



# Technical Notice Index

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**New Topics**

Date	ID No.	Title	Applied to
06/05/2017	EL-17-06-05-HY	<b>[E-letter]</b> GV-NVR System Lite V2 (Rev.D) Limited Quantity Sale! <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/Reasons_to_choose_NVRLiteV2-e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/Reasons_to_choose_NVRLiteV2-e-letter.pdf</a>	GV-NVR System Lite V2
05/02/2018	EL-18-05-02-Ch	<b>[E-letter]</b> GV-Storage System V2 – 4U, 24-Bay Meeting Corporate Networked Storage Demands, Affordably <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-Storage_System_V2_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-Storage_System_V2_e-letter.pdf</a>	GV-Storage System V2
04/24/2018	EL-18-04-24-Ch	<b>[E-letter]</b> GV-I/O Box: Conducting Varied-Purposed Apparatus in a Network Environment <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf</a>	GV-I/O Box
04/20/2018	EL-18-04-20-Ch	<b>[E-letter]</b> GV-AS1520 Controller – with built-in UHF RFID Reader <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-AS1520_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-AS1520_e-letter.pdf</a>	GV-AS1520



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04/27/2018	GV4-17-10-31-al	Accessing the Armed Mode of GV-AS Controller <b>UPDATED</b>  Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/Access-Control/TechnicalNotice/Accessing_Armed_Mode.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/Access-Control/TechnicalNotice/Accessing_Armed_Mode.pdf</a>	GV-AS 21 / 41 / 81 series Controller F/W V2.11 or later GV-ASManager V5.0.1.0 or later GV-RK1352 Reader
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**Monitoring Software (DVR, NVR, Hybrid, VMS)**
**Main System**

Date	ID No.	Title	Applied to
04/24/2018	EL-18-04-24-Ch	<b>[E-letter]</b> GV-I/O Box: Conducting Varied-Purposed Apparatus in a Network Environment <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf</a>	GV-I/O Box
1/30/2018	GV1-18-01-30-HY	Motion Events Ignored By Motion Detection Download link: <a href="http://pd.geovision.tw/technotice/VMS/Motion_Events_Ignored_By_Motion_Detection.pdf">http://pd.geovision.tw/technotice/VMS/Motion_Events_Ignored_By_Motion_Detection.pdf</a>	GV-VMS
12/05/2017	GV1-17-12-05-Ch	Occasional Green Screen or Image Freeze On the Live View of GV-DVR / NVR Download link: <a href="http://pd.geovision.tw/technotice/GV-System/Green_Screen_on_GV-DVR.pdf">http://pd.geovision.tw/technotice/GV-System/Green_Screen_on_GV-DVR.pdf</a>	GV-DVR / NVR
11/24/2017	GV1-17-11-24-Ch	Unable to Access Image of Cameras Connected through RTSP on GV-DVR / NVR Download link: <a href="http://pd.geovision.tw/technotice/GV-System/Unable_to_Access_Image_of_Cameras_through_RTSP_on_GV-DVR_NVR.pdf">http://pd.geovision.tw/technotice/GV-System/Unable_to_Access_Image_of_Cameras_through_RTSP_on_GV-DVR_NVR.pdf</a>	GV-DVR / NVR V.8.7.4.0



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11/16/2017	GV1-17-11-16-Ch	<p>Failure to Run GV-USB Dongle on Windows 8 or Above</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf">http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf</a></p>	<p>All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016</p>
10/05/2017	GV1-17-10-05-em-ch	<p>Error Message “Decoder Open Fail” / “Codec Error” or Image Freeze on GV-VMS / GV-Control Center</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/VMS/Error_Message_of_Decode_on_VMS_and_ControlCenter.pdf">http://pd.geovision.tw/technotice/VMS/Error_Message_of_Decode_on_VMS_and_ControlCenter.pdf</a></p>	<p>GV-VMS V16.11.0.0 GV-Control Center V3.4.0.0</p>
07/18/2017	GV1-17-07-18-HY	<p>Intermittent Connection Issue in GV-DVR / NVR</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System/Intermittent_Connection_in_GV-DVR.pdf">http://pd.geovision.tw/technotice/GV-System/Intermittent_Connection_in_GV-DVR.pdf</a></p>	<p>GV-DVR / NVR V8.7.3.0</p>
07/06/2017	GV1-17-07-06-HY	<p>Dongle Port Conflict Errors in GV-DVR / NVR</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System/Dongle_Port_Conflict_in_DVR.pdf">http://pd.geovision.tw/technotice/GV-System/Dongle_Port_Conflict_in_DVR.pdf</a></p>	<p>GV-DVR / NVR V8.7.1.0.v GV-DVR / NVR V8.7.3.0</p>
06/15/2017	GV1-17-06-15-HY	<p>Occasional Video Playback Issue on ViewLog Player</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/VMS/Occasional_Playback_Issue.pdf">http://pd.geovision.tw/technotice/VMS/Occasional_Playback_Issue.pdf</a></p>	<p>GV-VMS V16.10.3.0</p>



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06/01/2017	GV2-17-06-01-c	<p>Live View and Matrix View Issues of GV-Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/VMS/Live_View_and_Matrix_View_Issues_of_GV-Software.pdf">http://pd.geovision.tw/technotice/VMS/Live_View_and_Matrix_View_Issues_of_GV-Software.pdf</a></p>	<p>GV-VMS V16.10.3.0 and earlier</p>
05/18/2017	GV1-17-5-18-c	<p>Failure to Export Fisheye Dewarping Videos on GV-VMS</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/VMS/Failure_to_export_fisheye_dewarping.pdf">http://pd.geovision.tw/technotice/VMS/Failure_to_export_fisheye_dewarping.pdf</a></p>	<p>GV-VMS</p>
04/21/2017	GV2-17-04-21-c	<p>Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf">http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf</a></p>	<p>GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0</p>
11/22/2016	GV2-16-11-22-a	<p>The Inability of GV-Edge Recording Manager (Mac) to Play Back Recordings on GV-VMS</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf">http://pd.geovision.tw/technotice/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf</a></p>	<p>GV-VMS V15.11/ V15.11.1 GV-Edge Recording V1.0</p>



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10/7/2016	GV1-16-09-23-al	<p><b>[Specification Change Notice]</b> GV-System Changes: End of Support for Windows XP and Vista</p> <p>Download link: <a href="http://pd.geovision.tw/technote/GV-System/[Change Notice] Ending Support for WinXP Vista.pdf">http://pd.geovision.tw/technote/GV-System/[Change Notice] Ending Support for WinXP Vista.pdf</a></p>	GV-DVR / NVR V8.7.1
10/07/2016	GV1-16-10-07-al	<p>Compatibility Issue with GV-System V8.7 on Windows 7, XP and Vista</p> <p>Download link: <a href="http://pd.geovision.tw/technote/GV-System/Compatibility Issue DVRv87.pdf">http://pd.geovision.tw/technote/GV-System/Compatibility Issue DVRv87.pdf</a></p>	GV-DVR / NVR V8.7
09/08/2016	GV1-16-09-08-a	<p>Solution to the Software Abnormality Resulted from New Intel Graphics Card Drivers</p> <p>Download link: <a href="http://pd.geovision.tw/technote/VMS/Solution to the Abnormality of New Intel Graphics Card Driver.pdf">http://pd.geovision.tw/technote/VMS/Solution to the Abnormality of New Intel Graphics Card Driver.pdf</a></p>	GV-VMS V15.11 / GV-DVR / NVR V8.7
10/4/2016	GV1-16-07-06-t	<p>GV-Fisheye Camera Integration Notes for GV-System V8.7</p> <p>Download link: <a href="http://pd.geovision.tw/technote/IP Camera/Fisheye Integration notes-GV-SystemV87.pdf">http://pd.geovision.tw/technote/IP Camera/Fisheye Integration notes-GV-SystemV87.pdf</a></p>	GV-DVR / NVR V8.7
2/23/2016	GV1-16-02-23-b	<p>GV-FER12203 Integration Notes for GV-VMS V15.10.1 and GV-System V8.6.2</p> <p>Download link: <a href="http://pd.geovision.tw/technote/IP Camera/GV-FER12203 Integration Notes.pdf">http://pd.geovision.tw/technote/IP Camera/GV-FER12203 Integration Notes.pdf</a></p>	GV-VMS V15.10.1 / GV-DVR / NVR V8.6.2
1/19/2016	GV1-16-01-19-t	<p>IP Device Integration Notes for GV-VMS V15.10.1.0</p> <p>Download link: <a href="http://pd.geovision.tw/technote/VMS/IP device integration notes VMSV151010.pdf">http://pd.geovision.tw/technote/VMS/IP device integration notes VMSV151010.pdf</a></p>	GV-VMS V15.10.1


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1/14/2016	GV1-16-01-14-a	How to upgrade GV-VMS to Version 15.10.1 Download link: <a href="http://pd.geovision.tw/technote/VMS/Upgrading_VMS_V151010.pdf">http://pd.geovision.tw/technote/VMS/Upgrading_VMS_V151010.pdf</a>	GV-VMS V15.10.1
08/11/2015	GV1-15-08-11-t	GV-VMS Patch for ONVIF Issues Download link: <a href="http://pd.geovision.tw/technote/VMS/Patch_VMS_ONVIF_Issue.pdf">http://pd.geovision.tw/technote/VMS/Patch_VMS_ONVIF_Issue.pdf</a>	GV-VMS V14.10.1 or earlier
08/12/2015	GV1-15-08-12-t	GV-VMS Patch for GV-Authentication Server Issues Download link: <a href="http://pd.geovision.tw/technote/VMS/Patch_VMS_AuthServer_Issue.pdf">http://pd.geovision.tw/technote/VMS/Patch_VMS_AuthServer_Issue.pdf</a>	GV-VMS V14.10.1 or earlier
06/17/2015	GV1-15-06-17	“GVLicensetool.exe” Detected by Kaspersky Antivirus Download link: <a href="http://pd.geovision.tw/technote/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf">http://pd.geovision.tw/technote/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf</a>	GV-VMS / GV-Edge Recording / GV-Control Center
01/27/2015	GV1-15-01-27-t	GV-Fisheye Camera Integration Notes for GV-VMS V14.10 Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-150128.pdf">http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-150128.pdf</a>	GV-VMS V14.10
01/20/2015	GV1-15-01-20-t	IP Device Integration Notes for GV-VMS V14.10 Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/IP_device_integration_notes_updated150120.pdf">http://pd.geovision.tw/technote/IP_Camera/IP_device_integration_notes_updated150120.pdf</a>	GV-VMS V14.10



01/13/2015	GV1-15-01-13	<p>How to Upgrade GV-NVR to GV-VMS V14.10</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System/Upgrading_GV-NVR_to_GV-VMS.pdf">http://pd.geovision.tw/technote/GV-System/Upgrading_GV-NVR_to_GV-VMS.pdf</a></p>	GV-VMS V14.10
01/29/2014	GV2-14-01-29-m	<p>User Account in Windows Errors when Saving Data Files</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf">http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf</a></p>	GV-DVR / NVR / CMS / Backup Center
12/19/2013	GV1-13-11-06-t	<p>IP Device Integration Notes</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System/IP_device_integration_notes_updated131111.pdf">http://pd.geovision.tw/technote/GV-System/IP_device_integration_notes_updated131111.pdf</a></p>	GV-DVR / NVR V8.5.8
11/14/2013	GV5-13-11-14-t	<p><b>[Case Study for GV-Hot Swap NVR System V5]</b> Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf</a></p>	GV-Hot Swap System V5 / GV-DVR / NVR
01/16/2013	GV40-13-01-16-t	<p>GV-Fisheye Camera Integration Notes</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-130116.pdf">http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-130116.pdf</a></p>	GV-DVR / NVR V8.5.6
11/22/2012	GV40-12-11-22-t	<p>Patch for GPU Dewarping of Fisheye View</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System/GPU_Dewarping_Patch.pdf">http://pd.geovision.tw/technote/GV-System/GPU_Dewarping_Patch.pdf</a></p>	GV-DVR / NVR GV-GIS GV-Recording Server



03/28/2012	GV12-12-3-28-t	<p>Enabling Desktop Composition To Fix Choppy Video</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Others/Enabling_Desktop_Composition_to_fix_choppy_video.pdf">http://pd.geovision.tw/technotice/Others/Enabling_Desktop_Composition_to_fix_choppy_video.pdf</a></p>	PTZ Devices
09/19/2011	GV28-11-09-19-t	<p>How to Set Noise Tolerance to Avoid False Alarm</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System/Set_Noise_Tolerance_to_Avoid_False_Alarm.pdf">http://pd.geovision.tw/technotice/GV-System/Set_Noise_Tolerance_to_Avoid_False_Alarm.pdf</a></p>	GV-DVR / NVR
09/20/2011	GV28-11-09-20-y	<p>Distorted High-Resolution Images</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System/Distored_high_resolution_images.pdf">http://pd.geovision.tw/technotice/GV-System/Distored_high_resolution_images.pdf</a></p>	GV-DVR / NVR
11/15/2010	GV33-10-11-15	<p><b>[Case Study]</b> Connection Issue of GV-NVR at Keelung State Hospital</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System/Keelung_Hospital_Connection_Issue.pdf">http://pd.geovision.tw/technotice/GV-System/Keelung_Hospital_Connection_Issue.pdf</a></p>	GV-NVR System
08/26/2010	GV20-10-08-26	<p><b>[Case Study]</b> Connection Issue with Sanyo IP Cameras</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System//Sanyo_Connection_Issue.pdf">http://pd.geovision.tw/technotice/GV-System//Sanyo_Connection_Issue.pdf</a></p>	GV-DVR / NVR V8.3.4
06/17/2010	GV-28-10-06-17	<p>How to Upgrade GV-System to the Latest Version</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System//Upgrading_GV-System.pdf">http://pd.geovision.tw/technotice/GV-System//Upgrading_GV-System.pdf</a></p>	GV-DVR / NVR V8.0 and later



03/29/2010	GV20-10-03-29	<p>Failing to Record Videos When You Connect Bosch's IP Cameras to the GV-System</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System//Recording_issue_with_Bosch_IP_Cameras.pdf">http://pd.geovision.tw/technote/GV-System//Recording_issue_with_Bosch_IP_Cameras.pdf</a></p>	GV-DVR / NVR
12/29/2009	GV01-09-12-29	<p>Cannot Start Certain GV Programs when Running on a Windows O.S with a Different Language Setting</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System//Cannot_start_certain_programs_on_different_OS_V832.pdf">http://pd.geovision.tw/technote/GV-System//Cannot_start_certain_programs_on_different_OS_V832.pdf</a></p>	GV-DVR / NVR V8.3.2
09/05/2008	GV-1-08-09-05	<p>Driver Compatibility for Onboard VGA under VISTA</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System/Driver_Compatibility_for_Onboard_VGA_under_VISTA.pdf">http://pd.geovision.tw/technote/GV-System/Driver_Compatibility_for_Onboard_VGA_under_VISTA.pdf</a></p>	GV-DVR / NVR
08/08/2008	GV-01-08-08-08	<p>Error Messages Regarding GV-System Performance</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System/GeoHealthINI.pdf">http://pd.geovision.tw/technote/GV-System/GeoHealthINI.pdf</a></p>	GV-DVR / NVR
04/21/2008	GV27-08-02-29	<p>How to Achieve Higher Accuracy Results for Object Counting</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System/ObjectCounting.pdf">http://pd.geovision.tw/technote/GV-System/ObjectCounting.pdf</a></p>	GV-DVR / NVR



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06/15/2007	GV07-06-15-01	Insufficient Disk Space on Drive C Causes Data Search to Fail Download link: <a href="http://pd.geovision.tw/technote/GV-System/Data_search_failed.pdf">http://pd.geovision.tw/technote/GV-System/Data_search_failed.pdf</a>	GV-DVR / NVR
07/27/2006	N/A	A list of Error Messages, Problems and Solutions for GV-System Download link: <a href="http://pd.geovision.tw/technote/GV-System/Local-ErrorMessage.pdf">http://pd.geovision.tw/technote/GV-System/Local-ErrorMessage.pdf</a>	GV-DVR / NVR



POS			
Date	ID No.	Title	Applied to
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above  Download link: <a href="http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf">http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf</a>	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
03/03/2009	GV01-09-03-03	Data Display Issue When Connecting More Than 9 Sets of GV-Data Capture V3E Boxes  Download link: <a href="http://pd.geovision.tw/technote/GV-System/Data_display_issue_of_V3E.pdf">http://pd.geovision.tw/technote/GV-System/Data_display_issue_of_V3E.pdf</a>	GV-DVR / NVR V8.2
02/13/2009	GV01-09-02-13	POS Videos Cannot be Displayed with the Quick Search Player from Advanced Log Browser  Download link: <a href="http://pd.geovision.tw/technote/GV-System/POS_videos_cannot_be_displayed_with_the_Quick_Search_player.pdf">http://pd.geovision.tw/technote/GV-System/POS_videos_cannot_be_displayed_with_the_Quick_Search_player.pdf</a>	GV-DVR / NVR V8.3



Remote Applications			
Date	ID No.	Title	Applied to
11/22/2016	GV2-16-11-22-a	The Inability of GV-Edge Recording Manager (Mac) to Play Back Recordings on GV-VMS Download link: <a href="http://pd.geovision.tw/technotice/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf">http://pd.geovision.tw/technotice/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf</a>	GV-VMS V15.11/ V15.11.1 GV-Edge Recording V1.0
11/23/2012	GV28-12-11-23-c	Valid Skype Version for GV-Skype Video Utility Application Download link: <a href="http://pd.geovision.tw/technotice/Remote/Valid_Skype_Version_for_Skype_Video_Utility.pdf">http://pd.geovision.tw/technotice/Remote/Valid_Skype_Version_for_Skype_Video_Utility.pdf</a>	GV-Skype Video Utility
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: <a href="http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf">http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf</a>	GV-IP Device, GV-Recording Server, GV-DVR / NVR
02/01/2012	GV15-12-02-01-j	The Supported Operating Systems, Browsers and Functions for WebCam Server Download link: <a href="http://pd.geovision.tw/Technotice/GV-System/Supported_OS_and_Browser_for_WebCam_Server.pdf">http://pd.geovision.tw/Technotice/GV-System/Supported_OS_and_Browser_for_WebCam_Server.pdf</a>	GV-DVR / NVR
09/03/2009	GV10-09-09-03	"Runtime Error" Message Occurs on Multiple Remote Connections Download link: <a href="http://pd.geovision.tw/Technotice/GV-System/Multiple_remote_connections_V831.pdf">http://pd.geovision.tw/Technotice/GV-System/Multiple_remote_connections_V831.pdf</a>	GV-DVR / NVR V8.3.1.0 and earlier



05/14/2009	GV10-09-05-14	<p>Cannot Open Event List Query after Upgrading to Version 8.3.1</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/GV-System/Cannot_open_Event_List_Query_V831.pdf">http://pd.geovision.tw/Technotice/GV-System/Cannot_open_Event_List_Query_V831.pdf</a></p>	GV-DVR / NVR V8.3.1.0
02/24/2009	GV34-09-02-24	<p>How to Perform Multicast on Different IP Ranges within the Same LAN</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/GV-System/Perform_multicast_on_different_IP_ranges-V83-(w).pdf">http://pd.geovision.tw/Technotice/GV-System/Perform_multicast_on_different_IP_ranges-V83-(w).pdf</a></p>	GV-DVR / NVR V8.3.0.0
02/12/2009	GV10-09-02-12	<p>Compatibility Issue between Backup Server and 3rd-party Storage System</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/GV-System/Compatibility_issue_of_Backup_Server_V82_V83.pdf">http://pd.geovision.tw/Technotice/GV-System/Compatibility_issue_of_Backup_Server_V82_V83.pdf</a></p>	GV-Backup Server V8.2.0.0 V8.3.0.0
12/30/2008	GV34-08-12-30	<p>How to Access Live Video on Mac OS X</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/GV-System/Access_live_video_on_MacOSX-(w).pdf">http://pd.geovision.tw/Technotice/GV-System/Access_live_video_on_MacOSX-(w).pdf</a></p>	GV-DVR / NVR Mac OS X 10.5
04/25/2007	GV07-04-25-26	<p>JPEG Image Viewer fails to update images after the latest version of JAVA software is installed</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/GV-System/JPEG_Image_Viewer_error.pdf">http://pd.geovision.tw/Technotice/GV-System/JPEG_Image_Viewer_error.pdf</a></p>	JPEG Image Viewer



07/27/2006	N/A	A list of Error Messages, Problems and Solutions for Remote Applications Download link: <a href="http://pd.geovision.tw/Technotice/GV-System/Remote-ErrorMessage.pdf">http://pd.geovision.tw/Technotice/GV-System/Remote-ErrorMessage.pdf</a>	GV-DVR / NVR
11/05/2004	N/A	How to Configure Windows Firewall to Allow WebCam Server Download link <a href="http://pd.geovision.tw/Technotice/GV-System/Set_WindowsFirewall_to_allow_WebCam.pdf">http://pd.geovision.tw/Technotice/GV-System/Set_WindowsFirewall_to_allow_WebCam.pdf</a>	GV-DVR / NVR


**Video Capture Cards / Accessories**

Date	ID No.	Title	Applied to
04/24/2018	EL-18-04-24-Ch	<b>[E-letter]</b> GV-I/O Box: Conducting Varied-Purposed Apparatus in a Network Environment <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf</a>	GV-I/O Box
01/17/2018	GV5-18-01-17-Ch	Unable to Upgrade Firmware for GV-IO Box 8 / 16 Ports on Windows 10  <a href="http://pd.geovision.tw/technotice/Capture_Card/IO-Box_Firmware_Upgrade_Fail.pdf">http://pd.geovision.tw/technotice/Capture_Card/IO-Box_Firmware_Upgrade_Fail.pdf</a>	GV-IO Box 8 Ports FW V1.10 or earlier / GV-IO Box 16 Ports FW V1.10 or earlier
07/07/2017	GV3-17-07-07-em	Default IP Addresses and Login Settings of GeoVision Products Download link: <a href="http://pd.geovision.tw/technotice/IP_Device/Default_IP_PW_of_GV_Products.pdf">http://pd.geovision.tw/technotice/IP_Device/Default_IP_PW_of_GV_Products.pdf</a>	GeoVision products
07/20/2015	GV1-15-07-20-t	Incompatibly between GV-5016 Cards and Intel 9-Series Chipsets Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/Incompatibility_Intel9Chipset_GV5016.pdf">http://pd.geovision.tw/technotice/Capture_Card/Incompatibility_Intel9Chipset_GV5016.pdf</a>	GV-5016 Card
01/09/2015	GV1-15-1-9	Fixing Exposure Issue in GV-Combo B Cards Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/Patch_Combob_Overexplosure.pdf">http://pd.geovision.tw/technotice/Capture_Card/Patch_Combob_Overexplosure.pdf</a>	GV-1120B / 1240B / 1480B


**Technical Notice Index**

12/04/2013	GV1-13-12-04-t	Improving image quality and adjusting video attributes for GV-Combo B Cards Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/Patch_ComboB_Improving_Image_Quality.pdf">http://pd.geovision.tw/technotice/Capture_Card/Patch_ComboB_Improving_Image_Quality.pdf</a>	GV-1120B / 1240B / 1480B
11/28/2012	GV28-12-11-28-c	Tested Motherboard Compatibility with GV-Combo B Card Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/Tested_Motherboard_Compatibility_with_ComboB_Card.pdf">http://pd.geovision.tw/technotice/Capture_Card/Tested_Motherboard_Compatibility_with_ComboB_Card.pdf</a>	GV-1120B / 1240B / 1480B
11/26/2012	GV40-12-11-26-t	Performing TV Out Function Using GV-Combo B Cards Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/TVOut_GVComboBCards.pdf">http://pd.geovision.tw/technotice/Capture_Card/TVOut_GVComboBCards.pdf</a>	GV-1120B / 1240B / 1480B
11/26/2012	GV29-12-11-26-c	Updating Firmware for GV-Joystick Download link: <a href="http://pd.geovision.tw/technotice/Others/Updating_Firmware_for_GV-Joystick.pdf">http://pd.geovision.tw/technotice/Others/Updating_Firmware_for_GV-Joystick.pdf</a>	GV-Joystick
11/12/2012	GV27-12-11-12-t	ASRock and MSI Motherboard Issues With GV-Combo B Cards Download: link: <a href="http://pd.geovision.tw/Technotice/Capture_Card/ASRock_MSI_Motherboard_Issue_with_ComboB.pdf">http://pd.geovision.tw/Technotice/Capture_Card/ASRock_MSI_Motherboard_Issue_with_ComboB.pdf</a>	GV-1120B / 1240B / 1480B
04/11/2012	GV28-12-04-11	Comparison of GV-5016, GV-3008, GV-4008A and Hikvision DS-4008HF Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/5016_3008_4008_Comparison.pdf">http://pd.geovision.tw/technotice/Capture_Card/5016_3008_4008_Comparison.pdf</a>	GV-5016 / 4008A / 3008


**Technical Notice Index**

11/22/2011	GV28-11-11-22-t	ATI Graphic Card Driver Issues Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/ATI_Graphic_Card_Issues.pdf">http://pd.geovision.tw/technotice/Capture_Card/ATI_Graphic_Card_Issues.pdf</a>	GV-1120A / 1240A /1480A
08/05/2011	GV28-11-08-05-t	DVI Cables of GV-600B / 650B / 800B / 900A Cards Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/DVI_Cables_of_GV-678B_900A_Card.pdf">http://pd.geovision.tw/technotice/Capture_Card/DVI_Cables_of_GV-678B_900A_Card.pdf</a>	GV-600B / 650B / 800B / 900A
03/19/2010	GV15-10-03-19	About GV-Combo A Cards Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/About_GV-ComboA.pdf">http://pd.geovision.tw/technotice/Capture_Card/About_GV-ComboA.pdf</a>	GV-1120A / 1240A / 1480A
11/25/2009	GV17-09-11-25	Issues of GV-Combo A Cards Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/Issues_of_ComboA_V8311.pdf">http://pd.geovision.tw/technotice/Capture_Card/Issues_of_ComboA_V8311.pdf</a>	GV-1120A / 1240A / 1480A
08/31/2009	GV31-09-08-31	Comparison of GV-2008, GV-4008 and Hikvision DS-4008HF Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/GV-4008-2008_Comparison.pdf">http://pd.geovision.tw/technotice/Capture_Card/GV-4008-2008_Comparison.pdf</a>	GV-2008 / 4008
04/08/2009	GV01-09-04-08	Error Message of the Counterfeit Card in GV-System Version 8.3 Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/Error_message_of_counterfeit_card_in_V8.3.pdf">http://pd.geovision.tw/technotice/Capture_Card/Error_message_of_counterfeit_card_in_V8.3.pdf</a>	GV-DVR / NVRV8.3.0.0



**Technical Notice Index**

07/14/2008	GV-15-08-07-14	Issues with channel screen display after the screen saver stopped, or the computer left standby or hibernation modes  Download link: <a href="http://pd.geovision.tw/technotice/Capture_Card/Issues_with_ScreenSaver.pdf">http://pd.geovision.tw/technotice/Capture_Card/Issues_with_ScreenSaver.pdf</a>	GV-600 / 650 / 800 / 1120 / 1240 / 1480 / 2004 / 2008
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## IP Devices

### For All IP Devices (GV-IP Camera, GV-Video Server, GV-Compact DVR)

Date	ID No.	Title	Applied to
04/02/2018	GV3-18-02-07-Ch	Cybersecurity of GV-IP Devices Ensured by Updating to the Latest Firmware Download link: <a href="http://pd.geovision.tw/technote/IP_Device/Cybersecurity_Ensured.pdf">http://pd.geovision.tw/technote/IP_Device/Cybersecurity_Ensured.pdf</a>	GV-IP Device
07/07/2017	GV3-17-07-07-em	Default IP Addresses and Login Settings of GeoVision Products Download link: <a href="http://pd.geovision.tw/technote/IP_Device/Default_IP_PW_of_GV_Products.pdf">http://pd.geovision.tw/technote/IP_Device/Default_IP_PW_of_GV_Products.pdf</a>	GeoVision products
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: <a href="http://pd.geovision.tw/Technote/Remote/How_to_generate_SSL_certificate.pdf">http://pd.geovision.tw/Technote/Remote/How_to_generate_SSL_certificate.pdf</a>	GV-IP Device, GV-Recording Server, GV-DVR / NVR
09/10/2012	GV40-12-07-09-t-revised	Accessing GV-IP Cameras from Third-party Surveillance Software Download link: <a href="http://pd.geovision.tw/Technote/IP_Device/Access_IPCam_from_Thirdparty_Surveillance_Software.pdf">http://pd.geovision.tw/Technote/IP_Device/Access_IPCam_from_Thirdparty_Surveillance_Software.pdf</a>	GV-IP Device



03/26/2012	GV15-12-03-26	<p>Access the GV-IP Camera through a Broadband Modem</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/IP_Device/Access_GV-IP_Camera_through_broadband_modem.pdf">http://pd.geovision.tw/Technotice/IP_Device/Access_GV-IP_Camera_through_broadband_modem.pdf</a> </p>	GV-IP Device
02/13/2012	GV15-12-02-13-j	<p>The Supported Functions on Different Browsers for GV-IP Devices</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/IP_Device/Supported_browser_and_function_for_IP_Devices.pdf">http://pd.geovision.tw/Technotice/IP_Device/Supported_browser_and_function_for_IP_Devices.pdf</a> </p>	GV-IP Device
12/15/2011	GV12-11-12-15-t	<p>Antivirus Software Interfering Camera Search</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/IP_Device/Antivirus_Software_Interfering_Camera_Search.pdf">http://pd.geovision.tw/Technotice/IP_Device/Antivirus_Software_Interfering_Camera_Search.pdf</a> </p>	GV-IP Device Utility, GV-DVR / NVR, GV-Control Center
11/22/2010	GV17-10-11-22	<p>How to Run IFS Driver under 32-bit Windows 7 for Viewing GV-IP Device's Data</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/IP_Device/Run_IFS_Driver_Win7.pdf">http://pd.geovision.tw/Technotice/IP_Device/Run_IFS_Driver_Win7.pdf</a> </p>	GV-IP Camera, GV-Video Server, GV-Compact DVR
06/03/2009	GV15-09-06-03	<p>Connection Lost During Long-Time Playback from GV-IP Devices through Remote ViewLog</p> <p>Download link:  <a href="http://pd.geovision.tw/Technotice/IP_Device/Connection_Lost_During_Long_Time_Playback-(w).pdf">http://pd.geovision.tw/Technotice/IP_Device/Connection_Lost_During_Long_Time_Playback-(w).pdf</a> </p>	GV-Video Server, GV-Compact DVR



04/15/2009	GV15-09-04-15	3G Mobile Solution for GV-Video Server and GV-Compact DVR Download link: <a href="http://pd.geovision.tw/Technotice/IP_Device/3G_mobile_solution.pdf">http://pd.geovision.tw/Technotice/IP_Device/3G_mobile_solution.pdf</a>	GV-Video Server, GV-Compact DVR
05/08/2008	GV-15-08-05-08	The Page cannot be displayed” Error Message When You Connect to Web Interface of GV IP Device Download link: <a href="http://pd.geovision.tw/Technotice/IP_Device/Page_cannot_be_displayed_error.pdf">http://pd.geovision.tw/Technotice/IP_Device/Page_cannot_be_displayed_error.pdf</a>	GV-IP Camera, GV-Video Server, GV-Compact DVR



Only For GV-IP Camera			
Date	ID No.	Title	Applied to
12/14/2017	GV3-17-12-14-em	<p><b>[Specification Change Notice]</b> Change of “Audio In” Specification to GV-BL3700 / 5700 and GV-VD3700 / 5700</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Change_Note_for_GV-BL3700_5700_and_GV-VD3700_5700.pdf">http://pd.geovision.tw/technote/IP_Camera/Change_Note_for_GV-BL3700_5700_and_GV-VD3700_5700.pdf</a></p>	GV-BL3700 / 5700 / GV-VD3700 / 5700
12/14/2017	GV3-17-12-14-al	<p><b>[Specification Change Notice]</b> Change of “Environment Temperature” Specification to GV-EBL2111 / VD2702 / VD2712</p> <p><a href="http://pd.geovision.tw/technote/IP_Camera/Change_Note_for_GV-EBL2111-VD2702-VD2712.pdf">http://pd.geovision.tw/technote/IP_Camera/Change_Note_for_GV-EBL2111-VD2702-VD2712.pdf</a></p>	GV-EBL2111 / GV-VD2702 / GV-VD2712
11/15/2017	GV3-17-11-15-Ch	<p>Unable to Add ABL1300 / ADR1300 Manually on GV-VMS / DVR / NVR</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Unable_to_Manually_Add_ABL1300_ADR1300_on_VMS_NVR.pdf">http://pd.geovision.tw/technote/IP_Camera/Unable_to_Manually_Add_ABL1300_ADR1300_on_VMS_NVR.pdf</a></p>	UVS-ABL1300 / ADR1300 / EVS-ABL1300 / ADR1300 V.1.01 2017-03-13
07/26/2017	GV3-17-07-26-HY	<p>How to Adjust Focus for GV-IP Camera with P-Iris</p> <p>Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/Adjust_Focus_for_P-Iris_Models.pdf">http://pd.geovision.tw/technote/IP_Camera/Adjust_Focus_for_P-Iris_Models.pdf</a></p>	GV-IP Camera with P-Iris



## Technical Notice Index

05/05/2017	GV3-17-05-15-al	Auto Iris Issues with GV-VD3700 / 5700  Download link: <a href="http://pd.geovision.tw/technotice/IP_Camera/auto_iris_issue.pdf">http://pd.geovision.tw/technotice/IP_Camera/auto_iris_issue.pdf</a>	GV-VD3700 / 5700
12/07/2016	GV3-16-12-07-a	Summary of Smart Streaming on H.265 IP Cameras  Download link: <a href="http://pd.geovision.tw/technotice/IP_Camera/Summary_Smart_Streaming.pdf">http://pd.geovision.tw/technotice/IP_Camera/Summary_Smart_Streaming.pdf</a>	GV-IP Camera
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras  Download link: <a href="http://pd.geovision.tw/technotice/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf">http://pd.geovision.tw/technotice/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf</a>	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
05/31/2016	GV5-16-05-31-a	IR Reflection in a Dusty Environment and Recommended Camera Models  Download link: <a href="http://pd.geovision.tw/technotice/IP_Camera/IR_reflection_in_a_Dusty_Environment.pdf">http://pd.geovision.tw/technotice/IP_Camera/IR_reflection_in_a_Dusty_Environment.pdf</a>	GV-IP Camera with IR LED
10/02/2015	GV3-15-10-02-a	<b>[Case Study]</b> GeoVision Outdoor Cameras Outlasted Typhoon Dujuan  Download link: <a href="http://pd.geovision.tw/technotice/IP_Camera/Geovision_cameras_outlasted_typhoon_Dujuan.pdf">http://pd.geovision.tw/technotice/IP_Camera/Geovision_cameras_outlasted_typhoon_Dujuan.pdf</a>	GV-IP Camera
10/31/2014	GV3-14-10-31-t	Focusing the Fixed-Lens Cameras  Download link: <a href="http://pd.geovision.tw/technotice/IP_Camera/Focusing_Fixed_Lens_Cameras-20141031.pdf">http://pd.geovision.tw/technotice/IP_Camera/Focusing_Fixed_Lens_Cameras-20141031.pdf</a>	GV-IP Camera



08/28/2014	GV3-14-08-28-y	Waterproofing the GeoVision Vandal Proof IP Dome Camera Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/Waterproofing_VDv3_Dome.pdf">http://pd.geovision.tw/technote/IP_Camera/Waterproofing_VDv3_Dome.pdf</a>	GV-VD V3 Series
07/30/2014	GV3-14-07-30-n	Interconnection between Multiple PoE Switches Download link: <a href="http://pd.geovision.tw/technote/IP_Device/Interconnection_between_Multiple_PoE_Switches.pdf">http://pd.geovision.tw/technote/IP_Device/Interconnection_between_Multiple_PoE_Switches.pdf</a>	GV-POE Switch
05/02/2014	GV3-14-05-02-t	<b>[Specification Change Notice]</b> Maximum IR Distance of GV-FD and GV-VD IP Cameras Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/[Change_Notice]_IR_Distance_FDVD.pdf">http://pd.geovision.tw/technote/IP_Camera/[Change_Notice]_IR_Distance_FDVD.pdf</a>	GV-IP Camera
12/16/2013	GV3-13-12-16-c	Playing Back GV-IP Device Recordings on a Windows-Based Computer Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/Playing_Back_Recordings_on_Windows-revised.pdf">http://pd.geovision.tw/technote/IP_Camera/Playing_Back_Recordings_on_Windows-revised.pdf</a>	GV-IP Camera
12/04/2013	GV3-13-12-04-c	<b>[Specification Change Notice]</b> Supported Memory Cards in GV-IP Cameras Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/[Change_Notice]_IPCam_Memory_Card_Specs_Change.pdf">http://pd.geovision.tw/technote/IP_Camera/[Change_Notice]_IPCam_Memory_Card_Specs_Change.pdf</a>	GV-IP Camera



11/15/2013	GV15-13-11-15-c	<p>Important Notice for Upgrading GV-IPCAM H.264</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Upgrading_IPCam_Notice-131115.pdf">http://pd.geovision.tw/technote/IP_Camera/Upgrading_IPCam_Notice-131115.pdf</a> </p>	<p>GV-IP Camera FW V1.06 or later</p>
07/10/2013	GV3-13-07-010-c	<p>Accessing GV-IP Cameras from HikVision Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_HikVision.pdf">http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_HikVision.pdf</a> </p>	<p>GV-IP Camera</p>
07/03/2013	GV3-13-07-03-c	<p>Accessing GV-IP Cameras from Mirasys Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Mirasys.pdf">http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Mirasys.pdf</a> </p>	<p>GV-IP Camera</p>
07/02/2013	GV3-13-07-02-k	<p>Accessing GV-IP Cameras from NUUO Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_NUUO.pdf">http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_NUUO.pdf</a> </p>	<p>GV-IP Camera</p>
07/01/2013	GV3-13-07-01-k	<p>Accessing GV-IP Cameras from QNAP Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_QNAP.pdf">http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_QNAP.pdf</a> </p>	<p>GV-IP Camera</p>



07/01/2013	GV3-13-07-01-t	<p>Accessing GV-IP Cameras from exacqVision Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_ExacqVision.pdf">http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_ExacqVision.pdf</a> </p>	GV-IP Camera
06/28/2013	GV3-13-06-28-k	<p>Accessing GV-IP Cameras from Synology Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Synology.pdf">http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Synology.pdf</a> </p>	GV-IP Camera
06/18/2013	GV3-13-06-18-n	<p>Accessing GV-IP Cameras from Digifort Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Digifort.pdf">http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Digifort.pdf</a> </p>	GV-IP Camera
06/17/2013	GV3-13-06-17-n	<p>Accessing GV-IP Camera from Genetec Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Genetec.pdf">http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Genetec.pdf</a> </p>	GV-IP Camera
06/11/2013	GV3-13-06-11-n	<p>Accessing GV-IP Cameras from Aimetis Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Aimetis.pdf">http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Aimetis.pdf</a> </p>	GV-IP Camera
06/11/2013	GV3-13-06-11-n	<p>Accessing GV-IP Camera from Axxon Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Axxon.pdf">http://pd.geovision.tw/technotece/IP_Camera/Access_IPCam_from_Axxon.pdf</a> </p>	GV-IP Camera



04/26/2013	GV3-13-04-26-t	<p>Accessing GV-IP Cameras from Milestone Surveillance Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Accessing_IPCamera_from_Milestone.pdf">http://pd.geovision.tw/technote/IP_Camera/Accessing_IPCamera_from_Milestone.pdf</a></p>	GV-IP Camera
03/07/2013	GV15-13-03-07-l	<p>Surveillance Flexibility with GeoVision Wireless Cube IP Cameras</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Surveillance_Flexibility_CBWCAW.pdf">http://pd.geovision.tw/technote/IP_Camera/Surveillance_Flexibility_CBWCAW.pdf</a></p>	GV-CBW / GV-CAW series
03/06/2013	GV15-13-03-06-c	<p>Updating GeoVision IP Camera OCX</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/IP_Camera/Updating_IPCam_OCX.pdf">http://pd.geovision.tw/technote/IP_Camera/Updating_IPCam_OCX.pdf</a></p>	GV-BL Series
10/16/2012	GV15-12-10-16-c	<p>Solving LED Reflection Issues</p> <p>Download link:  <a href="http://pd.geovision.tw/Technote/IP_Camera/Solving_LED_Reflection_Issues.pdf">http://pd.geovision.tw/Technote/IP_Camera/Solving_LED_Reflection_Issues.pdf</a></p>	GV-BX Series
06/25/2012	GV15-12-06-25-c	<p>Inaccessible GeoVision IP Camera with the New NAND Flash Memory</p> <p>Download link:  <a href="http://pd.geovision.tw/Technote/IP_Camera/Inaccessible_IPCam_with_new_flash.pdf">http://pd.geovision.tw/Technote/IP_Camera/Inaccessible_IPCam_with_new_flash.pdf</a></p>	GV-IP Camera FW V1.09-V1.12
06/29/2012	GV15-12-06-13-t	<p>Upgrading GV-IPCAM H.264 of firmware V1.06 or earlier to firmware V1.09 or later</p> <p>Download link:  <a href="http://pd.geovision.tw/Technote/IP_Camera/Upgrading_IPCam_to_V109-updated.pdf">http://pd.geovision.tw/Technote/IP_Camera/Upgrading_IPCam_to_V109-updated.pdf</a></p>	GV-IP Camera FW V1.06 or earlier



11/11/2011	GV15-11-1109-c-revised	Solving IR Reflection and Improving Night View Download link: <a href="http://pd.geovision.tw/Technotice/IP_Camera/VD_FD_IR_reflection_problem.pdf">http://pd.geovision.tw/Technotice/IP_Camera/VD_FD_IR_reflection_problem.pdf</a>	GV-VD / GV-FD Series
09/14/2011	GV15-11-09-14-t	Image Sharpness Function Download link: <a href="http://pd.geovision.tw/Technotice/IP_Camera/Image_sharpness_function.pdf">http://pd.geovision.tw/Technotice/IP_Camera/Image_sharpness_function.pdf</a>	GV-IP Camera



<b>Only For GV-Compact DVR</b>			
<b>Date</b>	<b>ID No.</b>	<b>Title</b>	<b>Applied to</b>
05/22/2012	GV12-12-05-22	Problem to Access Live Images of 8-Channel GV-Compact DVR Using Multi View  Download link: <a href="http://pd.geovision.tw/technote/IP_Device/CompactDVR/Problem_to_access_CompactDVR_with_Multi_View.pdf">http://pd.geovision.tw/technote/IP_Device/CompactDVR/Problem_to_access_CompactDVR_with_Multi_View.pdf</a>	8-Ch GV-Compact DVR
4/20/2012	GV3-12-04-20	GV-Compact DVR Anti-Vibration ACC Models  Download link: <a href="http://pd.geovision.tw/technote/IP_Device/CompactDVR/CompactDVR_ACC_models.pdf">http://pd.geovision.tw/technote/IP_Device/CompactDVR/CompactDVR_ACC_models.pdf</a>	GV-Compact DVR V2 / V3
05/06/2011	GV03-11-05-06-j	Integration Patch for GV-Compact DVR V3  Download link: <a href="http://pd.geovision.tw/technote/IP_Device/CompactDVR/CompactDVRV3_Integration_Patch.pdf">http://pd.geovision.tw/technote/IP_Device/CompactDVR/CompactDVRV3_Integration_Patch.pdf</a>	GV-Compact DVR V3, GV-DVR / NVR V8.4.0.0
10/04/2011	N/A	<b>[Specification Change Notice]</b> GV-Compact DVR ACC Version Power Voltage  Download link: <a href="http://pd.geovision.tw/technote/IP_Device/CompactDVR/ChangeNotice-Compact_DVR_ACC_power_voltage_change.pdf">http://pd.geovision.tw/technote/IP_Device/CompactDVR/ChangeNotice-Compact_DVR_ACC_power_voltage_change.pdf</a>	GV-LX4C2V / GV-LX4C3V



11/10/2010	GV17-10-11-10	<p>Connecting GV-Compact DVR V2 (Anti-Vibration Model of ACC Version) to a Vehicle</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/IP_Device/CompactDVR/CompactDVRV2-ACCConnection-updated.pdf">http://pd.geovision.tw/technotice/IP_Device/CompactDVR/CompactDVRV2-ACCConnection-updated.pdf</a> </p>	GV-LX4C2V
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**Only For GV-Video Server**

Date	ID No.	Title	Applied to
03/29/2017	GV1-16-10-03-f	<p>Disabling the UPnP Function on GV-IP Cameras</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf">http://pd.geovision.tw/technotice/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf</a> </p>	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
10/28/2015	GV1-15-10-28-f	<p>Google Maps Issues Using Internet Explore 8</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/OS_Browser/Google_Map_with_IE8.pdf">http://pd.geovision.tw/technotice/OS_Browser/Google_Map_with_IE8.pdf</a> </p>	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog
11/17/2008	GV-15-08-11-17	<p>Cannot Load Defaults from Video Server Configuration Interface</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/IP_Device/VideoServer/Cannot_load_defaults_from_Configuration_Interface.pdf">http://pd.geovision.tw/technotice/IP_Device/VideoServer/Cannot_load_defaults_from_Configuration_Interface.pdf</a> </p>	GV-Video Server FW V1.45



Access Control			
Date	ID No.	Title	Applied to
04/24/2018	EL-18-04-24-Ch	<b>[E-letter]</b> GV-I/O Box: Conducting Varied-Purposed Apparatus in a Network Environment <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf</a>	GV-I/O Box
04/20/2018	EL-18-04-20-Ch	<b>[E-letter]</b> GV-AS1520 Controller – with built-in UHF RFID Reader <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-AS1520_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-AS1520_e-letter.pdf</a>	GV-AS1520
04/27/2018	GV4-17-10-31-al	Accessing the Armed Mode of GV-AS Controller <b>UPDATED</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/Access-Control/TechnicalNotice/Accessing_Armed_Mode.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/Access-Control/TechnicalNotice/Accessing_Armed_Mode.pdf</a>	GV-AS 21 / 41 / 81 series Controller F/W V2.11 or later GV-ASManager V5.0.1.0 or later GV-RK1352 Reader
1/18/2018	GV4-18-01-18-AI	System Response Problems with GV-CS1320 Download link: <a href="http://pd.geovision.tw/technotice/Access_Control/System_Response_Problems_with_CS1320.pdf">http://pd.geovision.tw/technotice/Access_Control/System_Response_Problems_with_CS1320.pdf</a>	GV-CS1320



12/18/2017	GV4-17-11-08-a	<p>Authorization Issue with Enrolled Cards on GV-Controllers</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Access_Control/Authorization_Card_Issue_GVControllers.pdf">http://pd.geovision.tw/technotice/Access_Control/Authorization_Card_Issue_GVControllers.pdf</a> </p>	<p>GV-AS210 / 2110 / 2120 /            GV-AS410 / 4110 / 4111 /            GV-AS810 / 8110 / 8111 / GV-CS1320            FW V2.00 /            GV-ASManager V5.0.0.0</p>
11/16/2017	GV1-17-11-16-Ch	<p>Failure to Run GV-USB Dongle on Windows 8 or Above</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf">http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf</a> </p>	<p>All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016</p>
11/08/2017	GV4-17-11-08	<p>Authorization Issue with Enrolled Cards on GV-Controllers</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Access_Control/Authorization_Card_Issue_GVControllers.pdf">http://pd.geovision.tw/technotice/Access_Control/Authorization_Card_Issue_GVControllers.pdf</a> </p>	<p>GV-AS210 / 2110 / 2120 / 410 / 4110 / 4111 / 810 / 8110 / 8111 / CS1320 V2.00,            GV-ASManager V5.0.0.0</p>



11/03/2017	GV4-17-11-03-Ch	<p>Failure to Export Excel Files on GV-ASManager / GV-ASWeb</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Access%20Control/Failure%20to%20Export%20Excel%20Files%20on%20ASManager%20and%20ASWeb.pdf">http://pd.geovision.tw/technotice/Access Control/Failure to Export Excel Files on ASManager and ASWeb.pdf</a> </p>	<p>GV-ASManager GV-ASWeb</p>
07/07/2017	GV3-17-07-07-em	<p>Default IP Addresses and Login Settings of GeoVision Products</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/IP%20Device/Default%20IP%20PW%20of%20GV%20Products.pdf">http://pd.geovision.tw/technotice/IP Device/Default IP PW of GV Products.pdf</a> </p>	<p>GeoVision products</p>
04/21/2017	GV2-17-04-21-c	<p>Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/SW/Live%20View%20Issues%20of%20Dahua%20Cameras.pdf">http://pd.geovision.tw/technotice/SW/Live View Issues of Dahua Cameras.pdf</a> </p>	<p>GV-Recording V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0</p>
04/05/2017	GV1-17-04-05-HY	<p>Memory Allocation Issue Causes Certain GeoVision Software to Fail</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System/Memory%20Allocation%20Issue.pdf">http://pd.geovision.tw/technotice/GV-System/Memory Allocation Issue.pdf</a> </p>	<p>GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3</p>



03/29/2017	GV1-16-10-03-f	<p>Disabling the UPnP Function on GV-IP Cameras</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf">http://pd.geovision.tw/technote/Access_Control/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf</a></p>	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
02/24/2017	GV4-17-02-24	<p>GV-FR2020's GV-POE Switch Models</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/FR2020_POE_Switches.pdf">http://pd.geovision.tw/technote/Access_Control/FR2020_POE_Switches.pdf</a></p>	GV-FR2020
01/05/2017	GV4-17-01-05-al	<p>Solution to GV-ASManager's Database Overload</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/Solution_ASManager_DB_Overload.pdf">http://pd.geovision.tw/technote/Access_Control/Solution_ASManager_DB_Overload.pdf</a></p>	GV-ASManager
10/12/2016	GV4-16-09-23-al	<p><b>[Specification Change Notice]</b> GV-ASManager Changes: End of Support for Windows XP and Vista</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/%5bChange_Note%5d_ASManager_Ending_Support_for_WinXP_Vista.pdf">http://pd.geovision.tw/technote/Access_Control/%5bChange_Note%5d_ASManager_Ending_Support_for_WinXP_Vista.pdf</a></p>	GV-ASManager V4.4.2
10/28/2015	GV1-15-10-28-f	<p>Google Maps Issues Using Internet Explore 8</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf">http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf</a></p>	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog



06/04/2015	GV4-15-06-04-t	<p>Problems with GV-AS / EV Controllers After Upgrading Firmware</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/Controller_Problem_after_FW_Upgrade.pdf">http://pd.geovision.tw/technote/Access_Control/Controller_Problem_after_FW_Upgrade.pdf</a></p>	Access Control
06/12/2014	GV4-14-06-12-t	<p>Checking internal battery and maintaining power supply for GV-AS / EV Controllers</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/Check_battery_and_maintain_power_for_Controller.pdf">http://pd.geovision.tw/technote/Access_Control/Check_battery_and_maintain_power_for_Controller.pdf</a></p>	Access Control
04/21/2014	GV02-14-04-21-m	<p>Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf">http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf</a></p>	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage
04/17/2014	GV4-14-04-17-t	<p><b>[Specification Change Notice]</b> Ingress Protection for GV-Reader 1251 and 1352 V2</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/[Change_Note]_Reader1251_1352V2.pdf">http://pd.geovision.tw/technote/Access_Control/[Change_Note]_Reader1251_1352V2.pdf</a></p>	GV-Reader 1251 and 1352 V2
03/18/2014	GV4-14-03-18-t	<p>Issue with Enrolling More than 44 Cards Using Standalone GV-AS110 / AS120</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/Enrollment_Issue_Standalone_AS110_120.pdf">http://pd.geovision.tw/technote/Access_Control/Enrollment_Issue_Standalone_AS110_120.pdf</a></p>	GV-AS110 / GV-AS120


**Technical Notice Index**

01/07/2014	GV4-14-01-07-t	Interlaced LPR Images Captured from GV-Video Server or GV-Compact DVR Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Interlaced_LPR_Image_from_Standalone.pdf">http://pd.geovision.tw/technote/Access_Control/Interlaced_LPR_Image_from_Standalone.pdf</a>	GV-ASManager V4.0
12/19/2011	GV29-11-12-19-t	Backing Up Database Before Upgrading GV-ASManager V2.3 Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Database_Backup_before_ASMV2.3_Upgrade.pdf">http://pd.geovision.tw/technote/Access_Control/Database_Backup_before_ASMV2.3_Upgrade.pdf</a>	GV-ASManager 2.3
06/17/2011	GV3-11-6-17	How to integrate GeoVision Card Readers with Access Controller and GV-System Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Integrate_card_reader_with_DVR-Updated.pdf">http://pd.geovision.tw/technote/Access_Control/Integrate_card_reader_with_DVR-Updated.pdf</a>	GV-Reader
04/29/2011	GV29-11-04-29-t	Visitor Cards Denied Access by GV-AS110 Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Visitor_Cards_Denied_Access_by_GV-AS110.pdf">http://pd.geovision.tw/technote/Access_Control/Visitor_Cards_Denied_Access_by_GV-AS110.pdf</a>	GV-AS110 FW V1.04
09/16/2010	GV03-10-09-13	How to Monitor Entry or Exit upon Card Detection Using an IP PTZ Camera or IP Speed Dome Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Monitor_Entry_or_Exit_upon_Notification_Events_Using_AnalogPTZ-(c).pdf">http://pd.geovision.tw/technote/Access_Control/Monitor_Entry_or_Exit_upon_Notification_Events_Using_AnalogPTZ-(c).pdf</a>	GV-AS400 / GV-AS100



06/17/2010	GV03-10-06-17	<p>How to Upgrade GV-ASManager to the Latest Version</p> <p>Download link:  <a href="ftp://geo-demo-japan.dipmap.com/Technotice/GV-ASManager/Upgrading_ASManager.pdf">ftp://geo-demo-japan.dipmap.com/Technotice/GV-ASManager/Upgrading_ASManager.pdf</a></p>	GV-ASManager V2.1 and later
02/09/2010	GV03-10-02-09	<p>Access Card Numbers Do Not Match Those on GV-ASManager</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Access_Control/Card_Number_not_match.pdf">http://pd.geovision.tw/technotice/Access_Control/Card_Number_not_match.pdf</a></p>	GeoFinger 1900
07/31/2009	GV-3-09-07-31	<p>How to Acquire and Edit Data from Driver's Licenses &amp; Business Cards with GV-ASManager</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Access_Control/Acquire_Data_From_DriverLicense_BusinessCard-w.pdf">http://pd.geovision.tw/technotice/Access_Control/Acquire_Data_From_DriverLicense_BusinessCard-w.pdf</a></p>	GV-ASManager V2.1.1.0
01/22/2009	GV-33-09-01-22	<p>Using Microsoft SQL Server with ASManager</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Access_Control/Using_MSSQL_Server_with_ASManager.pdf">http://pd.geovision.tw/technotice/Access_Control/Using_MSSQL_Server_with_ASManager.pdf</a></p>	GV-ASManager V2.0
12/24/2008	GV-03-08-12-24	<p>How to Perform a Single Door Access Control with Two Time Schedules</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Access_Control/Single_Door_Access_Control_with_Two_Time_Schedules.pdf">http://pd.geovision.tw/technotice/Access_Control/Single_Door_Access_Control_with_Two_Time_Schedules.pdf</a></p>	GV-AS200



08/06/2008	GV-03-08-08-06	How to Trigger LPR Recognition through GV-AS200 Controller Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Trigger_LPR_Recognize_thru_AS200.pdf">http://pd.geovision.tw/technote/Access_Control/Trigger_LPR_Recognize_thru_AS200.pdf</a>	GV-AS200
07/21/2008	GV-33-08-07-21	How to Trigger DVR Recording through GV-AS200 Controller Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Trigger_DVR_Recording_thru_AS200.pdf">http://pd.geovision.tw/technote/Access_Control/Trigger_DVR_Recording_thru_AS200.pdf</a>	GV-AS200
07/10/2008	GV-33-08-07-10	How to set PTZ Preset Function with GV-AS200 Controller Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Set_PTZ_Preset_Function_With_AS200.pdf">http://pd.geovision.tw/technote/Access_Control/Set_PTZ_Preset_Function_With_AS200.pdf</a>	GV-AS200



LPR			
Date	ID No.	Title	Applied to
04/02/2018	GV3-18-02-07-Ch	Cybersecurity of GV-IP Devices Ensured by Updating to the Latest Firmware Download link: <a href="http://pd.geovision.tw/technote/IP_Device/Cybersecurity_Ensured.pdf">http://pd.geovision.tw/technote/IP_Device/Cybersecurity_Ensured.pdf</a>	GV-IP Device
09/19/2017	GV4-17-09-19-al	Recognition Accuracy Improvements in GV-DVR / GV-VMS LPR Download link: <a href="http://pd.geovision.tw/technote/LPR/Recognition_Accuracy_LPR.pdf">http://pd.geovision.tw/technote/LPR/Recognition_Accuracy_LPR.pdf</a>	GV-DVR / VMS LPR Global Engine V6.0.2.0
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: <a href="http://pd.geovision.tw/technote/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf">http://pd.geovision.tw/technote/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf</a>	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
02/02/2017	GV4-17-01-26-a	Solution to GV-DVR / VMS LPR's Inability to Identify GV-LPR Capture Dongle Download link: <a href="http://pd.geovision.tw/technote/LPR/Inability_to_Identify_LPR_Dongle.pdf">http://pd.geovision.tw/technote/LPR/Inability_to_Identify_LPR_Dongle.pdf</a>	GV-DVR LPR / GV-VMS LPR
11/07/2012	GV29-12-11-07-t	LPR Camera Installation Guidelines Download link: <a href="http://pd.geovision.tw/Technote/LPR/LPR_Camera_Installation_Guidelines.pdf">http://pd.geovision.tw/Technote/LPR/LPR_Camera_Installation_Guidelines.pdf</a>	GV-DVR LPR, GV-DSP LPR, GV-Hybrid LPR, GV-LPR CAM



CMS			
Date	ID No.	Title	Applied to
04/24/2018	EL-18-04-24-Ch	<b>[E-letter]</b> GV-I/O Box: Conducting Varied-Purposed Apparatus in a Network Environment <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf</a>	GV-I/O Box
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above Download link: <a href="http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf">http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf</a>	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
11/13/2017	GV1-17-11-13-Ch	Long Pending Upon Startup or Closing of Account Setup on GV-Control Center Download link: <a href="http://pd.geovision.tw/technote/Remote/Long_Pending_Upon&gt;Loading_of_GV-ControlCenter.pdf">http://pd.geovision.tw/technote/Remote/Long_Pending_Upon&gt;Loading_of_GV-ControlCenter.pdf</a>	GV-Control Center V3.40
10/05/2017	GV1-17-10-05-em-ch	Error Message “Decoder Open Fail” / “Codec Error” or Image Freeze on GV-VMS / GV-Control Center Download link: <a href="http://pd.geovision.tw/technote/VMS/Error_Message_of_Decode_on_VMS_and_ControlCenter.pdf">http://pd.geovision.tw/technote/VMS/Error_Message_of_Decode_on_VMS_and_ControlCenter.pdf</a>	GV-VMS V16.11.0.0 GV-Control Center V3.4.0.0



06/01/2017	GV2-17-06-01-c	<p>Black Screen on the Matrix View of GV-Control Center</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Remote/Black_Screen_on_the_Matrix_View.pdf">http://pd.geovision.tw/technote/Remote/Black_Screen_on_the_Matrix_View.pdf</a> </p>	<p>GV-Control Center V3.4.0.0</p>
04/21/2017	GV0-17-04-21-HY	<p>Incorrect Display with GV-Control Center On Windows 8 or Later</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Remote/Incorrect_Display_with_Control_Center.pdf">http://pd.geovision.tw/technote/Remote/Incorrect_Display_with_Control_Center.pdf</a> </p>	<p>GV-Control Center</p>
04/21/2017	GV2-17-04-21-c	<p>Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/SW/Live_View_Issues_of_Dahua_Cameras.pdf">http://pd.geovision.tw/technote/SW/Live_View_Issues_of_Dahua_Cameras.pdf</a> </p>	<p>GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4.0.0            GV-ASManager V4.4.3.0</p>
04/05/2017	GV1-17-04-05-HY	<p>Memory Allocation Issue Causes Certain GeoVision Software to Fail</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-System/Memory_Allocation_Issue.pdf">http://pd.geovision.tw/technote/GV-System/Memory_Allocation_Issue.pdf</a> </p>	<p>GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3</p>



## Technical Notice Index

12/28/2016	GV1-16-12-28-al	Standard Users Unable to Open GV-Control Center V3.4.0.0 in Windows 7 Download link: <a href="http://pd.geovision.tw/technote/GV-CMS/Standard_Users_Control_Center.pdf">http://pd.geovision.tw/technote/GV-CMS/Standard_Users_Control_Center.pdf</a>	GV-Control Center V3.4
11/30/2016	GV1-16-07-15-al	Maximum Number of Full-Frame Channels Supported by GV-Control Center Download link: <a href="http://pd.geovision.tw/technote/GV-CMS/Channels_Supported_by_Control_Center.pdf">http://pd.geovision.tw/technote/GV-CMS/Channels_Supported_by_Control_Center.pdf</a>	GV-Control Center V3.4
1/16/2016	GV1-16-01-29-l	Synchronizing Configuration Data among GV-Control Centers Download link: <a href="http://pd.geovision.tw/technote/remote/Synchronization_in_ControlCenter.pdf">http://pd.geovision.tw/technote/remote/Synchronization_in_ControlCenter.pdf</a>	GV-Control Center
10/28/2015	GV1-15-10-28-f	Google Maps Issues Using Internet Explore 8 Download link: <a href="http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf">http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf</a>	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog
06/17/2015	GV1-15-06-17	“GVLicensetool.exe” Detected by Kaspersky Antivirus Download link: <a href="http://pd.geovision.tw/technote/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf">http://pd.geovision.tw/technote/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf</a>	GV-VMS / GV-Edge Recording / GV-Control Center



06/24/2014	GV2-14-06-24-c	Performance Data of Windows Displayed on GV-Video Wall Download link: <a href="http://pd.geovision.tw/technote/GV-CMS/Performance_Data_Video_Wall_V3120.pdf">http://pd.geovision.tw/technote/GV-CMS/Performance_Data_Video_Wall_V3120.pdf</a>	GV-Control Center V3.1.2
04/21/2014	GV02-14-04-21-m	Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf">http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf</a>	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage
01/29/2014	GV2-14-01-29-m	User Account in Windows Errors when Saving Data Files Download link: <a href="http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf">http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf</a>	GV-DVR / NVR / CMS / Backup Center
01/28/2014	GV2-14-01-28-t	Detection Issue of GV-I/O Box on GV-Control Center Download link: <a href="http://pd.geovision.tw/technote/Remote/Detection_Issue_IO_Box_Control_Center.pdf">http://pd.geovision.tw/technote/Remote/Detection_Issue_IO_Box_Control_Center.pdf</a>	GV-Control Center
11/27/2013	GV2-13-11-27-c	Maximum Number of Fisheye Channels Supported by GV-Control Center Download link: <a href="http://pd.geovision.tw/technote/GV-CMS/Max_Fisheye_Channels_Supported_by_Control_Center.pdf">http://pd.geovision.tw/technote/GV-CMS/Max_Fisheye_Channels_Supported_by_Control_Center.pdf</a>	GV-Control Center V3.1.1
11/28/2013	GV20-13-11-28-c	Maximum Number of Matrix Channels Supported by GV-Control Center Download link: <a href="http://pd.geovision.tw/technote/GV-CMS/Max_Matrix_Channels_Supported_by_Control_Center.pdf">http://pd.geovision.tw/technote/GV-CMS/Max_Matrix_Channels_Supported_by_Control_Center.pdf</a>	GV-Control Center V3.1.1



06/07/2012	GV12-12-06-07-c	<p>Lagging Images on Video Wall</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-CMS/Video_Wall_Image_Lag.pdf">http://pd.geovision.tw/technotice/GV-CMS/Video_Wall_Image_Lag.pdf</a> </p>	GV-Control Center V3.0
06/17/2010	GV06-10-06-17	<p>How to Upgrade GV-CMS Series to the Latest Version</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-CMS/Upgrading\CMS.pdf">http://pd.geovision.tw/technotice/GV-CMS/Upgrading\CMS.pdf</a> </p>	GV-CMS V8.3 and later
06/17/2010	GV06-10-17-08	<p>How to Upgrade GV-GIS to the Latest Version</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-CMS/Upgrading_GV-GIS.pdf">http://pd.geovision.tw/technotice/GV-CMS/Upgrading_GV-GIS.pdf</a> </p>	GV-GIS V2.0 and later
10/05/2015	GV-10-08-08-14	<p>How to Set Windows Lockup on the Computer of Central Monitoring Station</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-CMS/Set_Windows_Lockup_on\CMS.pdf">http://pd.geovision.tw/technotice/GV-CMS/Set_Windows_Lockup_on\CMS.pdf</a> </p>	GV-CMS



Surveillance System			
Date	ID No.	Title	Applied to
04/24/2018	EL-18-04-24-Ch	<b>[E-letter]</b> GV-I/O Box: Conducting Varied-Purposed Apparatus in a Network Environment <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-IO-BoxE_e-letter.pdf</a>	GV-I/O Box
05/02/2018	EL-18-05-02-Ch	<b>[E-letter]</b> GV-Storage System V2 – 4U, 24-Bay Meeting Corporate Networked Storage Demands, Affordably <b>NEW</b> Download link: <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-Storage_System_V2_e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/GV-Storage_System_V2_e-letter.pdf</a>	GV-Storage System V2
07/07/2017	GV3-17-07-07-em	Default IP Addresses and Login Settings of GeoVision Products Download link: <a href="http://pd.geovision.tw/technotece/IP_Device/Default_IP_PW_of_GV_Products.pdf">http://pd.geovision.tw/technotece/IP_Device/Default_IP_PW_of_GV_Products.pdf</a>	GeoVision products
07/03/2017	GV5-17-07-03-HY	IP Address Conflict Error in GV-SNVR0811 Download link: <a href="http://pd.geovision.tw/technotece/DVR-NVR-System/IP_Address_Conflict_Error_in_GV-SNVR0811.pdf">http://pd.geovision.tw/technotece/DVR-NVR-System/IP_Address_Conflict_Error_in_GV-SNVR0811.pdf</a>	GV-SNVR081



06/05/2017	EL-17-06-05-HY	<p><b>[E-letter]</b> GV-NVR System Lite V2 (Rev.D) Limited Quantity Sale! <b>NEW</b></p> <p>Download link:  <a href="https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/Reasons_to_choose_NVRLiteV2-e-letter.pdf">https://s3.amazonaws.com/geovision_downloads/Manual/e-letter/Reasons_to_choose_NVRLiteV2-e-letter.pdf</a></p>	GV-NVR System Lite V2
05/19/2017	GV5-17-05-19-al	<p>How to Prevent WannaCry Ransomware Attack using Windows Updates</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/Prevent_WannaCry_Attack.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/Prevent_WannaCry_Attack.pdf</a></p>	All Windows Operating Systems / GV-Surveillance Systems
03/29/2017	GV5-17-03-29-HY	<p>H.265 IP Camera Live View Issues on GV-NVR System Lite and GV-MNVR1000 Systems</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/H.265_Camera_Live_View_Issues_on_NVRLite_and_MNVR1000.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/H.265_Camera_Live_View_Issues_on_NVRLite_and_MNVR1000.pdf</a></p>	GV-NVR System Lite V1 / V2 / GV-MNVR1000 System
01/04/2017	GV5-17-01-04	<p><b>[Specification Change Notice]</b> GV-NVR System Lite V2 (Rev. D) Changes</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/Change_Notice_GV-NVR_System_Lite_V2_Rev_D.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/Change_Notice_GV-NVR_System_Lite_V2_Rev_D.pdf</a></p>	GV-NVR System Lite V2 (Rev. D)
01/03/2017	GV5-17-01-03	<p><b>[Specification Change Notice]</b> GV-Hot Swap Surveillance System V5 Changes</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/Change_Notice_GV-Hot_Swap_Surveillance_System_RevC.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/Change_Notice_GV-Hot_Swap_Surveillance_System_RevC.pdf</a></p>	GV-Hot Swap Surveillance System V5 (Rev. C)



## Technical Notice Index

05/06/2016	GV5-16-05-06-a	<p>Notice of H.265 GPU Decoding on GV-Surveillance System</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/Notice_of_H265_GPU_decoding_on_GV-Surveillance_System.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/Notice_of_H265_GPU_decoding_on_GV-Surveillance_System.pdf</a></p>	GV-Surveillance System
05/05/2016	GV5-16-05-05-j	<p><b>[Specification Change Notice]</b> GV-Surveillance System Product End-of-Life Notice</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/[EOL_Notice]_GV-Surveillance-System.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/[EOL_Notice]_GV-Surveillance-System.pdf</a></p>	GV-Hot Swap System V5
11/14/2013	GV5-13-11-14-t	<p><b>[Case Study for GV-Hot Swap NVR System V5]</b> Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf</a></p>	GV-Hot Swap System V5 / GV-DVR / NVR
07/26/2013	GV3-13-07-26-t	<p><b>[Case Study for GV-Hot Swap Recording Server System]</b> Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf</a></p>	GV-Hot Swap Recording Server System / GV-Recording Server
03/01/2013	GV33-13-03-01-k	<p>Activating and Accessing the Recovery Wizard</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/Activating_and_Accessing_Recovery_Wizard.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/Activating_and_Accessing_Recovery_Wizard.pdf</a></p>	GV-NVR Lite V2 / GV-Tower DVR/NVR



03/24/2011	GV38-11-3-24	GV-NVR System Lite Vs QNAP VS-2008 Pro Download link: <a href="http://pd.geovision.tw/technote/DVR-NVR-System/NVRLite_vs_VS2008.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/NVRLite_vs_VS2008.pdf</a>	GV-NVR Lite V1
06/04/2010	GV20-10-06-04	Important Notice on GV-NVR System Lite Download link: <a href="http://pd.geovision.tw/technote/DVR-NVR-System/GV-NVR_System_Lite_ImportantNotice.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/GV-NVR_System_Lite_ImportantNotice.pdf</a>	GV-NVR System Lite V1



Recording Server / Backup / Failover			
Date	ID No.	Title	Applied to
11/16/2017	GV1-17-11-16-Ch	<p>Failure to Run GV-USB Dongle on Windows 8 or Above</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf">http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf</a> </p>	<p>All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016</p>
04/21/2017	GV2-17-04-21-c	<p>Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf">http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf</a> </p>	<p>GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 / GV-ASManager V4.4.3.0</p>
04/05/2017	GV1-17-04-05-HY	<p>Memory Allocation Issue Causes Certain GeoVision Software to Fail</p> <p>Download link:  <a href="http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf">http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf</a> </p>	<p>GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3</p>



02/24/2017	GV3-17-02-24-HY	<p>How to set up the GV-Failover Server with 2 GV-VMS Systems</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Recording_Server/How_to_Set_up_the_GV-Failover_Server.pdf">http://pd.geovision.tw/technote/Recording_Server/How_to_Set_up_the_GV-Failover_Server.pdf</a></p>	GV-VMS / Failover Server
10/28/2015	GV1-15-10-28-f	<p>Google Maps Issues Using Internet Explore 8</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf">http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf</a></p>	GV-Recording Serve, GV-ASManager, GV-Video Server, GV-GIS, ViewLog
04/21/2014	GV02-14-04-21-m	<p>Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf">http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf</a></p>	CMS, Access Control, Recording Server, Backup/Failover Server, Digital Signage
01/29/2014	GV2-14-01-29-m	<p>User Account in Windows Errors when Saving Data Files</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf">http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf</a></p>	GV-DVR / NVR, CMS, Backup Center
07/26/2013	GV3-13-07-26-t	<p><b>[Case Study for GV-Hot Swap Recording Server System]</b> Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf">http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf</a></p>	GV-Hot Swap Recording Server System, GV-Recording Sever



03/25/2013	GV12-13-03-25-t	Occasional Backup Center Restart During GV-IP Camera Login Download link: <a href="http://pd.geovision.tw/technotice/Backup-Center/BackupCenter_Restart-20130325.pdf">http://pd.geovision.tw/technotice/Backup-Center/BackupCenter_Restart-20130325.pdf</a>	GV-Backup Center V1.1
03/18/2013	GV12-13-03-18-t	Disconnected Channels after Switching Screen Division Download link: <a href="http://pd.geovision.tw/technotice/Recording_Server/Disconnected_Channels_after_Switching_Screen_Division.pdf">http://pd.geovision.tw/technotice/Recording_Server/Disconnected_Channels_after_Switching_Screen_Division.pdf</a>	GV-Recording Server V1.2
08/01/2012	GV12-12-08-01-j	Increase the Supported GV-IP Device Models for GV-Recording Server / GV-Video Gateway V1.1.1 Download link: <a href="http://pd.geovision.tw/Technotice/Recording_Server/Increase_supported_GV-IP_devices_for_V1.11.pdf">http://pd.geovision.tw/Technotice/Recording_Server/Increase_supported_GV-IP_devices_for_V1.11.pdf</a>	GV-Recording Server V1.1.1
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: <a href="http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf">http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf</a>	GV-IP Device, GV-Recording Server, GV-DVR / NVR
05/22/2012	GV12-12-05-22	Problem to Access Live Images of GV-Recording Server/GV-Video Gateway Using Multi View Download link: <a href="http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf">http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf</a>	Multi View, GV-Recording Server, GV-Video Gateway



02/10/2012	GV01-12-02-10-c	<p>Problem with Loading Google Maps On E-Map in GV-Recording Server</p> <p>Download link:  <a href="http://pd.geovision.tw/Technote/Recording_Server/Problem_with&gt;Loading Google Maps.pdf">http://pd.geovision.tw/Technote/Recording_Server/Problem_with&gt;Loading Google Maps.pdf</a> </p>	GV-Recording Server
09/30/2011	GV1-11-9-30-y	<p><b>[Specification Change Notice]</b> Dongle Type for GV-Recording Server</p> <p>Download link:  <a href="http://pd.geovision.tw/Technote/Recording_Server/Change_notice-dongle_type_for_GV-Recording_Server.pdf">http://pd.geovision.tw/Technote/Recording_Server/Change_notice-dongle_type_for_GV-Recording_Server.pdf</a> </p>	GV-Recording Server
06/10/2011	GV27-11-6-10-t	<p>Avoiding Network Bottleneck when Using GV-Recording Server</p> <p>Download link:  <a href="http://pd.geovision.tw/Technote/Recording_Server/Avoiding_Network_Bottleneck.pdf">http://pd.geovision.tw/Technote/Recording_Server/Avoiding_Network_Bottleneck.pdf</a> </p>	GV-Recording Server



<b>Mobile Applications</b>			
<b>Date</b>	<b>ID No.</b>	<b>Title</b>	<b>Applied to</b>
12/08/2015	GV2-15-12-08-l	End of Support for GV-iView and GV-AView Download link: <a href="http://pd.geovision.tw/technotice/Mobile_App/End_Support_iView_AView.pdf">http://pd.geovision.tw/technotice/Mobile_App/End_Support_iView_AView.pdf</a>	GV-iView / GV-AView
04/01/2014	GV02-14-04-01-m	Remote Playback Problem with Button Shapes on iOS Download link: <a href="http://pd.geovision.tw/technotice/Mobile_App/GV-iView_RPB_Button_Shapes_iOS.pdf">http://pd.geovision.tw/technotice/Mobile_App/GV-iView_RPB_Button_Shapes_iOS.pdf</a>	GV-iView
05/25/2012	GV12-12-05-25	Recommended Stream 2 Settings for Mobile Phone Connection Download link: <a href="http://pd.geovision.tw/technotice/Mobile_App/Recommended_Stream2_settings_for_GV-Eye.pdf">http://pd.geovision.tw/technotice/Mobile_App/Recommended_Stream2_settings_for_GV-Eye.pdf</a>	GV-Eye V1.0
3/27/2012	GV39-12-3-27-t	Rebuilding the Address Book For Android Mobile Applications Download link: <a href="http://pd.geovision.tw/technotice/Mobile_App/AView_Tool_for_Address_Book.pdf">http://pd.geovision.tw/technotice/Mobile_App/AView_Tool_for_Address_Book.pdf</a>	GV-AView V1.1
02/13/2012	GV15-12-02-13-j	The Supported OS and Functions for GV Mobile Phone Applications Download link: <a href="http://pd.geovision.tw/technotice/Mobile_App/Supported_OS_and_function_for_GV_mobile_App.pdf">http://pd.geovision.tw/technotice/Mobile_App/Supported_OS_and_function_for_GV_mobile_App.pdf</a>	GV-Mobile App



Digital Signage			
Date	ID No.	Title	Applied to
04/21/2014	GV02-14-04-21-m	Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem Download link: <a href="http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf">http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf</a>	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage



Others			
Date	ID No.	Title	Applied to
1/25/2018	N/A	<p><b>[Policy Notice]</b> Periodic Updates Required for Cybersecurity</p> <p><a href="http://pd.geovision.tw/technote/Others/Cybersecurity_notice.pdf">http://pd.geovision.tw/technote/Others/Cybersecurity_notice.pdf</a></p>	GeoVision products
11/16/2017	GV1-17-11-16-Ch	<p>Failure to Run GV-USB Dongle on Windows 8 or Above</p> <p>Download link: <a href="http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf">http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf</a></p>	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
12/23/2016	GV1-16-12-23-a-1	<p>How to check the version number of GeoVision Software</p> <p>Download link: <a href="http://pd.geovision.tw/technote/others/Check_the_version_number_of_GV_software.pdf">http://pd.geovision.tw/technote/others/Check_the_version_number_of_GV_software.pdf</a></p>	GV-Software
3/15/2016	GV16-03-15-t	<p>High CPU Utilization in Newer Windows Versions</p> <p>Download link: <a href="http://pd.geovision.tw/technote/OS_Browser/High_CPU_in_Newer_Windows.pdf">http://pd.geovision.tw/technote/OS_Browser/High_CPU_in_Newer_Windows.pdf</a></p>	Windows 8 / Server 2012 or later
09/03/2015	GV1-15-09-03-t	<p>GeoVision Product's Compatibility with Browsers in Windows 10</p> <p>Download link: <a href="http://pd.geovision.tw/technote/OS_Browser/GV_Product_Win10_Browser_Compatibility-20150903.pdf">http://pd.geovision.tw/technote/OS_Browser/GV_Product_Win10_Browser_Compatibility-20150903.pdf</a></p>	Windows 10
06/25/2014	GV1-14-06-25	<p>How to Upgrade and Downgrade GV-USB Dongle</p> <p>Download link: <a href="http://pd.geovision.tw/technote/Others/How_to_Upgrade_Downgrade_Dongle.pdf">http://pd.geovision.tw/technote/Others/How_to_Upgrade_Downgrade_Dongle.pdf</a></p>	GV-USB Dongle



06/25/2014	GV1-14-06-25	<p><b>[Specification Change Notice]</b> GV-USB Dongle Data Erased after Data Export for Dongle Downgrade</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Others/Change_Note-GV-USB_Dongle_data_erased_after_downgrade.pdf">http://pd.geovision.tw/technote/Others/Change_Note-GV-USB_Dongle_data_erased_after_downgrade.pdf</a></p>	GV-USB Dongle
04/10/2014	GV3-14-04-10	<p>GeoVision Products Are Unaffected by Heartbleed Bug</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Others/Unaffected_by_Heartbleed.pdf">http://pd.geovision.tw/technote/Others/Unaffected_by_Heartbleed.pdf</a></p>	GV-Software/ Hardware
07/10/2013	GV1-13-07-10-k	<p>Compatible Antivirus Software with GeoVision Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Others/Compatible_antivirus_sw_with_GV.pdf">http://pd.geovision.tw/technote/Others/Compatible_antivirus_sw_with_GV.pdf</a></p>	GV-Software
03/12/2013	GV28-13-03-12-k	<p>How to Change the UI language to English</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Others/How_to_change_the_UI_language_to_English.pdf">http://pd.geovision.tw/technote/Others/How_to_change_the_UI_language_to_English.pdf</a></p>	GV-Software
11/30/2012	GV28-12-11-30-c	<p>Recommended Hard Disk Drives for GeoVision Software</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Others/Recommended_HDD.pdf">http://pd.geovision.tw/technote/Others/Recommended_HDD.pdf</a></p>	GV-Software
12/27/2011	GV00-11-12-27	<p>Description of USB Dongle Specifications</p> <p>Download link:  <a href="http://pd.geovision.tw/technote/Others/Description_of_USBDongle_Specifications.pdf">http://pd.geovision.tw/technote/Others/Description_of_USBDongle_Specifications.pdf</a></p>	GV-USB Dongle



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03/27/2012	GV39-12-3-27-t	RAID VS Non-RAID System for Storing Surveillance Data Download link: <a href="http://pd.geovision.tw/technote/Others/RAID_vs_non-RAID_for_storing_surveillance_data.pdf">http://pd.geovision.tw/technote/Others/RAID vs non-RAID for storing surveillance data.pdf</a>	RAID System
09/15/2009	GV15-09-09-15	Graphic Card Driver Issues Download link: <a href="http://pd.geovision.tw/technote/Others/Graphic_Card_Driver_Issue.pdf">http://pd.geovision.tw/technote/Others/Graphic Card Driver Issue.pdf</a>	ATI Radeon HD graphic card