

[FAQ]

Why user privilege audio is disabled in VMS v14.101 but audio still works in GV-Eye v2.2?

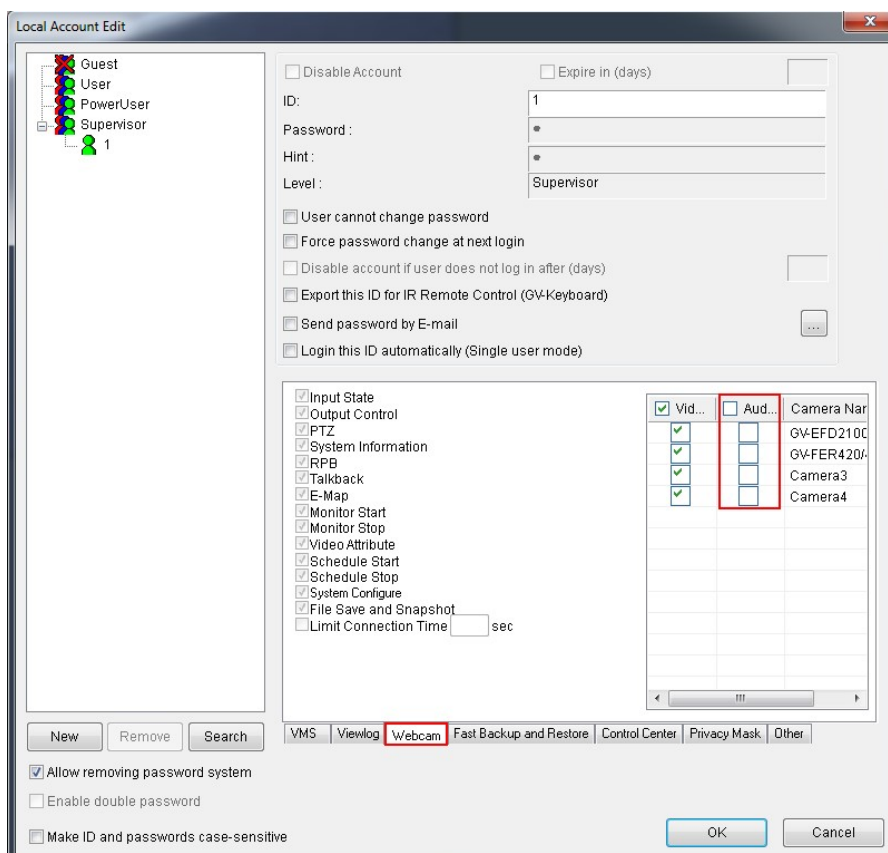
Release Date: 1/6/2016

Applied to

GV-Eye v2.2

Question

Why user privilege audio is disabled in VMS v14.101 but audio still works in GV-Eye v2.2?



Answer

VMS v14.101 and v15.1 will not support account privileges for GV-Eye. It will be added in future version of VMS

Reference:

[UVS - 201511258002] GV-Eye v2.2 connected to VMS v14.101, disable audio wont work

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw