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New Topics

Date	ID No.	Title	Applied to
1/30/2018	GV1-18-01-30-HY	Motion Events Ignored By Motion Detection NEW http://pd.geovision.tw/technote/VMS/Motion_Events_Ignored_By_Motion_Detection.pdf	GV-VMS
1/25/2018	N/A	[Policy Notice] Periodic Updates Required for Cybersecurity NEW http://pd.geovision.tw/technote/Others/Cybersecurity_notice.pdf	GeoVision products
1/24/2018	N/A	[Promotion] GV-Storage System V2 — 4U, 24-Bay Meeting Corporate Networked Storage Demands, Affordably NEW http://pd.geovision.tw/technote/DVR-NVR-System/GV-Storage_System_V2_Promotion.pdf	GV-Storage System V2
01/17/2018	GV5-18-01-17-Ch	Unable to Upgrade Firmware for GV-IO Box 8 / 16 Ports on Windows 10 NEW http://pd.geovision.tw/technote/Capture_Card/IO-Box_Firmware_Upgrade_Fail.pdf	GV-IO Box 8 / 16 Ports FW V1.10 or earlier
12/18/2017	GV4-17-11-08-a	Authorization Issue with Enrolled Cards on GV-Controllers NEW Download link: http://pd.geovision.tw/technote/Access_Control/Authorization_Card_Issue_GVControllers.pdf	GV-AS210 / 2110 / 2120 / GV-AS410 / 4110 / 4111 / GV-AS810 / 8110 / 8111 / GV-CS1320 FW V2.00 / GV-ASManager V5.0.0.0



12/14/2017	GV3-17-12-14-em	<p>[Specification Change Notice] Change of “Audio In” Specification to GV-BL3700 / 5700 and GV-VD3700 / 5700 NEW</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Change_Notice_for_GV-BL3700_5700_and_GV-VD3700_5700.pdf</p>	GV-BL3700 / 5700 / GV-VD3700 / 5700
12/14/2017	GV3-17-12-14-al	<p>[Specification Change Notice] Change of “ Environment Temperature” Specification to GV-EBL2111 / VD2702 / VD2712 NEW</p> <p>http://pd.geovision.tw/technote/IP_Camera/Change_Notice_for_GV-EBL2111-VD2702-VD2712.pdf</p>	GV-EBL2111 / GV-VD2702 / GV-VD2712
12/05/2017	GV1-17-12-05-Ch	<p>Occasional Green Screen or Image Freeze On the Live View of GV-DVR / NVR NEW</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Green_Screen_on_GV-DVR.pdf</p>	GV-DVR / NVR
11/30/2012	GV28-12-11-30-c	<p>Recommended Hard Disk Drives for GeoVision Software UPDATED</p> <p>Download link: http://pd.geovision.tw/technote/Others/Recommended_HDD.pdf</p>	GV-Software



Monitoring Software (DVR, NVR, Hybrid, VMS)

Main System

Date	ID No.	Title	Applied to
1/30/2018	GV1-18-01-30-HY	Motion Events Ignored By Motion Detection NEW http://pd.geovision.tw/technotice/VMS/Motion_Events_Ignored_By_Motion_Detection.pdf	GV-VMS
12/05/2017	GV1-17-12-05-Ch	Occasional Green Screen or Image Freeze On the Live View of GV-DVR / NVR NEW Download link: http://pd.geovision.tw/technotice/GV-System/Green_Screen_on_GV-DVR.pdf	GV-DVR / NVR
11/24/2017	GV1-17-11-24-Ch	Unable to Access Image of Cameras Connected through RTSP on GV-DVR / NVR Download link: http://pd.geovision.tw/technotice/GV-System/Unable_to_Access_Image_of_Cameras_through_RTSP_on_GV-DVR_NVR.pdf	GV-DVR / NVR V.8.7.4.0
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above Download link: http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
10/05/2017	GV1-17-10-05-em-ch	Error Message "Decoder Open Fail" / "Codec Error" or Image Freeze on GV-VMS / GV-Control Center Download link: http://pd.geovision.tw/technotice/VMS/Error_Message_of_Decode_on_VMS_and_ControlCenter.pdf	GV-VMS V16.11.0.0 GV-Control Center V3.4.0.0



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07/18/2017	GV1-17-07-18-HY	Intermittent Connection Issue in GV-DVR / NVR Download link: http://pd.geovision.tw/technotice/GV-System/Intermittent_Connection_in_GV-DVR.pdf	GV-DVR / NVR V8.7.3.0
07/06/2017	GV1-17-07-06-HY	Dongle Port Conflict Errors in GV-DVR / NVR Download link: http://pd.geovision.tw/technotice/GV-System/Dongle_Port_Conflict_in_DVR.pdf	GV-DVR / NVR V8.7.1.0.v GV-DVR / NVR V8.7.3.0
06/15/2017	GV1-17-06-15-HY	Occasional Video Playback Issue on ViewLog Player Download link: http://pd.geovision.tw/technotice/VMS/Occasional_Playback_Issue.pdf	GV-VMS V16.10.3.0
06/01/2017	GV2-17-06-01-c	Live View and Matrix View Issues of GV-Software Download link: http://pd.geovision.tw/technotice/VMS/Live_View_and_Matrix_View_Issues_of_GV-Software.pdf	GV-VMS V16.10.3.0 and earlier
05/18/2017	GV1-17-5-18-c	Failure to Export Fisheye Dewarping Vidoes on GV-VMS Download link: http://pd.geovision.tw/technotice/VMS/Failure_to_export_fisheye_dewarping.pdf	GV-VMS



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04/21/2017	GV2-17-04-21-c	<p>Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol</p> <p>Download link: http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf</p>	<p>GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4.0.0 GV-ASManager V4.4.3.0</p>
11/22/2016	GV2-16-11-22-a	<p>The Inability of GV-Edge Recording Manager (Mac) to Play Back Recordings on GV-VMS</p> <p>Download link: http://pd.geovision.tw/technotice/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf</p>	<p>GV-VMS V15.11/ V15.11.1 GV-Edge Recording V1.0</p>
10/7/2016	GV1-16-09-23-al	<p>[Specification Change Notice] GV-System Changes: End of Support for Windows XP and Vista</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/[Change_Notify]_Ending_Support_for_WinXP_Vista.pdf</p>	<p>GV-DVR / NVR V8.7.1</p>
10/07/2016	GV1-16-10-07-al	<p>Compatibility Issue with GV-System V8.7 on Windows 7, XP and Vista</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/Compatibility_Issue_DVRv87.pdf</p>	<p>GV-DVR / NVR V8.7</p>
09/08/2016	GV1-16-09-08-a	<p>Solution to the Software Abnormality Resulted from New Intel Graphics Card Drivers</p> <p>Download link: http://pd.geovision.tw/technotice/VMS/Solution_to_the_Abnormality_of_New_Intel_Graphics_Card_Driver.pdf</p>	<p>GV-VMS V15.11 / GV-DVR / NVR V8.7</p>



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10/4/2016	GV1-16-07-06-t	GV-Fisheye Camera Integration Notes for GV-System V8.7 Download link: http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-GV-SystemV87.pdf	GV-DVR / NVR V8.7
2/23/2016	GV1-16-02-23-b	GV-FER12203 Integration Notes for GV-VMS V15.10.1 and GV-System V8.6.2 Download link: http://pd.geovision.tw/technote/IP_Camera/GV-FER12203_Integration_Notes.pdf	GV-VMS V15.10.1 / GV-DVR / NVR V8.6.2
1/19/2016	GV1-16-01-19-t	IP Device Integration Notes for GV-VMS V15.10.1.0 Download link: http://pd.geovision.tw/technote/VMS/IP_device_integration_notes_VMSV151010.pdf	GV-VMS V15.10.1
1/14/2016	GV1-16-01-14-a	How to upgrade GV-VMS to Version 15.10.1 Download link: http://pd.geovision.tw/technote/VMS/Upgrading_VMS_V151010.pdf	GV-VMS V15.10.1
08/11/2015	GV1-15-08-11-t	GV-VMS Patch for ONVIF Issues Download link: http://pd.geovision.tw/technote/VMS/Patch_VMS_ONVIF_Issue.pdf	GV-VMS V14.10.1 or earlier
08/12/2015	GV1-15-08-12-t	GV-VMS Patch for GV-Authentication Server Issues Download link: http://pd.geovision.tw/technote/VMS/Patch_VMS_AuthServer_Issue.pdf	GV-VMS V14.10.1 or earlier
06/17/2015	GV1-15-06-17	"GVLicensetool.exe" Detected by Kaspersky Antivirus Download link: http://pd.geovision.tw/technote/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf	GV-VMS / GV-Edge Recording / GV-Control Center



01/27/2015	GV1-15-01-27-t	GV-Fisheye Camera Integration Notes for GV-VMS V14.10 Download link: http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-150128.pdf	GV-VMS V14.10
01/20/2015	GV1-15-01-20-t	IP Device Integration Notes for GV-VMS V14.10 Download link: http://pd.geovision.tw/technote/IP_Camera/IP_device_integration_notes_updated150120.pdf	GV-VMS V14.10
01/13/2015	GV1-15-01-13	How to Upgrade GV-NVR to GV-VMS V14.10 Download link: http://pd.geovision.tw/technote/GV-System/Upgrading_GV-NVR_to_GV-VMS.pdf	GV-VMS V14.10
01/29/2014	GV2-14-01-29-m	User Account in Windows Errors when Saving Data Files Download link: http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf	GV-DVR / NVR / CMS / Backup Center
12/19/2013	GV1-13-11-06-t	IP Device Integration Notes Download link: http://pd.geovision.tw/technote/GV-System/IP_device_integration_notes_updated131111.pdf	GV-DVR / NVR V8.5.8
11/14/2013	GV5-13-11-14-t	Case Study for GV-Hot Swap NVR System V5: Multi-Story Building with Retail Stores, Offices and Parking Lot Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf	GV-Hot Swap System V5 / GV-DVR / NVR



01/16/2013	GV40-13-01-16-t	<p>GV-Fisheye Camera Integration Notes</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-130116.pdf</p>	GV-DVR / NVR V8.5.6
11/22/2012	GV40-12-11-22-t	<p>Patch for GPU Dewarping of Fisheye View</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/GPU_Dewarping_Patch.pdf</p>	GV-DVR / NVR GV-GIS GV-Recording Server
03/28/2012	GV12-12-3-28-t	<p>Enabling Desktop Composition To Fix Choppy Video</p> <p>Download link: http://pd.geovision.tw/technote/Others/Enabling_Desktop_Composition_to_fix_choppy_video.pdf</p>	PTZ Devices
09/19/2011	GV28-11-09-19-t	<p>How-to document: How to Set Noise Tolerance to Avoid False Alarm</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Set_Noise_Tolerance_to_Avoid_False_Alarm.pdf</p>	GV-DVR / NVR
09/20/2011	GV28-11-09-20-y	<p>Distorted High-Resolution Images</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Distored_high_resolution_images.pdf</p>	GV-DVR / NVR
11/15/2010	GV33-10-11-15	<p>Case Study: Connection Issue of GV-NVR at Keelung State Hospital</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Keelung_Hospital_Connection_Issue.pdf</p>	GV-NVR System



08/26/2010	GV20-10-08-26	Case Study: Connection Issue with Sanyo IP Cameras Download link: http://pd.geovision.tw/technotice/GV-System//Sanyo_Connection_Issue.pdf	GV-DVR / NVR V8.3.4
06/17/2010	GV-28-10-06-17	How-to Document: How to Upgrade GV-System to the Latest Version Download link: http://pd.geovision.tw/technotice/GV-System//Upgrading_GV-System.pdf	GV-DVR / NVR V8.0 and later
03/29/2010	GV20-10-03-29	Failing to Record Videos When You Connect Bosch's IP Cameras to the GV-System Download link: http://pd.geovision.tw/technotice/GV-System//Recording_issue_with_Bosch_IP_Cameras.pdf	GV-DVR / NVR
12/29/2009	GV01-09-12-29	Cannot Start Certain GV Programs when Running on a Windows O.S with a Different Language Setting Download link: http://pd.geovision.tw/technotice/GV-System//Cannot_start_certain_programs_on_different_OS_V832.pdf	GV-DVR / NVR V8.3.2
08/26/2010	GV20-10-08-26	Case Study: Connection Issue with Sanyo IP Cameras Download link: http://pd.geovision.tw/technotice/GV-System//Sanyo_Connection_Issue.pdf	GV-DVR / NVR V8.3.4
08/26/2010	GV20-10-08-26	Case Study: Connection Issue with Sanyo IP Cameras Download link: http://pd.geovision.tw/technotice/GV-System//Sanyo_Connection_Issue.pdf	GV-DVR / NVR V8.3.4



06/17/2010	GV-28-10-06-17	<p>How-to Document: How to Upgrade GV-System to the Latest Version</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System//Upgrading_GV-System.pdf </p>	GV-DVR / NVR V8.0 and later
03/29/2010	GV20-10-03-29	<p>Failing to Record Videos When You Connect Bosch's IP Cameras to the GV-System</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System//Recording_issue_with_Bosch_IP_Cameras.pdf </p>	GV-DVR / NVR
03/03/2009	GV31-09-03-03	<p>Renaming PTZ Presets Causes GV-System to Restart</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/Renaming_PTZ_presets_caused_restart_V83.pdf </p>	GV-DVR / NVR V8.3
02/27/2009	GV12-09-02-27	<p>Compatibility Issues with Certain Bosch and Verint IP Video Devices</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/Compatibility_with_Bosch_and_Verint_V83.pdf </p>	GV-DVR / NVR V8.3
09/05/2008	GV-1-08-09-05	<p>Driver Compatibility for Onboard VGA under VISTA</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/Driver_Compatibility_for_Onboard_VGA_under_VISTA.pdf </p>	GV-DVR / NVR



08/08/2008	GV-01-08-08-08	<p>Error Messages Regarding GV-System Performance</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/GeoHealthINI.pdf</p>	GV-DVR / NVR
04/21/2008	GV27-08-02-29	<p>How-to Document: How to Achieve Higher Accuracy Results for Object Counting</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/ObjectCounting.pdf</p>	GV-DVR / NVR
06/15/2007	GV07-06-15-01	<p>Insufficient Disk Space on Drive C Causes Data Search to Fail</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Data_search_failed.pdf</p>	GV-DVR / NVR
07/27/2006	N/A	<p>How-to Document: A list of Error Messages, Problems and Solutions for GV-System</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Local-ErrorMessage.pdf</p>	GV-DVR / NVR



POS			
Date	ID No.	Title	Applied to
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above Download link: http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
03/03/2009	GV01-09-03-03	Data Display Issue When Connecting More Than 9 Sets of GV-Data Capture V3E Boxes Download link: http://pd.geovision.tw/technote/GV-System/Data_display_issue_of_V3E.pdf	GV-DVR / NVR V8.2
02/13/2009	GV01-09-02-13	POS Videos Cannot be Displayed with the Quick Search Player from Advanced Log Browser Download link: http://pd.geovision.tw/technote/GV-System/POS_videos_cannot_be_displayed_with_the_Quick_Search_player.pdf	GV-DVR / NVR V8.3



Remote Applications			
Date	ID No.	Title	Applied to
11/22/2016	GV2-16-11-22-a	The Inability of GV-Edge Recording Manager (Mac) to Play Back Recordings on GV-VMS Download link: http://pd.geovision.tw/technotice/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf	GV-VMS V15.11/ V15.11.1 GV-Edge Recording V1.0
11/23/2012	GV28-12-11-23-c	Valid Skype Version for GV-Skype Video Utility Application Download link: http://pd.geovision.tw/technotice/Remote/Valid_Skype_Version_for_Skype_Video_Utility.pdf	GV-Skype Video Utility
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf	GV-IP Device, GV-Recording Server, GV-DVR / NVR
02/01/2012	GV15-12-02-01-j	The Supported Operating Systems, Browsers and Functions for WebCam Server Download link: http://pd.geovision.tw/Technotice/GV-System/Supported_OS_and_Browser_for_WebCam_Server.pdf	GV-DVR / NVR
09/03/2009	GV10-09-09-03	"Runtime Error" Message Occurs on Multiple Remote Connections Download link: http://pd.geovision.tw/Technotice/GV-System/Multiple_remote_connections_V831.pdf	GV-DVR / NVR V8.3.1.0 and earlier



05/14/2009	GV10-09-05-14	<p>Cannot Open Event List Query after Upgrading to Version 8.3.1</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Cannot_open_Event_List_Query_V831.pdf</p>	<p>GV-DVR / NVR V8.3.1.0</p>
02/24/2009	GV34-09-02-24	<p>How-to Document: How to Perform Multicast on Different IP Ranges within the Same LAN</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Perform_multicast_on_different_IP_ranges-V83-(w).pdf</p>	<p>GV-DVR / NVR V8.3.0.0</p>
02/12/2009	GV10-09-02-12	<p>Compatibility Issue between Backup Server and 3rd-party Storage System</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Compatibility_issue_of_Backup_Server_V82_V83.pdf</p>	<p>GV-Backup Server V8.2.0.0 V8.3.0.0</p>
12/30/2008	GV34-08-12-30	<p>How-to Document: How to Access Live Video on Mac OS X</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Access_live_video_on_MacOSX-(w).pdf</p>	<p>GV-DVR / NVR Mac OS X 10.5</p>
04/25/2007	GV07-04-25-26	<p>JPEG Image Viewer fails to update images after the latest version of JAVA software is installed</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/JPEG_Image_Viewer_error.pdf</p>	<p>JPEG Image Viewer</p>



07/27/2006	N/A	How-to Document: A list of Error Messages, Problems and Solutions for Remote Applications Download link: http://pd.geovision.tw/Technotice/GV-System/Remote-ErrorMessage.pdf	GV-DVR / NVR
11/05/2004	N/A	How-to Document: How to Configure Windows Firewall to Allow WebCam Server Download link http://pd.geovision.tw/Technotice/GV-System/Set_WindowsFirewall_to_allow_WebCam.pdf	GV-DVR / NVR



Video Capture Cards / Accessories

Date	ID No.	Title	Applied to
01/17/2018	GV5-18-01-17-Ch	Unable to Upgrade Firmware for GV-IO Box 8 / 16 Ports on Windows 10 NEW http://pd.geovision.tw/technotice/Capture_Card/IO-Box_Firmware_Upgrade_Fail.pdf	GV-IO Box 8 Ports FW V1.10 or earlier / GV-IO Box 16 Ports FW V1.10 or earlier
07/07/2017	GV3-17-07-07-em	Default IP Addresses and Login Settings of GeoVision Products Download link: http://pd.geovision.tw/technotice/IP_Device/Default_IP_PW_of_GV_Products.pdf	GeoVision products
07/20/2015	GV1-15-07-20-t	Incompatibly between GV-5016 Cards and Intel 9-Series Chipsets Download link: http://pd.geovision.tw/technotice/Capture_Card/Incompatibility_Intel9Chipset_GV5016.pdf	GV-5016 Card
01/09/2015	GV1-15-1-9	Fixing Exposure Issue in GV-Combo B Cards Download link: http://pd.geovision.tw/technotice/Capture_Card/Patch_ComboB_Overexplosure.pdf	GV-1120B / 1240B / 1480B
12/04/2013	GV1-13-12-04-t	Improving image quality and adjusting video attributes for GV-Combo B Cards Download link: http://pd.geovision.tw/technotice/Capture_Card/Patch_ComboB_Improving_Image_Quality.pdf	GV-1120B / 1240B / 1480B



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11/28/2012	GV28-12-11-28-c	<p>Tested Motherboard Compatibility with GV-Combo B Card</p> <p>Download link: http://pd.geovision.tw/technote/Capture_Card/Tested_Motherboard_Compatibility_with_Combob_Card.pdf</p>	GV-1120B / 1240B / 1480B
11/26/2012	GV40-12-11-26-t	<p>Performing TV Out Function Using GV-Combo B Cards</p> <p>Download link: http://pd.geovision.tw/technote/Capture_Card/TVOut_GVComboBCards.pdf</p>	GV-1120B / 1240B / 1480B
11/26/2012	GV29-12-11-26-c	<p>Updating Firmware for GV-Joystick</p> <p>Download link: http://pd.geovision.tw/technote/Others/Updating_Firmware_for_GV-Joystick.pdf</p>	GV-Joystick
11/12/2012	GV27-12-11-12-t	<p>ASRock and MSI Motherboard Issues With GV-Combo B Cards</p> <p>Download: link: http://pd.geovision.tw/Technote/Capture_Card/ASRock_MSI_Motherboard_Issue_with_Combob.pdf</p>	GV-1120B / 1240B / 1480B
04/11/2012	GV28-12-04-11	<p>Comparison of GV-5016, GV-3008, GV-4008A and Hikvision DS-4008HF</p> <p>Download link: http://pd.geovision.tw/technote/Capture_Card/5016_3008_4008_Comparison.pdf</p>	GV-5016 / 4008A / 3008
11/22/2011	GV28-11-11-22-t	<p>ATI Graphic Card Driver Issues</p> <p>Download link: http://pd.geovision.tw/technote/Capture_Card/ATI_Graphic_Card_Issues.pdf</p>	GV-1120A / 1240A / 1480A



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08/05/2011	GV28-11-08-05-t	DVI Cables of GV-600B / 650B / 800B / 900A Cards Download link: http://pd.geovision.tw/technotice/Capture_Card/DVI Cables of GV-678B_900A Card.pdf	GV-600B / 650B / 800B / 900A
03/19/2010	GV15-10-03-19	About GV-Combo A Cards Download link: http://pd.geovision.tw/technotice/Capture_Card/About_GV-ComboA.pdf	GV-1120A / 1240A / 1480A
11/25/2009	GV17-09-11-25	Issues of GV-Combo A Cards Download link: http://pd.geovision.tw/technotice/Capture_Card/Issues_of_ComboA_V8311.pdf	GV-1120A / 1240A / 1480A
08/31/2009	GV31-09-08-31	Comparison of GV-2008, GV-4008 and Hikvision DS-4008HF Download link: http://pd.geovision.tw/technotice/Capture_Card/GV-4008-2008_Comparison.pdf	GV-2008 / 4008
04/08/2009	GV01-09-04-08	Error Message of the Counterfeit Card in GV-System Version 8.3 Download link: http://pd.geovision.tw/technotice/Capture_Card/Error_message_of_counterfeit_card_in_V8.3.pdf	GV-DVR / NVRV8.3.0.0
07/14/2008	GV-15-08-07-14	Issues with channel screen display after the screen saver stopped, or the computer left standby or hibernation modes Download link: http://pd.geovision.tw/technotice/Capture_Card/Issues_with_ScreenSaver.pdf	GV-600 / 650 / 800 / 1120 / 1240 / 1480 / 2004 / 2008



IP Devices

For All IP Devices (GV-IP Camera, GV-Video Server, GV-Compact DVR)

Date	ID No.	Title	Applied to
07/07/2017	GV3-17-07-07-em	Default IP Addresses and Login Settings of GeoVision Products Download link: http://pd.geovision.tw/technote/IP_Device/Default_IP_PW_of_GV_Products.pdf	GeoVision products
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: http://pd.geovision.tw/Technote/Remote/How_to_generate_SSL_certificate.pdf	GV-IP Device, GV-Recording Server, GV-DVR / NVR
09/10/2012	GV40-12-07-09-t-revised	Accessing GV-IP Cameras from Third-party Surveillance Software Download link: http://pd.geovision.tw/Technote/IP_Device/Access_IPCam_from_Thirdparty_Surveillance_Software.pdf	GV-IP Device
03/26/2012	GV15-12-03-26	How-to Document: Access the GV-IP Camera through a Broadband Modem Download link: http://pd.geovision.tw/Technote/IP_Device/Access_GV-IP_Camera_through_broadband_modem.pdf	GV-IP Device



02/13/2012	GV15-12-02-13-j	<p>The Supported Functions on Different Browsers for GV-IP Devices</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Supported_browser_and_function_for_IP_Devices.pdf</p>	GV-IP Device
12/15/2011	GV12-11-12-15-t	<p>Antivirus Software Interfering Camera Search</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Antivirus_Software_Interfering_Camera_Search.pdf</p>	GV-IP Device Utility, GV-DVR / NVR, GV-Control Center
11/22/2010	GV17-10-11-22	<p>How-to Document: How to Run IFS Driver under 32-bit Windows 7 for Viewing GV-IP Device's Data</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Run_IFS_Driver_Win7.pdf</p>	GV-IP Camera, GV-Video Server, GV-Compact DVR
06/03/2009	GV15-09-06-03	<p>Connection Lost During Long-Time Playback from GV-IP Devices through Remote ViewLog</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Connection_Lost_During_Long_Time_Playback-(w).pdf</p>	GV-Video Server, GV-Compact DVR



04/15/2009	GV15-09-04-15	3G Mobile Solution for GV-Video Server and GV-Compact DVR Download link: http://pd.geovision.tw/Technotice/IP_Device/3G_mobile_solution.pdf	GV-Video Server, GV-Compact DVR
05/08/2008	GV-15-08-05-08	“The Page cannot be displayed” Error Message When You Connect to Web Interface of GV IP Device Download link: http://pd.geovision.tw/Technotice/IP_Device/Page_cannot_be_displayed_error.pdf	GV-IP Camera, GV-Video Server, GV-Compact DVR



Only For GV-IP Camera			
Date	ID No.	Title	Applied to
12/14/2017	GV3-17-12-14-em	<p>[Specification Change Notice] Change of “Audio In” Specification to GV-BL3700 / 5700 and GV-VD3700 / 5700 NEW</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Change_Note_for_GV-BL3700_5700_and_GV-VD3700_5700.pdf</p>	GV-BL3700 / 5700 / GV-VD3700 / 5700
12/14/2017	GV3-17-12-14-al	<p>[Specification Change Notice] Change of “Environment Temperature” Specification to GV-EBL2111 / VD2702 / VD2712 NEW</p> <p>http://pd.geovision.tw/technote/IP_Camera/Change_Note_for_GV-EBL2111-VD2702-VD2712.pdf</p>	GV-EBL2111 / GV-VD2702 / GV-VD2712
11/15/2017	GV3-17-11-15-Ch	<p>Unable to Add ABL1300 / ADR1300 Manually on GV-VMS / DVR / NVR</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Unable_to_Manually_Add_ABL1300_ADR1300_on_VMS_NVR.pdf</p>	UVS-ABL1300 / ADR1300 / EVS-ABL1300 / ADR1300 V.1.01 2017-03-13
07/26/2017	GV3-17-07-26-HY	<p>How to Adjust Focus for GV-IP Camera with P-Iris</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Adjust_Focus_for_P-Iris_Models.pdf</p>	GV-IP Camera with P-Iris
05/05/2017	GV3-17-05-15-al	<p>Auto Iris Issues with GV-VD3700 / 5700</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/auto_iris_issue.pdf</p>	GV-VD3700 / 5700



12/07/2016	GV3-16-12-07-a	Summary of Smart Streaming on H.265 IP Cameras Download link: http://pd.geovision.tw/technotice/IP_Camera/Summary_Smart_Streaming.pdf	GV-IP Camera
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technotice/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
05/31/2016	GV5-16-05-31-a	IR Reflection in a Dusty Environment and Recommended Camera Models Download link: http://pd.geovision.tw/technotice/IP_Camera/IR_reflection_in_a_Dusty_Environment.pdf	GV-IP Camera with IR LED
10/02/2015	GV3-15-10-02-a	Case Study: GeoVision Outdoor Cameras Outlasted Typhoon Dujuan Download link: http://pd.geovision.tw/technotice/IP_Camera/Geovision_cameras_outlasted_typhoon_Dujuan.pdf	GV-IP Camera
10/31/2014	GV3-14-10-31-t	Focusing the Fixed-Lens Cameras Download link: http://pd.geovision.tw/technotice/IP_Camera/Focusing_Fixed_Lens_Cameras-20141031.pdf	GV-IP Camera
08/28/2014	GV3-14-08-28-y	Waterproofing the GeoVision Vandal Proof IP Dome Camera Download link: http://pd.geovision.tw/technotice/IP_Camera/Waterproofing_VDv3_Dome.pdf	GV-VD V3 Series



07/30/2014	GV3-14-07-30-n	Interconnection between Multiple PoE Switches Download link: http://pd.geovision.tw/technote/IP_Device/Interconnection_between_Multiple_PoE_Switches.pdf	GV-POE Switch
05/02/2014	GV3-14-05-02-t	[Specification Change Notice] Maximum IR Distance of GV-FD and GV-VD IP Cameras Download link: http://pd.geovision.tw/technote/IP_Camera/[Change_Note]_IR_Distance_FDVD.pdf	GV-IP Camera
12/16/2013	GV3-13-12-16-c	Playing Back GV-IP Device Recordings on a Windows-Based Computer Download link: http://pd.geovision.tw/technote/IP_Camera/Playing_Back_Recordings_on_Windows-revised.pdf	GV-IP Camera
12/04/2013	GV3-13-12-04-c	[Specification Change Notice] Supported Memory Cards in GV-IP Cameras Download link: http://pd.geovision.tw/technote/IP_Camera/[Change_Note]_IPCam_Memory_Card_Specs_Change.pdf	GV-IP Camera
11/15/2013	GV15-13-11-15-c	Important Notice for Upgrading GV-IPCAM H.264 Download link: http://pd.geovision.tw/technote/IP_Camera/Upgrading_IPCam_Notice-131115.pdf	GV-IP Camera FW V1.06 or later
07/10/2013	GV3-13-07-010-c	Accessing GV-IP Cameras from HikVision Surveillance Software Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_HikVision.pdf	GV-IP Camera



07/03/2013	GV3-13-07-03-c	<p>Accessing GV-IP Cameras from Mirasys Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Mirasys.pdf</p>	GV-IP Camera
07/02/2013	GV3-13-07-02-k	<p>Accessing GV-IP Cameras from NUUO Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_NUUO.pdf</p>	GV-IP Camera
07/01/2013	GV3-13-07-01-k	<p>Accessing GV-IP Cameras from QNAP Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_QNAP.pdf</p>	GV-IP Camera
07/01/2013	GV3-13-07-01-t	<p>Accessing GV-IP Cameras from exacqVision Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_ExacqVision.pdf</p>	GV-IP Camera
06/28/2013	GV3-13-06-28-k	<p>Accessing GV-IP Cameras from Synology Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Synology.pdf</p>	GV-IP Camera
06/18/2013	GV3-13-06-18-n	<p>Accessing GV-IP Cameras from Digifort Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Digifort.pdf</p>	GV-IP Camera



06/17/2013	GV3-13-06-17-n	<p>Accessing GV-IP Camera from Genetec Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Genetec.pdf </p>	GV-IP Camera
06/11/2013	GV3-13-06-11-n	<p>Accessing GV-IP Cameras from Aimetis Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Aimetis.pdf </p>	GV-IP Camera
06/11/2013	GV3-13-06-11-n	<p>Accessing GV-IP Camera from Axxon Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Axxon.pdf </p>	GV-IP Camera
04/26/2013	GV3-13-04-26-t	<p>Accessing GV-IP Cameras from Milestone Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Accessing_IPCamera_from_Milestone.pdf </p>	GV-IP Camera
03/07/2013	GV15-13-03-07-l	<p>Surveillance Flexibility with GeoVision Wireless Cube IP Cameras</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Surveillance_Flexibility_CBWCAW.pdf </p>	GV-CBW / GV-CAW series
03/06/2013	GV15-13-03-06-c	<p>Updating GeoVision IP Camera OCX</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Updating_IPCam_OCX.pdf </p>	GV-BL Series



10/16/2012	GV15-12-10-16-c	Solving LED Reflection Issues Download link: http://pd.geovision.tw/Technotice/IP_Camera/Solving_LED_Reflection_Issues.pdf	GV-BX Series
06/25/2012	GV15-12-06-25-c	Inaccessible GeoVision IP Camera with the New NAND Flash Memory Download link: http://pd.geovision.tw/Technotice/IP_Camera/Inaccessible_IPCam_with_new_flash.pdf	GV-IP Camera FW V1.09-V1.12
06/29/2012	GV15-12-06-13-t	Upgrading GV-IPCAM H.264 of firmware V1.06 or earlier to firmware V1.09 or later Download link: http://pd.geovision.tw/Technotice/IP_Camera/Upgrading_IPCam_to_V109-updated.pdf	GV-IP Camera FW V1.06 or earlier
11/11/2011	GV15-11-1109-c-revised	Solving IR Reflection and Improving Night View Download link: http://pd.geovision.tw/Technotice/IP_Camera/VD_FD_IR_reflection_problem.pdf	GV-VD / GV-FD Series
09/14/2011	GV15-11-09-14-t	Image Sharpness Function Download link: http://pd.geovision.tw/Technotice/IP_Camera/Image_sharpness_function.pdf	GV-IP Camera



Only For GV-Compact DVR

Date	ID No.	Title	Applied to
05/22/2012	GV12-12-05-22	Problem to Access Live Images of 8-Channel GV-Compact DVR Using Multi View Download link: http://pd.geovision.tw/technote/compactdvr/Problem_to_access_compactdvr_with_multi_view.pdf	8-Ch GV-Compact DVR
4/20/2012	GV3-12-04-20	GV-Compact DVR Anti-Vibration ACC Models Download link: http://pd.geovision.tw/technote/compactdvr/CompactDVR_ACC_models.pdf	GV-Compact DVR V2 / V3
05/06/2011	GV03-11-05-06-j	Integration Patch for GV-Compact DVR V3 Download link: http://pd.geovision.tw/technote/compactdvr/CompactDVRV3_Integration_Patch.pdf	GV-Compact DVR V3, GV-DVR / NVR V8.4.0.0
10/04/2011	N/A	Specification Change Notice: GV-Compact DVR ACC Version Power Voltage Download link: http://pd.geovision.tw/technote/compactdvr/ChangeNotice-Compact_DVR_ACC_power_voltage_change.pdf	GV-LX4C2V / GV-LX4C3V
11/10/2010	GV17-10-11-10	How-to Document: Connecting GV-Compact DVR V2 (Anti-Vibration Model of ACC Version) to a Vehicle Download link: http://pd.geovision.tw/technote/compactdvr/CompactDVRV2-ACCConnection-updated.pdf	GV-LX4C2V



Only For GV-Video Server

Date	ID No.	Title	Applied to
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technote/UPnP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
10/28/2015	GV1-15-10-28-f	Google Maps Issues Using Internet Explore 8 Download link: http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog
11/17/2008	GV-15-08-11-17	Cannot Load Defaults from Video Server Configuration Interface Download link: http://pd.geovision.tw/technote/IP_Device/VideoServer/Cannot_load_defaults_from_Configuration_Interface.pdf	GV-Video Server FW V1.45



Access Control			
Date	ID No.	Title	Applied to
12/18/2017	GV4-17-11-08-a	Authorization Issue with Enrolled Cards on GV-Controllers NEW Download link: http://pd.geovision.tw/technotice/Access_Control/Authorization_Card_Issue_GVControllers.pdf	GV-AS210 / 2110 / 2120 / GV-AS410 / 4110 / 4111 / GV-AS810 / 8110 / 8111 / GV-CS1320 FW V2.00 / GV-ASManager V5.0.0.0
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above Download link: http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
11/08/2017	GV4-17-11-08	Authorization Issue with Enrolled Cards on GV-Controllers Download link: http://pd.geovision.tw/technotice/Access_Control/Authorization_Card_Issue_GVControllers.pdf	GV-AS210 / 2110 / 2120 / 410 / 4110 / 4111 / 810 / 8110 / 8111 / CS1320 V2.00, GV-ASManager V5.0.0.0



11/03/2017	GV4-17-11-03-Ch	<p>Failure to Export Excel Files on GV-ASManager / GV-ASWeb</p> <p>Download link: http://pd.geovision.tw/technotice/Access Control/Failure to Export Excel Files on ASManager and ASWeb.pdf </p>	<p>GV-ASManager GV-ASWeb</p>
07/07/2017	GV3-17-07-07-em	<p>Default IP Addresses and Login Settings of GeoVision Products</p> <p>Download link: http://pd.geovision.tw/technotice/IP Device/Default IP PW of GV Products.pdf </p>	<p>GeoVision products</p>
04/21/2017	GV2-17-04-21-c	<p>Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol</p> <p>Download link: http://pd.geovision.tw/technotice/SW/Live View Issues of Dahua Cameras.pdf </p>	<p>GV-Recording V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0</p>
04/05/2017	GV1-17-04-05-HY	<p>Memory Allocation Issue Causes Certain GeoVision Software to Fail</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/Memory Allocation Issue.pdf </p>	<p>GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3</p>



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03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technote/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
02/24/2017	GV4-17-02-24	GV-FR2020's GV-POE Switch Models Download link: http://pd.geovision.tw/technote/Access_Control/FR2020_POE_Switches.pdf	GV-FR2020
01/05/2017	GV4-17-01-05-al	Solution to GV-ASManager's Database Overload Download link: http://pd.geovision.tw/technote/Access_Control/Solution_ASManager_DB_Overload.pdf	GV-ASManager
10/12/2016	GV4-16-09-23-al	[Specification Change Notice] GV-ASManager Changes: End of Support for Windows XP and Vista Download link: http://pd.geovision.tw/technote/Access_Control/%5bChange_Note%5d_ASManager_Ending_Support_for_WinXP_Vista.pdf	GV-ASManager V4.4.2
10/28/2015	GV1-15-10-28-f	Google Maps Issues Using Internet Explore 8 Download link: http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog



06/04/2015	GV4-15-06-04-t	Problems with GV-AS / EV Controllers After Upgrading Firmware Download link: http://pd.geovision.tw/technote/Access_Control/Controller_Problem_after_FW_Upgrade.pdf	Access Control
06/12/2014	GV4-14-06-12-t	Checking internal battery and maintaining power supply for GV-AS / EV Controllers Download link: http://pd.geovision.tw/technote/Access_Control/Check_battery_and_maintain_power_for_Controller.pdf	Access Control
04/21/2014	GV02-14-04-21-m	Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem Download link: http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage
04/17/2014	GV4-14-04-17-t	[Specification Change Notice] Ingress Protection for GV-Reader 1251 and 1352 V2 Download link: http://pd.geovision.tw/technote/Access_Control/[Change_Note]_Reader1251_1352V2.pdf	GV-Reader 1251 and 1352 V2
03/18/2014	GV4-14-03-18-t	Issue with Enrolling More than 44 Cards Using Standalone GV-AS110 / AS120 Download link: http://pd.geovision.tw/technote/Access_Control/Enrollment_Issue_Standalone_AS110_120.pdf	GV-AS110 / GV-AS120



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01/07/2014	GV4-14-01-07-t	Interlaced LPR Images Captured from GV-Video Server or GV-Compact DVR Download link: http://pd.geovision.tw/technote/Access_Control/Interlaced_LPR_Image_from_Standalone.pdf	GV-ASManager V4.0
12/19/2011	GV29-11-12-19-t	Backing Up Database Before Upgrading GV-ASManager V2.3 Download link: http://pd.geovision.tw/technote/Access_Control/Database_Backup_before_ASMV2.3_Upgrade.pdf	GV-ASManager 2.3
06/17/2011	GV3-11-6-17	How-to Document: How to integrate GeoVision Card Readers with Access Controller and GV-System Download link: http://pd.geovision.tw/technote/Access_Control/Integrate_card_reader_with_DVR-Updated.pdf	GV-Reader
04/29/2011	GV29-11-04-29-t	Visitor Cards Denied Access by GV-AS110 Download link: http://pd.geovision.tw/technote/Access_Control/Visitor_Cards_Denied_Access_by_GV-AS110.pdf	GV-AS110 FW V1.04
09/16/2010	GV03-10-09-13	How-to Document: How to Monitor Entry or Exit upon Card Detection Using an IP PTZ Camera or IP Speed Dome Download link: http://pd.geovision.tw/technote/Access_Control/Monitor_Entry_or_Exit_upon_Notification_Events_Using_AnalogPTZ-(c).pdf	GV-AS400 / GV-AS100
06/17/2010	GV03-10-06-17	How-to Document: How to Upgrade GV-ASManager to the Latest Version Download link: ftp://geo-demo-japan.dipmap.com/Technote/GV-ASManager/Upgrading_ASManager.pdf	GV-ASManager V2.1 and later



02/09/2010	GV03-10-02-09	<p>Access Card Numbers Do Not Match Those on GV-ASManager</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Card_Number_not_match.pdf</p>	GeoFinger 1900
07/31/2009	GV-3-09-07-31	<p>How-to Document: How to Acquire and Edit Data from Driver's Licenses & Business Cards with GV-ASManager</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Acquire_Data_From_DriverLicense_BusinessCard-w.pdf</p>	GV-ASManager V2.1.1.0
01/22/2009	GV-33-09-01-22	<p>How-to Document: Using Microsoft SQL Server with ASManager</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Using_MSSQL_Server_with_ASManager.pdf</p>	GV-ASManager V2.0
12/24/2008	GV-03-08-12-24	<p>How-to Document: How to Perform a Single Door Access Control with Two Time Schedules</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Single_Door_Access_Control_with_Two_Time_Schedules.pdf</p>	GV-AS200
08/06/2008	GV-03-08-08-06	<p>How-to Document: How to Trigger LPR Recognition through GV-AS200 Controller</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Trigger_LPR_Recognize_thru_AS200.pdf</p>	GV-AS200



07/21/2008	GV-33-08-07-21	How-to Document: How to Trigger DVR Recording through GV-AS200 Controller	GV-AS200
		Download link: http://pd.geovision.tw/technote/Access_Control/Trigger DVR Recording thru AS200.pdf	
07/10/2008	GV-33-08-07-10	How-to Document: How to set PTZ Preset Function with GV-AS200 Controller	GV-AS200
		Download link: http://pd.geovision.tw/technote/Access_Control/Set PTZ Preset Function With AS200.pdf	



LPR			
Date	ID No.	Title	Applied to
09/19/2017	GV4-17-09-19-al	Recognition Accuracy Improvements in GV-DVR / GV-VMS LPR Download link: http://pd.geovision.tw/technote/LPR/Recognition_Accuracy_LPR.pdf	GV-DVR / VMS LPR Global Engine V6.0.2.0
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technote/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
02/02/2017	GV4-17-01-26-a	Solution to GV-DVR / VMS LPR's Inability to Identify GV-LPR Capture Dongle Download link: http://pd.geovision.tw/technote/LPR/Inability_to_Identify_LPR_Dongle.pdf	GV-DVR LPR / GV-VMS LPR
11/07/2012	GV29-12-11-07-t	LPR Camera Installation Guidelines Download link: http://pd.geovision.tw/Technotice/LPR/LPR_Camera_Installation_Guidelines.pdf	GV-DVR LPR, GV-DSP LPR, GV-Hybrid LPR, GV-LPR CAM



CMS			
Date	ID No.	Title	Applied to
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above Download link: http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
11/13/2017	GV1-17-11-13-Ch	Long Pending Upon Startup or Closing of Account Setup on GV-Control Center Download link: Loading_of_GV-ControlCenter.pdf">http://pd.geovision.tw/technotice/Remote/Long_Pending_Upon>Loading_of_GV-ControlCenter.pdf	GV-Control Center V3.40
10/05/2017	GV1-17-10-05-em-ch	Error Message "Decoder Open Fail" / "Codec Error" or Image Freeze on GV-VMS / GV-Control Center Download link: http://pd.geovision.tw/technotice/VMS/Error_Message_of_Decode_on_VMS_and_ControlCenter.pdf	GV-VMS V16.11.0.0 GV-Control Center V3.4.0.0
06/01/2017	GV2-17-06-01-c	Black Screen on the Matrix View of GV-Control Center Download link: http://pd.geovision.tw/technotice/Remote/Black_Screen_on_the_Matrix_View.pdf	GV-Control Center V3.4.0.0
04/21/2017	GV0-17-04-21-HY	Incorrect Display with GV-Control Center On Windows 8 or Later Download link: http://pd.geovision.tw/technotice/Remote/Incorrect_Display_with_Control_Center.pdf	GV-Control Center



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04/21/2017	GV2-17-04-21-c	<p>Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol</p> <p>Download link: http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf</p>	<p>GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4.0.0 GV-ASManager V4.4.3.0</p>
04/05/2017	GV1-17-04-05-HY	<p>Memory Allocation Issue Causes Certain GeoVision Software to Fail</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf</p>	<p>GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3</p>
12/28/2016	GV1-16-12-28-al	<p>Standard Users Unable to Open GV-Control Center V3.4.0.0 in Windows 7</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Standard_Users_Control_Center.pdf</p>	<p>GV-Control Center V3.4</p>
11/30/2016	GV1-16-07-15-al	<p>Maximum Number of Full-Frame Channels Supported by GV-Control Center</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Channels_Supported_by_Control_Center.pdf</p>	<p>GV-Control Center V3.4</p>



1/16/2016	GV1-16-01-29-l	Synchronizing Configuration Data among GV-Control Centers Download link: http://pd.geovision.tw/technote/remote/Synchronization_in_ControlCenter.pdf	GV-Control Center
10/28/2015	GV1-15-10-28-f	Google Maps Issues Using Internet Explore 8 Download link: http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog
06/17/2015	GV1-15-06-17	“GVLicensetool.exe” Detected by Kaspersky Antivirus Download link: http://pd.geovision.tw/technote/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf	GV-VMS / GV-Edge Recording / GV-Control Center
06/24/2014	GV2-14-06-24-c	Performance Data of Windows Displayed on GV-Video Wall Download link: http://pd.geovision.tw/technote/GV-CMS/Performance_Data_Video_Wall_V3120.pdf	GV-Control Center V3.1.2
04/21/2014	GV02-14-04-21-m	Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem Download link: http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage



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01/29/2014	GV2-14-01-29-m	<p>User Account in Windows Errors when Saving Data Files</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/User_account_errors_when_saving_data_files.pdf</p>	GV-DVR / NVR / CMS / Backup Center
01/28/2014	GV2-14-01-28-t	<p>Detection Issue of GV-I/O Box on GV-Control Center</p> <p>Download link: http://pd.geovision.tw/technotice/Remote/Detection_Issue_IO_Box_Control_Center.pdf</p>	GV-Control Center
11/27/2013	GV2-13-11-27-c	<p>Maximum Number of Fisheye Channels Supported by GV-Control Center</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Max_Fisheye_Channels_Supported_by_Control_Center.pdf</p>	GV-Control Center V3.1.1
11/28/2013	GV20-13-11-28-c	<p>Maximum Number of Matrix Channels Supported by GV-Control Center</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Max_Matrix_Channels_Supported_by_Control_Center.pdf</p>	GV-Control Center V3.1.1
06/07/2012	GV12-12-06-07-c	<p>Lagging Images on Video Wall</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Video_Wall_Image_Lag.pdf</p>	GV-Control Center V3.0
06/17/2010	GV06-10-06-17	<p>How-to Document: How to Upgrade GV-CMS Series to the Latest Version</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Upgrading_CMS.pdf</p>	GV-CMS V8.3 and later



06/17/2010	GV06-10-17-08	<p>How-to Document: How to Upgrade GV-GIS to the Latest Version</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/Upgrading_GV-GIS.pdf</p>	GV-GIS V2.0 and later
10/05/2015	GV-10-08-08-14	<p>How-to Document: How to Set Windows Lockup on the Computer of Central Monitoring Station</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/Set_Windows_Lockup_on_CMS.pdf</p>	GV-CMS



Surveillance System			
Date	ID No.	Title	Applied to
1/24/2018	N/A	<p>[Promotion] GV-Storage System V2 — 4U, 24-Bay Meeting Corporate Networked Storage Demands, Affordably NEW</p> <p>http://pd.geovision.tw/technote/DVR-NVR-System/GV-Storage_System_V2_Promotion.pdf</p>	GV-Storage System V2
07/07/2017	GV3-17-07-07-em	<p>Default IP Addresses and Login Settings of GeoVision Products</p> <p>Download link: http://pd.geovision.tw/technote/IP_Device/Default_IP_PW_of_GV_Products.pdf</p>	GeoVision products
07/03/2017	GV5-17-07-03-HY	<p>IP Address Conflict Error in GV-SNVR0811</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/IP_Address_Conflict_Error_in_GV-SNVR0811.pdf</p>	GV-SNVR081
05/26/2017	N/A	<p>GV-NVR System Lite V2 (Rev.D) Limited Quantity Sale!</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/NVR_Promotion.pdf</p>	GV-NVR System Lite V2(Rev.D)
05/19/2017	GV5-17-05-19-al	<p>How to Prevent WannaCry Ransomware Attack using Windows Updates</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Prevent_WannaCry_Attack.pdf</p>	All Windows Operating Systems / GV-Surveillance Systems



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03/29/2017	GV5-17-03-29-HY	H.265 IP Camera Live View Issues on GV-NVR System Lite and GV-MNVR1000 Systems Download link: http://pd.geovision.tw/technote/DVR-NVR-System/H.265 Camera Live View Issues on NVR Lite and MNVR1000.pdf	GV-NVR System Lite V1 / V2 / GV-MNVR1000 System
01/04/2017	GV5-17-01-04	[Specification Change Notice] GV-NVR System Lite V2 (Rev. D) Changes Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Change Notice GV-NVR System Lite V2 Rev. D.pdf	GV-NVR System Lite V2 (Rev. D)
01/03/2017	GV5-17-01-03	[Specification Change Notice] GV-Hot Swap Surveillance System V5 Changes Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Change Notice GV-Hot Swap Surveillance System RevC.pdf	GV-Hot Swap Surveillance System V5 (Rev. C)
05/06/2016	GV5-16-05-06-a	Notice of H.265 GPU Decoding on GV-Surveillance System Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Notice of H265 GPU decoding on GV-Surveillance System.pdf	GV-Surveillance System
05/05/2016	GV5-16-05-05-j	[Specification Change Notice] GV-Surveillance System Product End-of-Life Notice Download link: http://pd.geovision.tw/technote/DVR-NVR-System/[EOL Notice] GV-Surveillance-System.pdf	GV-Hot Swap System V5



11/14/2013	GV5-13-11-14-t	<p>Case Study for GV-Hot Swap NVR System V5: Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf</p>	GV-Hot Swap System V5 / GV-DVR / NVR
07/26/2013	GV3-13-07-26-t	<p>Case Study for GV-Hot Swap Recording Server System: Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf</p>	GV-Hot Swap Recording Server System / GV-Recording Sever
03/01/2013	GV33-13-03-01-k	<p>Activating and Accessing the Recovery Wizard</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Activating_and_Accessing_Recovery_Wizard.pdf</p>	GV-NVR Lite V2 / GV-Tower DVR/NVR
03/24/2011	GV38-11-3-24	<p>GV-NVR System Lite Vs QNAP VS-2008 Pro</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/NVRLite_vs_VS2008.pdf</p>	GV-NVR Lite V1
06/04/2010	GV20-10-06-04	<p>Important Notice on GV-NVR System Lite</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-NVR_System_Lite_ImportantNotice.pdf</p>	GV-NVR System Lite V1



Recording Server / Backup / Failover

Date	ID No.	Title	Applied to
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above Download link: http://pd.geovision.tw/technotice/Others/USB_Dongle_Incompatible_with_Win8_above.pdf	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
04/21/2017	GV2-17-04-21-c	Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol Download link: http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf	GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0
04/05/2017	GV1-17-04-05-HY	Memory Allocation Issue Causes Certain GeoVision Software to Fail Download link: http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf	GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3



02/24/2017	GV3-17-02-24-HY	<p>How to set up the GV-Failover Server with 2 GV-VMS Systems</p> <p>Download link: http://pd.geovision.tw/technote/Recording_Server/How_to_Set_up_the_GV-Failover_Server.pdf</p>	GV-VMS / Failover Server
10/28/2015	GV1-15-10-28-f	<p>Google Maps Issues Using Internet Explore 8</p> <p>Download link: http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf</p>	GV-Recording Serve, GV-ASManager, GV-Video Server, GV-GIS, ViewLog
04/21/2014	GV02-14-04-21-m	<p>Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf</p>	CMS, Access Control, Recording Server, Backup/Failover Server, Digital Signage
01/29/2014	GV2-14-01-29-m	<p>User Account in Windows Errors when Saving Data Files</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf</p>	GV-DVR / NVR, CMS, Backup Center
07/26/2013	GV3-13-07-26-t	<p>Case Study for GV-Hot Swap Recording Server System: Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf</p>	GV-Hot Swap Recording Server System, GV-Recording Sever



03/25/2013	GV12-13-03-25-t	Occasional Backup Center Restart During GV-IP Camera Login Download link: http://pd.geovision.tw/technotice/Backup-Center/BackupCenter_Restart-20130325.pdf	GV-Backup Center V1.1
03/18/2013	GV12-13-03-18-t	Disconnected Channels after Switching Screen Division Download link: http://pd.geovision.tw/technotice/Recording_Server/Disconnected_Channels_after_Switching_Screen_Division.pdf	GV-Recording Server V1.2
08/01/2012	GV12-12-08-01-j	Increase the Supported GV-IP Device Models for GV-Recording Server / GV-Video Gateway V1.1.1 Download link: http://pd.geovision.tw/Technotice/Recording_Server/Increase_supported_GV-IP_devices_for_V1.11.pdf	GV-Recording Server V1.1.1
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf	GV-IP Device, GV-Recording Server, GV-DVR / NVR
05/22/2012	GV12-12-05-22	Problem to Access Live Images of GV-Recording Server/GV-Video Gateway Using Multi View Download link: http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf	Multi View, GV-Recording Server, GV-Video Gateway



02/10/2012	GV01-12-02-10-c	<p>Problem with Loading Google Maps On E-Map in GV-Recording Server</p> <p>Download link: Loading Google Maps.pdf">http://pd.geovision.tw/Technote/Recording_Server/Problem_with>Loading Google Maps.pdf </p>	GV-Recording Server
09/30/2011	GV1-11-9-30-y	<p>Specification Change Notice: Dongle Type for GV-Recording Server</p> <p>Download link: http://pd.geovision.tw/Technote/Recording_Server/Change_notice-dongle_type_for_GV-Recording_Server.pdf </p>	GV-Recording Server
06/10/2011	GV27-11-6-10-t	<p>Avoiding Network Bottleneck when Using GV-Recording Server</p> <p>Download link: http://pd.geovision.tw/Technote/Recording_Server/Avoiding_Network_Bottleneck.pdf </p>	GV-Recording Server



Mobile Applications

Date	ID No.	Title	Applied to
12/08/2015	GV2-15-12-08-l	End of Support for GV-iView and GV-AView Download link: http://pd.geovision.tw/technotice/Mobile_App/End_Support_iView_AView.pdf	GV-iView / GV-AView
04/01/2014	GV02-14-04-01-m	Remote Playback Problem with Button Shapes on iOS Download link: http://pd.geovision.tw/technotice/Mobile_App/GV-iView_RPB_Button_Shapes_iOS.pdf	GV-iView
05/25/2012	GV12-12-05-25	Recommended Stream 2 Settings for Mobile Phone Connection Download link: http://pd.geovision.tw/technotice/Mobile_App/Recommended_Stream2_settings_for_GV-Eye.pdf	GV-Eye V1.0
3/27/2012	GV39-12-3-27-t	Rebuilding the Address Book For Android Mobile Applications Download link: http://pd.geovision.tw/technotice/Mobile_App/AView_Tool_for_Address_Book.pdf	GV-AView V1.1
02/13/2012	GV15-12-02-13-j	The Supported OS and Functions for GV Mobile Phone Applications Download link: http://pd.geovision.tw/technotice/Mobile_App/Supported_OS_and_function_for_GV_mobile_App.pdf	GV-Mobile App



Digital Signage

ID No.	Title	Applied to
GV02-14-04-21-m	Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem Download link: http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage



Others			
Date	ID No.	Title	Applied to
1/25/2018	N/A	[Policy Notice] Periodic Updates Required for Cybersecurity NEW http://pd.geovision.tw/technote/Others/Cybersecurity_notice.pdf	GeoVision products
11/16/2017	GV1-17-11-16-Ch	Failure to Run GV-USB Dongle on Windows 8 or Above Download link: http://pd.geovision.tw/technote/Others/USB_Dongle_Incompatible_with_Win8_above.pdf	All software requiring GV-USB Dongle used on Windows 8 / 8.1 / 10 / Windows Server 2012 / 2016
12/23/2016	GV1-16-12-23-a-1	How to check the version number of GeoVision Software Download link: http://pd.geovision.tw/technote/others/Check_the_version_number_of_GV_software.pdf	GV-Software
3/15/2016	GV16-03-15-t	High CPU Utilization in Newer Windows Versions Download link: http://pd.geovision.tw/technote/OS_Browser/High_CPU_in_Newer_Windows.pdf	Windows 8 / Server 2012 or later
09/03/2015	GV1-15-09-03-t	GeoVision Product's Compatibility with Browsers in Windows 10 Download link: http://pd.geovision.tw/technote/OS_Browser/GV_Product_Win10_Browser_Compatibility-20150903.pdf	Windows 10
06/25/2014	GV1-14-06-25	How to Upgrade and Downgrade GV-USB Dongle Download link: http://pd.geovision.tw/technote/Others/How_to_Upgrade_Downgrade_Dongle.pdf	GV-USB Dongle



06/25/2014	GV1-14-06-25	<p>Specification Change Notice: GV-USB Dongle Data Erased after Data Export for Dongle Downgrade</p> <p>Download link: http://pd.geovision.tw/technote/Others/Change_Note-GV-USB_Dongle_data_erased_after_downgrade.pdf</p>	GV-USB Dongle
04/10/2014	GV3-14-04-10	<p>GeoVision Products Are Unaffected by Heartbleed Bug</p> <p>Download link: http://pd.geovision.tw/technote/Others/Unaffected_by_Heartbleed.pdf</p>	GV-Software/ Hardware
07/10/2013	GV1-13-07-10-k	<p>Compatible Antivirus Software with GeoVision Software</p> <p>Download link: http://pd.geovision.tw/technote/Others/Compatible_antivirus_sw_with_GV.pdf</p>	GV-Software
03/12/2013	GV28-13-03-12-k	<p>How-to document: How to Change the UI language to English</p> <p>Download link: http://pd.geovision.tw/technote/Others/How_to_change_the_UI_language_to_English.pdf</p>	GV-Software
11/30/2012	GV28-12-11-30-c	<p>Recommended Hard Disk Drives for GeoVision Software UPDATED</p> <p>Download link: http://pd.geovision.tw/technote/Others/Recommended_HDD.pdf</p>	GV-Software
12/27/2011	GV00-11-12-27	<p>Description of USB Dongle Specifications</p> <p>Download link: http://pd.geovision.tw/technote/Others/Description_of_USBDongle_Specifications.pdf</p>	GV-USB Dongle



Technical Notice Index

03/27/2012	GV39-12-3-27-t	RAID VS Non-RAID System for Storing Surveillance Data Download link: http://pd.geovision.tw/technote/Others/RAID vs non-RAID for storing surveillance data.pdf	RAID System
09/15/2009	GV15-09-09-15	Graphic Card Driver Issues Download link: http://pd.geovision.tw/technote/Others/Graphic Card Driver Issue.pdf	ATI Radeon HD graphic card