



Problems with GV-AS / EV Controllers After Upgrading Firmware

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Release Date: 06/04/2015

Applied to

GV-AS210 / 2110 Kit: Firmware V1.23

GV-AS410 / 4110 / 810 / 8110 IP Control Panel and Kit: Firmware V1.23

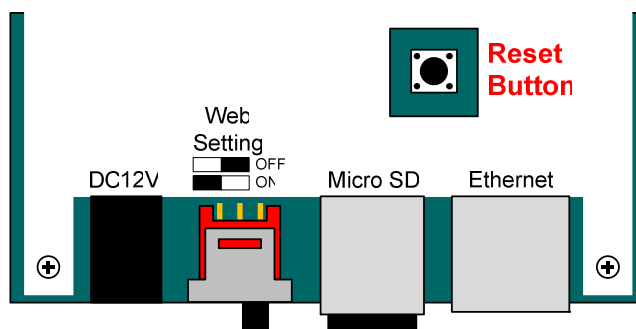
GV-EV48 Elevator IP Control Panel: Firmware V1.12

Symptom

The GV-AS / EV Controllers listed above may not run properly after upgrading to newer firmware. If you are unable to detect the controller in GV-IP Device Utility or GV-Net Module Utility, try restoring the GV-AS / EV Controllers to default settings first. If the problem persists, follow the instructions below to resolve the issue.


Instructions

1. Remove the seal on the SD card of the GV-AS / EV Controller, and remove the SD card.
2. Press the **Reset** button on the GV-AS / EV Controller for 3 seconds. The location of the Reset button varies among different controller models.





3. After the rebooting, log in the Web interface of the GV-AS / EV Controller.
4. Insert the SD card again.
5. In the left menu of the Web interface, click **Other Configuration** and click the **Format** button under SD Card.

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|  Basic Setting Network Configuration Other Configuration Firmware Update Security Configuration Advanced Setting Function Configuration Parameter Configuration Part1 Parameter Configuration Part2 Parameter Configuration Part3 Parameter Configuration Part4 Time Configuration Input Configuration | <h3>Other Configuration</h3> <p>3DES Code</p> <p>3DES Code1: <input type="text" value="....."/> (characters 8 ~ 24)</p> <p>3DES Code2: <input type="text"/> (option)</p> <p>3DES Code3: <input type="text"/> (option)</p> <p>Device Port</p> <p>Device Port: <input type="text" value="4000"/> (from 1025 to 65535)</p> <p>SD Card</p> <p>Capacity: total: 1916172kB free: 1911976kB (99.12%)</p> <p><input type="button" value="Format"/> <input type="button" value="Unmount"/> <input type="button" value="Check"/></p> |
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