settings are already set to Simplified Chinese? NEW!</p> <p>http://pd.geovision.tw/faq/MonitoringSW/%5bNVR%5d%20Garbled%20text%20in%20ERM's%20Single%20CH%20Live%20View%20Text%20Overlay%20even%20though%20Windows%20set%20to%20Simplified%20Chinese.pdf</p>	<p>DVR/NVR</p> <p>ERM</p> <p>Control Center</p>
2015/10/30	<p>In a matrix in control center, what conditions we need in order to use camera configure? NEW!</p> <p>http://pd.geovision.tw/faq/CMS/%5BControlCenter%5D%20What%20conditions%20we%20need%20in%20order%20to%20use%20camera%20configure%20in%20the%20matrix%20window.pdf</p>	Control Center V3.3
2015/07/09	<p>How to adjust the frame rate of cameras on Control Center?</p> <p>http://pd.geovision.tw/faq/CMS/[Control_Center_FPS]_How_to_adjust_the_frame_rate_of_cameras_on_Control_Center_-_20150709.pdf</p>	GV-Control Center V3.0 or later
2015/07/09	<p>What if I forgot my Control Center ID and password?</p> <p>http://pd.geovision.tw/faq/CMS/[Control_Center_Password]_What_if_I_forgot_my_control_center_ID_and_password_-_20150709.pdf</p>	GV-Control Center V3.0 or later



2015/03/06	<p>Is it possible to rename the backup center v1.12 storage folders?</p> <p>http://pd.geovision.tw/faq/CMS/Is_it_possible_to_rename_the_backup_center_v112_storage_folders-20150306.pdf</p>	Backup Center V1.12
2015/03/06	<p>Is it able to make a network connection between NVRv8.59 and Backup Center v1.12 under LAN and WAN?</p> <p>http://pd.geovision.tw/faq/CMS/Is_it_able_to_make_a_network_connection_between_NVRv859_and_Backup_Center_v112_under_LAN_and_WAN-20150306.pdf</p>	GV-NVR V8.59 & Backup Center V1.12
2015/03/05	<p>Why Windows HDD mounting cannot be seen in Recording Server v1.24 storage option</p> <p>http://pd.geovision.tw/faq/CMS/Why_Windows_HDD_mounting_cannot_be_seen_in_Recording_Server_v124_storage_option-20150305.pdf</p>	GV-Recording Server V1.24
2015/01/30	<p>Can I run multiple instance of Recording Server using virtual machine?</p> <p>http://pd.geovision.tw/faq/Remote_Mobile/Can_I_run_multiple_instances_of_Recording_Server_using_virtual_machine-20150130.pdf</p>	GV-Recording Server V1.24
2014/04/07	<p>Why does an "Entry Point Not Found" message appear in GV-Dispatch Server?</p> <p>http://pd.geovision.tw/faq/CMS/GV-Dispatch_Server_XP_message_solution.pdf</p>	GV-Dispatch Server V8.5.9 or later
2013/07/10	<p>Compatible Antivirus Software with GeoVision Software</p> <p>http://pd.geovision.tw/faq/MonitoringSW/Compatible_antivirus_sw_with_GV.pdf</p>	GeoVision Software



<p>2013/07/05</p>	<p>Why does it show "Video Not Updated" on GV-Control Center's Matrix view? http://pd.geovision.tw/faq/CMS/Video_not_updated_on_control_center's_matrix_view.pdf</p>	<p>GV-Control Center V3.0 or later</p>
<p>2013/03/14</p>	<p>Why does the font of mobile host name become bold in GV-GIS? http://pd.geovision.tw/faq/CMS/GIS_host_name_in_bold_instead_of_plain.pdf</p>	<p>GV-GIS</p>
<p>2013/03/06</p>	<p>How can I choose which camera to send to Center V2 when Motion Detection triggers? http://pd.geovision.tw/faq/CMS/Sending_Cameras_to_CenterV2_upon_Motion_Detection.pdf</p>	<p>GV-Center V2</p>
<p>2012/12/04</p>	<p>Why is Center V2 recording video file in different time from the PC? http://pd.geovision.tw/faq/CMS/Video_Time_CenterV2.pdf</p>	<p>GV-Center V2</p>
<p>2011/12/01</p>	<p>How to enable Fisheye dewarping function on WebCam Server, Multi Viewer and Center V2? http://pd.geovision.tw/faq/CMS/Fisheye_dewarping_on_WebCam_CV2_MultiView.pdf</p>	<p>GV-WebCam Server, GV-Multi View, GV-Center V2</p>



Access Control and LPR		
Date	Title	Applied to
2015/11/11	<p>Why is user able to Telnet access AS400 controller without any ID/Password verification? NEW!</p> <p>http://pd.geovision.tw/faq/AccessControl/%5BAccessControl%5D%20Why%20is%20user%20able%20to%20Telnet%20access%20AS400%20controller%20without%20any%20ID%20or%20Password%20verification.pdf</p>	GV-AS100/GV-AS110/GV-AS120/GV-AS400
2015/11/3	<p>Why does ASManager and ASWeb have different time formats such as different date format and 24H vs AM/PM? NEW!</p> <p>http://pd.geovision.tw/faq/AccessControl/%5BAccessControl%5D%20Why%20does%20ASManager%20and%20ASWeb%20have%20different%20time%20formats%20such%20as%20different%20date%20format%20and%2024H%20vs%20AMPM.pdf</p>	ASManager V4.3
2015/07/15	<p>AS4110 can not be detected in network?</p> <p>http://pd.geovision.tw/faq/AccessControl/AS4110 can not be detected in network.pdf</p>	<p>GV-AS210 / 2110 Kit: F/W V1.23</p> <p>GV-AS410 / 4110 / 810 / 8110 F/W V1.23</p> <p>GV-EV48 F/W V1.12</p>
2015/07/09	<p>Does GV-DSP LPRV3 v2.04 support 64GB Micro-SD cards?</p> <p>http://pd.geovision.tw/faq/AccessControl/[GV-DSP_LPRV3]_Does_GV-DSP_LPRV3_v2.04_support_64GB_Micro-SD_cards_-_20150709.pdf</p>	GV-DSP-LPR V3



<p>2015/07/09</p>	<p>Why LPR 5R doesn't support local storage anymore? http://pd.geovision.tw/faq/AccessControl/[GV-IP_LPR_5R]_Why_LPR_5R_doesn't_support_local_storage_anymore_-_20150709.pdf</p>	<p>GV-LPR 5R V1.01</p>
<p>2015/07/09</p>	<p>The live view of GV-LPR 10R v1.2 is just too dark http://pd.geovision.tw/faq/AccessControl/[GV-IP_LPR_Camera_10R]_The_live_view_of_GV-LPR_10R_v1.2_is_just_too_dark_-_20150709.pdf</p>	<p>GV-LPR 10R</p>
<p>2015/07/09</p>	<p>Is it possible to use either 2 EV48 or 1 EV48 with EV24 for a 60+ floors building? http://pd.geovision.tw/faq/AccessControl/[EV48_EV24]_Is_it_possible_to_use_either_2_EV48_or_1_EV48_with_EV24_for_a_60+_floors_building_-_20150709.pdf</p>	<p>GV-EV24/EV48</p>
<p>2015/05/31</p>	<p>Why GV-Hybrid LPR Camera 10R disconnect for a period of time? http://pd.geovision.tw/faq/AccessControl/Why_GV-Hybrid_LPR_Camera_10R_disconnect_for_a_period_of_time-20150531.pdf</p>	<p>GV-Hybrid LPR camera 10R</p>
<p>2015/03/05</p>	<p>Why does ASWeb not show updated user information? http://pd.geovision.tw/faq/AccessControl/Why_does_ASWeb_not_show_updated_user_information-20150305.pdf</p>	<p>Gv-ASManager</p>
<p>2015/03/05</p>	<p>Why AS210, AS410 and AS810 firmware v1.10 to v1.23 upgrade fail? http://pd.geovision.tw/faq/AccessControl/Why_AS210_AS410_and_AS810_firmware_v110_to_v123_upgrade_fail-20150305.pdf</p>	<p>GV-AS210/410/810 F/W version V1.10</p>



2015/01/28	<p>Red Green license plate is not recognized</p> <p>http://pd.geovision.tw/faq/AccessControl/Red_Green_license_plate_is_not_recognized-20150128.pdf</p>	GV-LPR System
2014/06/20	<p>Troubleshooting LPR Issues</p> <p>http://pd.geovision.tw/faq/AccessControl/LPR_Troubleshoot.pdf</p>	GV-DSP LPR, GV-DVR LPR, GV-IP LPR Cameras
2014/06/16	<p>Troubleshooting Access Control Issues</p> <p>http://pd.geovision.tw/faq/AccessControl/Access_Control_Troubleshoot.pdf</p>	GV-ASManager, GV-AS Controller, GV-Reader
2014/05/05	<p>Why do I see the “d3dx9_40.dll” error message when launching GV-ASManager?</p> <p>http://pd.geovision.tw/faq/AccessControl/ASManager_d3dx9_Error.pdf</p>	GV-ASManager
2014/02/06	<p>LPR images captured from GV-Video Server and GV-Compact DVR appear interlaced</p> <p>http://pd.geovision.tw/faq/AccessControl/Interlaced_LPR_Image_from_Standalone.pdf</p>	GV-ASManager V4.0, GV-DVR LPR, GV-Compact DVR , GV-Video Server
2013/11/13	<p>Which countries’ license plates are supported by GeoVision LPR system?</p> <p>http://pd.geovision.tw/faq/AccessControl/LPR_plates_supported_country.pdf</p>	GV-DVR LPR software, GV-DSP LPR V3 firmware
2013/05/08	<p>Why can’t I save the GV-AS Controller’s Web settings?</p> <p>http://pd.geovision.tw/faq/AccessControl/Why_cant_i_save_the_GV-AS_Controller_Web_settings.pdf</p>	GV-AS Controller



2013/05/08	<p>How does GV-LPR Camera work during the day and the night?</p> <p>http://pd.geovision.tw/faq/AccessControl/How_does_GV-LPR_camera_work_during_the_day_and_the_night.pdf</p>	GV-LPR Camera
2013/04/12	<p>Can GV-AS ID F Card & F Tag be applied to GV-Reader?</p> <p>http://pd.geovision.tw/faq/AccessControl/Can_GV-AS_ID_F_Card_Tag_be_applied_to_GV-Reader.pdf</p>	GV-AS ID Card & Tag
2013/04/11	<p>How to back up the database of the GV-ASManager?</p> <p>http://pd.geovision.tw/faq/AccessControl/How_to_back_up_the_database_of_GV-ASManager.pdf</p>	<p>GV-ASManager</p> <p>V3.0 or later</p>
2013/04/03	<p>Firmware & software compatibility for Access Control & LPR</p> <p>http://pd.geovision.tw/faq/AccessControl/Firmware_software_compatibility_Access_Control_LPR.pdf</p>	<p>GV-ASManager</p> <p>GV-AS Controller</p> <p>GV-DSP LPR Camera</p>
2013/03/14	<p>Does GV LPR camera use visible or invisible IR LED lights?</p> <p>http://pd.geovision.tw/faq/AccessControl/LPR_cam_IR_LED_question.pdf</p>	<p>GV-LPR CAM</p> <p>GV-Hybrid LPR Camera</p>
2012/12/25	<p>How do I delete fingerprint data from GV-GF Fingerprint Readers?</p> <p>http://pd.geovision.tw/faq/AccessControl/Delete_Fingerprint_from_Fingerprint_Readers.pdf</p>	GV-GF Fingerprint Readers
2010/11/09	<p>How to Import Excel Database to GV-LPR System?</p> <p>http://pd.geovision.tw/faq/AccessControl/Import_Excel_Database.pdf</p>	GV-LPR System



2010/11/09	Setting the GV-System to start in ahead of the GV-LPR System http://pd.geovision.tw/faq/AccessControl/LPRPilot.exe.pdf	GV-LPR System
2010/11/09	How to Sync SQL and LPR Database? http://pd.geovision.tw/faq/AccessControl/Sync_SQL_Database.pdf	GV-LPR System
2010/11/09	How to overlay Vehicle IDs on the images of GV-DVR? http://pd.geovision.tw/faq/AccessControl/overlay_VehicleID_DVR.pdf	GV-LPR System
2010/11/09	How to query database from a remote site? http://pd.geovision.tw/faq/AccessControl/Remote_RecogDB.pdf	GV-LPR System
2010/11/09	Resetting Resolution on GV-DVR V8.31 for GV-LPR V3.1 http://pd.geovision.tw/faq/AccessControl/LPR_DVR_Resolution_Setting.pdf	GV-LPR System
2010/11/09	Video playback from GV-Compact DVR and GV-Video Server http://pd.geovision.tw/faq/AccessControl/ComactDVR_VideoServer_Playback.pdf	GV-LPR System
2010/11/09	How to access GV-DSP LPR V2's SD card information via FTP? http://pd.geovision.tw/faq/AccessControl/Access_DSPLPR_SD_via_FTP.pdf	GV-DSP LPR V2



2010/11/09	How to connect the Output Device from GV-DSP LPR to GV-LPR System? http://pd.geovision.tw/faq/AccessControl/Connect_DSPLPR_to_LPR_virtualIO.pdf	GV-DSP LPR V2
2010/11/09	How to Superimpose the Recognized Plate Numbers from GV-DSP LPR on GV-Series DVR Screen? http://pd.geovision.tw/faq/AccessControl/How_to_Superimopse_Recognized_Plate_Numbers_on_DVR_Screen.p df	GV-DSP LPR V2



Digital Signage		
Date	Title	Applied to
2013/07/05	Comparison Chart of GV-CMS Server & GV-CMS Lite http://pd.geovision.tw/faq/Digital_Signage/Comparison_chart_of_CMS_server_&_CMS_lite.pdf	GV-CMS Lite V1.0.2.0 GV-CMS Server V1.0.2.0



For All GeoVision Products		
Date	Title	Applied to
2013/02/26	What is the maximum length of Ethernet CAT5 cable when connecting with GeoVision products? http://pd.geovision.tw/faq/MonitoringSW/Cat5_Maximum_Cable_Length.pdf	GeoVision Products
2012/12/03	Where can I find the latest firmware for GeoVision products? http://pd.geovision.tw/faq/IPDevice/Where_can_I_find_latest_firmware.pdf	GeoVision Products