



Notice of Security Incident

Release Date: 09/28/2021

Advisory ID: GV-Cloud-2021-10

CVE ID: N/A

Status: Completed

NOTICE OF SECURITY INCIDENT

On October 19, 2021, GeoVision discovered an intentionally illegal action in our GV-Cloud Center and myGVcloud that were under attacked/gathered user account registration information, which may have included your email address, preferred display name and password. GeoVision did not make this information publicly accessible. We estimate that this attack has existed for certain period until we discovered and took immediate steps to cease and control.

We take any loss of personal information very seriously and are taking steps to help protect users' personal information. To compliance with personal data protection laws/regulations, we have conducted internal investigation, contacted all of our business partners/users and reported to supervisory authorities.

OTHER IMPORTANT INFORMATION

While we are not aware of any unauthorized use of user personal information, as a precautionary measure, we encourage users to remain vigilant by monitoring the accounts closely. If you detect any suspicious activity on your GeoVision account, please promptly notify us via security@geovision.com.tw and support@geovision.com.tw

GDPR (GENERAL DATA PROTECTION REGULATION) COMPLIANCE FOR EU

Please refer to GDPR information at <https://www.geovision.com.tw/gdpr.php>

If you detect any suspicious activity on your GeoVision account or database, you should promptly notify Data Protection Officer (DPO) at jasonchan@geovision.com.tw