[FAQ]

Why the option to disable RTSP authentication is available with v1.01 but removed fro v1.02?

Release Date: 1/5/2016

Applied to:

GV-Cloud camera v1.02

Question:

The RTSP stream worked with both enabling/disabling the authentication while the cameras were still on v1.01. After upgrading to v1.02 though, you are prompted for the ID/PW over and over, and never displays the video.

Why the option to disable RTSP authentication is available with v1.01 but removed for v1.02?

Answer:

The reason GV-Cloud cameras' RTSP authentication is not available with v1.02 is due to security issue.

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw

Reference:

[UVS - 201511106001] Cloud cameras rtsp doesn't work after upgrade to v1.02