

[FAQ]

Fisheye can not dewarp in GV-EYE

Release Date: 1/29/2015

Applied to

GV-EYE v2.1, MultiCam v8.59 with GV-EYE patched

Question

User can not dewarp Fisheye in GV-EYE





Answer

User can not dewarp Fisheye in GV-EYE because new Fisheye installed in MultiCam. New fisheye model is GV-FE4303 / FE5303 / FE2302 / FE3402 / FE5302 / FER3403 / FER5303 / FER3402 / FER5302.

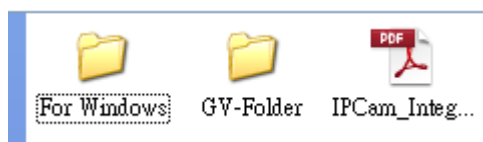
Procedure:

1. Download this patch Go to this website (http://www.geovision.com.tw/english/5_8.asp)

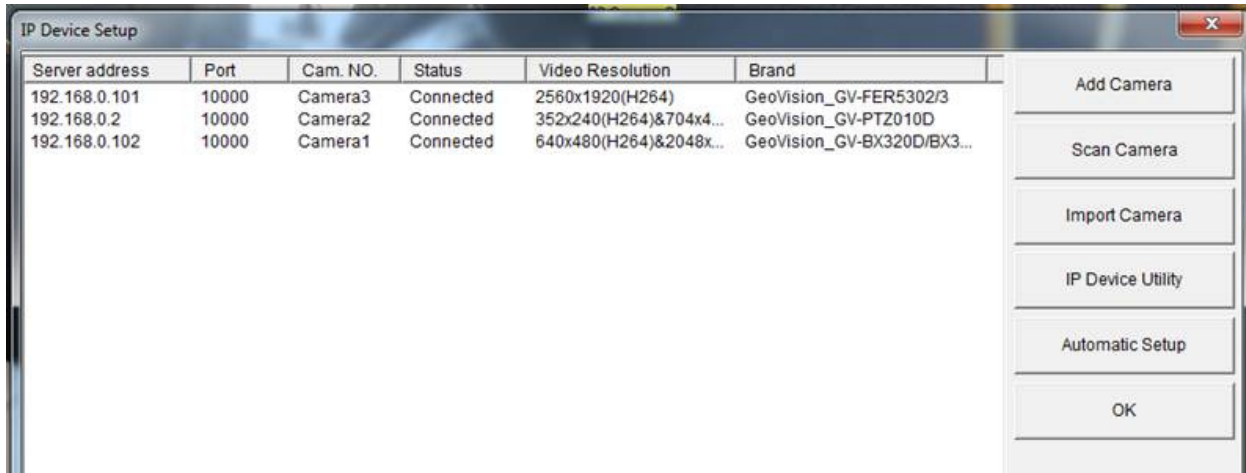
The download links are not available in Brazil.

IP Camera		
Primary Applications		
Product	Version	Link
GV-VMS 	V14.10	▼ DOWNLOAD
GV-DVR/NVR 	V8590	▼ DOWNLOAD
GV-IP Camera Patch Files for GV-DVR/NVR The patch allows you to connect GeoVision newly released cameras to GV-DVR/NVR.	N/A	▼ DOWNLOAD
GV-IP Device Utility Searches the IP address of GV IP devices within LAN, upgrades firmware, backs up and restores settings and etc.	V8610	▼ DOWNLOAD
GV-Recording Server/GV-Video Gateway 	V1240	▼ DOWNLOAD
GV-Edge Recording Manager (Windows Version) 	V1000	▼ DOWNLOAD

2. Close all GV-Application
3. Unzip and there are three items. Follow the instruction in pdf file



4. Launch MultiCam and delete all fisheye in "Camera List" and install it again to let system to renew configuration for Fisheye



5. launch WebCam Server in MultiCam
6. Remove all Fisheye camera in GV-Eye and re-install them back.

For any question on the information provided, please feel free to submit your question to our support window at support@geovision.com.tw