



Technical Notice Index

NEW TOPICS	2
MONITORING SOFTWARE (DVR, NVR, HYBRID, VMS)	4
MAIN SYSTEM.....	4
POS.....	13
REMOTE APPLICATIONS	14
VIDEO CAPTURE CARDS / ACCESSORIES	17
IP DEVICES	20
FOR ALL IP DEVICES (GV-IP CAMERA, GV-VIDEO SERVER, GV-COMPACT DVR)	20
ONLY FOR GV-IP CAMERA.....	22
ONLY FOR GV-COMPACT DVR	28
ONLY FOR GV-VIDEO SERVER.....	30
ACCESS CONTROL	31
LPR	37
CMS	38
SURVEILLANCE SYSTEM	36
RECORDING SERVER / BACKUP / FAILOVER	39
MOBILE APPLICATIONS	43
DIGITAL SIGNAGE	44
OTHERS	45



New Topics

Date	ID No.	Title	Applied to
05/26/2017	N/A	GV-NVR System Lite V2 (Rev.D) Limited Quantity Sale! NEW Download link: http://pd.geovision.tw/technote/DVR-NVR-System/NVR_Promotion.pdf	GV-NVR System Lite V2(Rev.D)
05/19/2017	GV5-17-05-19-al	How to Prevent WannaCry Ransomware Attack using Windows Updates NEW Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Prevent_WannaCry_Attack.pdf	All Windows Operating Systems / GV-Surveillance Systems
05/18/2017	GV1-17-5-18-c	Failure to Export Fisheye Dewarping Vidoes on GV-VMS NEW Download link: http://pd.geovision.tw/technote/VMS/Failure_to_export_fisheye_dewarping.pdf	GV-VMS
05/05/2017	GV3-17-05-15-al	Auto Iris Issues with GV-VD3700 / 5700 NEW Download link: http://pd.geovision.tw/technote/IP_Camera/auto_iris_issue.pdf	GV-VD3700 / 5700



Technical Notice Index

04/21/2017	GV2-17-04-21-c	Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol NEW	GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 / GV-ASManager V4.4.3.0
		Download link: http://pd.geovision.tw/technotice/SW/Live View Issues of Dahua Cameras.pdf	
04/21/2017	GV0-17-04-21-HY	Incorrect Display with GV-Control Center On Windows 8 or Later NEW	GV-Control Center
		Download link: http://pd.geovision.tw/technotice/Remote/Incorrect Display with Control Center.pdf	



Monitoring Software (DVR, NVR, Hybrid, VMS)

Main System

Date	ID No.	Title	Applied to
05/18/2017	GV1-17-5-18-c	Failure to Export Fisheye Dewarping Videos on GV-VMS NEW Download link: http://pd.geovision.tw/technote/VMS/Failure_to_export_fisheye_dewarping.pdf	GV-VMS
04/21/2017	GV2-17-04-21-c	Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol NEW Download link: http://pd.geovision.tw/technote/SW/Live_View_Issues_of_Dahua_Cameras.pdf	GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0



Technical Notice Index

04/05/2017	GV1-17-04-05-HY	<p>Memory Allocation Issue Causes Certain GeoVision Software to Fail</p> <p>Download link: http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf</p>	<p>GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3</p>
02/06/2017	GV3-17-02-06-HY	<p>Connecting Third-party Standalone Recording Devices to GV-VMS Using RTSP Protocol</p> <p>Download link: http://pd.geovision.tw/technotice/IP_Camera/Connecting_Thirdparty_from_RTSP.pdf</p>	GV-VMS
01/12/2017	GV1-17-01-12-al	<p>Upgrading GV-VMS to Version 15.11.3.0</p> <p>Download link: http://pd.geovision.tw/technotice/VMS/Upgrading_VMS_V151130.pdf</p>	GV-VMS
12/23/2016	GV1-16-12-23-a-2	<p>Connection Issue Caused by Contradictory Settings on GV-VMS / NVR</p> <p>Download link: http://pd.geovision.tw/technotice/VMS/Contradictory_Settings_on_main_stream.pdf</p>	GV-VMS / GV-NVR


Technical Notice Index

11/22/2016	GV2-16-11-22-a	<p>The Inability of GV-Edge Recording Manager (Mac) to Play Back Recordings on GV-VMS</p> <p>Download link: http://pd.geovision.tw/technote/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf</p>	<p>GV-VMS V15.11/ V15.11.1 GV-Edge Recording V1.0</p>
10/7/2016	GV1-16-09-23-al	<p>[Specification Change Notice] GV-System Changes: End of Support for Windows XP and Vista</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/[Change_Note]_Ending_Support_for_WinXP_Vista.pdf</p>	<p>GV-DVR / NVR V8.7.1</p>
10/07/2016	GV1-16-10-07-al	<p>Compatibility Issue with GY-System V8.7 on Windows 7, XP and Vista</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Compatibility_Issue_DVRv87.pdf</p>	<p>GV-DVR / NVR V8.7</p>
09/08/2016	GV1-16-09-08-a	<p>Solution to the Software Abnormality Resulted from New Intel Graphics Card Drivers</p> <p>Download link: http://pd.geovision.tw/technote/VMS/Solution_to_the_Abnormality_of_New_Intel_Graphics_Card_Driver.pdf</p>	<p>GV-VMS V15.11 / GV-DVR / NVR V8.7</p>
10/4/2016	GV1-16-07-06-t	<p>GV-Fisheye Camera Integration Notes for GV-System V8.7</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-GV-SystemV87.pdf</p>	<p>GV-DVR / NVR V8.7</p>



Technical Notice Index

2/23/2016	GV1-16-02-23-b	GV-FER12203 Integration Notes for GV-VMS V15.10.1 and GV-System V8.6.2 Download link: http://pd.geovision.tw/technotice/IP_Camera/GV-FER12203_Integration_Notes.pdf	GV-VMS V15.10.1 / GV-DVR / NVR V8.6.2
1/19/2016	GV1-16-01-19-t	IP Device Integration Notes for GV-VMS V15.10.1.0 Download link: http://pd.geovision.tw/technotice/VMS/IP_device_integration_notes_VMSV151010.pdf	GV-VMS V15.10.1
1/14/2016	GV1-16-01-14-a	How to upgrade GV-VMS to Version 15.10.1 Download link: http://pd.geovision.tw/technotice/VMS/Upgrading_VMS_V151010.pdf	GV-VMS V15.10.1
08/11/2015	GV1-15-08-11-t	GV-VMS Patch for ONVIF Issues Download link: http://pd.geovision.tw/technotice/VMS/Patch_VMS_ONVIF_Issue.pdf	GV-VMS V14.10.1 or earlier
08/12/2015	GV1-15-08-12-t	GV-VMS Patch for GV-Authentication Server Issues Download link: http://pd.geovision.tw/technotice/VMS/Patch_VMS_AuthServer_Issue.pdf	GV-VMS V14.10.1 or earlier
06/17/2015	GV1-15-06-17	“GVLicensetool.exe” Detected by Kaspersky Antivirus Download link: http://pd.geovision.tw/technotice/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf	GV-VMS / GV-Edge Recording / GV-Control Center



01/27/2015	GV1-15-01-27-t	GV-Fisheye Camera Integration Notes for GV-VMS V14.10 Download link: http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-150128.pdf	GV-VMS V14.10
01/20/2015	GV1-15-01-20-t	IP Device Integration Notes for GV-VMS V14.10 Download link: http://pd.geovision.tw/technote/IP_Camera/IP_device_integration_notes_updated150120.pdf	GV-VMS V14.10
01/13/2015	GV1-15-01-13	How to Upgrade GV-NVR to GV-VMS V14.10 Download link: http://pd.geovision.tw/technote/GV-System/Upgrading_GV-NVR_to_GV-VMS.pdf	GV-VMS V14.10
01/29/2014	GV2-14-01-29-m	User Account in Windows Errors when Saving Data Files Download link: http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf	GV-DVR / NVR / CMS / Backup Center
12/19/2013	GV1-13-11-06-t	IP Device Integration Notes Download link: http://pd.geovision.tw/technote/GV-System/IP_device_integration_notes_updated131111.pdf	GV-DVR / NVR V8.5.8


Technical Notice Index

11/14/2013	GV5-13-11-14-t	<p>Case Study for GV-Hot Swap NVR System V5: Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf</p>	GV-Hot Swap System V5 / GV-DVR / NVR
01/16/2013	GV40-13-01-16-t	<p>GV-Fisheye Camera Integration Notes</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Fisheye_Integration_notes-130116.pdf</p>	GV-DVR / NVR V8.5.6
11/22/2012	GV40-12-11-22-t	<p>Patch for GPU Dewarping of Fisheye View</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/GPU_Dewarping_Patch.pdf</p>	GV-DVR / NVR GV-GIS GV-Recording Server
03/28/2012	GV12-12-3-28-t	<p>Enabling Desktop Composition To Fix Choppy Video</p> <p>Download link: http://pd.geovision.tw/technote/Others/Enabling_Desktop_Composition_to_fix_choppy_video.pdf</p>	PTZ Devices
09/19/2011	GV28-11-09-19-t	<p>How-to document: How to Set Noise Tolerance to Avoid False Alarm</p> <p>Download link: http://pd.geovision.tw/technote/GV-System/Set_Noise_Tolerance_to_Avoid_False_Alarm.pdf</p>	GV-DVR / NVR



09/20/2011	GV28-11-09-20-y	Distorted High-Resolution Images Download link: http://pd.geovision.tw/technotice/GV-System/Distored_high_resolution_images.pdf	GV-DVR / NVR
11/15/2010	GV33-10-11-15	Case Study: Connection Issue of GV-NVR at Keelung State Hospital Download link: http://pd.geovision.tw/technotice/GV-System/Keelung_Hospital_Connection_Issue.pdf	GV-NVR System
08/26/2010	GV20-10-08-26	Case Study: Connection Issue with Sanyo IP Cameras Download link: http://pd.geovision.tw/technotice/GV-System//Sanyo_Connection_Issue.pdf	GV-DVR / NVR V8.3.4
06/17/2010	GV-28-10-06-17	How-to Document: How to Upgrade GV-System to the Latest Version Download link: http://pd.geovision.tw/technotice/GV-System//Upgrading_GV-System.pdf	GV-DVR / NVR V8.0 and later
03/29/2010	GV20-10-03-29	Failing to Record Videos When You Connect Bosch's IP Cameras to the GV-System Download link: http://pd.geovision.tw/technotice/GV-System//Recording_issue_with_Bosch_IP_Cameras.pdf	GV-DVR / NVR
12/29/2009	GV01-09-12-29	Cannot Start Certain GV Programs when Running on a Windows O.S with a Different Language Setting Download link: http://pd.geovision.tw/technotice/GV-System//Cannot_start_certain_programs_on_different_OS_V832.pdf	GV-DVR / NVR V8.3.2



03/03/2009	GV31-09-03-03	Renaming PTZ Presets Causes GV-System to Restart Download link: http://pd.geovision.tw/technote/GV-System/Renaming_PTZ_presets_caused_restart_V83.pdf	GV-DVR / NVR V8.3
02/27/2009	GV12-09-02-27	Compatibility Issues with Certain Bosch and Verint IP Video Devices Download link: http://pd.geovision.tw/technote/GV-System/Compatibility_with_Bosch_and_Verint_V83.pdf	GV-DVR / NVR V8.3
09/05/2008	GV-1-08-09-05	Driver Compatibility for Onboard VGA under VISTA Download link: http://pd.geovision.tw/technote/GV-System/Driver_Compatibility_for_Onboard_VGA_under_VISTA.pdf	GV-DVR / NVR
08/08/2008	GV-01-08-08-08	Error Messages Regarding GV-System Performance Download link: http://pd.geovision.tw/technote/GV-System/GeoHealthINI.pdf	GV-DVR / NVR
04/21/2008	GV27-08-02-29	How-to Document: How to Achieve Higher Accuracy Results for Object Counting Download link: http://pd.geovision.tw/technote/GV-System/ObjectCounting.pdf	GV-DVR / NVR



06/15/2007	GV07-06-15-01	Insufficient Disk Space on Drive C Causes Data Search to Fail Download link: http://pd.geovision.tw/technote/GV-System/Data_search_failed.pdf	GV-DVR / NVR
07/27/2006	N/A	How-to Document: A list of Error Messages, Problems and Solutions for GV-System Download link: http://pd.geovision.tw/technote/GV-System/Local-ErrorMessage.pdf	GV-DVR / NVR



POS			
Date	ID No.	Title	Applied to
03/03/2009	GV01-09-03-03	Data Display Issue When Connecting More Than 9 Sets of GV-Data Capture V3E Boxes Download link: http://pd.geovision.tw/technote/GV-System/Data_display_issue_of_V3E.pdf	GV-DVR / NVR V8.2
02/13/2009	GV01-09-02-13	POS Videos Cannot be Displayed with the Quick Search Player from Advanced Log Browser Download link: http://pd.geovision.tw/technote/GV-System/POS_videos_cannot_be_displayed_with_the_Quick_Search_player.pdf	GV-DVR / NVR V8.3



Remote Applications			
Date	ID No.	Title	Applied to
11/22/2016	GV2-16-11-22-a	The Inability of GV-Edge Recording Manager (Mac) to Play Back Recordings on GV-VMS Download link: http://pd.geovision.tw/technote/Remote/Inability_of_Edge_Mac_to_Play_Back_Recordings_on_VMS.pdf	GV-VMS V15.11/ V15.11.1 GV-Edge Recording V1.0
11/23/2012	GV28-12-11-23-c	Valid Skype Version for GV-Skype Video Utility Application Download link: http://pd.geovision.tw/technote/Remote/Valid_Skype_Version_for_Skype_Video_Utility.pdf	GV-Skype Video Utility
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: http://pd.geovision.tw/Technote/Remote/How_to_generate_SSL_certificate.pdf	GV-IP Device, GV-Recording Server, GV-DVR / NVR
02/01/2012	GV15-12-02-01-j	The Supported Operating Systems, Browsers and Functions for WebCam Server Download link: http://pd.geovision.tw/Technote/GV-System/Supported_OS_and_Browser_for_WebCam_Server.pdf	GV-DVR / NVR
09/03/2009	GV10-09-09-03	"Runtime Error" Message Occurs on Multiple Remote Connections Download link: http://pd.geovision.tw/Technote/GV-System/Multiple_remote_connections_V831.pdf	GV-DVR / NVR V8.3.1.0 and earlier



05/14/2009	GV10-09-05-14	<p>Cannot Open Event List Query after Upgrading to Version 8.3.1</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Cannot_open_Event_List_Query_V831.pdf</p>	<p>GV-DVR / NVR V8.3.1.0</p>
02/24/2009	GV34-09-02-24	<p>How-to Document: How to Perform Multicast on Different IP Ranges within the Same LAN</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Perform_multicast_on_different_IP_ranges-V83-(w).pdf</p>	<p>GV-DVR / NVR V8.3.0.0</p>
02/12/2009	GV10-09-02-12	<p>Compatibility Issue between Backup Server and 3rd-party Storage System</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Compatibility_issue_of_Backup_Server_V82_V83.pdf</p>	<p>GV-Backup Server V8.2.0.0 V8.3.0.0</p>
12/30/2008	GV34-08-12-30	<p>How-to Document: How to Access Live Video on Mac OS X</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/Access_live_video_on_MacOSX-(w).pdf</p>	<p>GV-DVR / NVR Mac OS X 10.5</p>
04/25/2007	GV07-04-25-26	<p>JPEG Image Viewer fails to update images after the latest version of JAVA software is installed</p> <p>Download link: http://pd.geovision.tw/Technotice/GV-System/JPEG_Image_Viewer_error.pdf</p>	<p>JPEG Image Viewer</p>



07/27/2006	N/A	How-to Document: A list of Error Messages, Problems and Solutions for Remote Applications Download link: http://pd.geovision.tw/Technote/GV-System/Remote-ErrorMessage.pdf	GV-DVR / NVR
11/05/2004	N/A	How-to Document: How to Configure Windows Firewall to Allow WebCam Server Download link http://pd.geovision.tw/Technote/GV-System/Set_WindowsFirewall_to_allow_WebCam.pdf	GV-DVR / NVR


Video Capture Cards / Accessories

Date	ID No.	Title	Applied to
07/20/2015	GV1-15-07-20-t	Incompatibly between GV-5016 Cards and Intel 9-Series Chipsets Download link: http://pd.geovision.tw/technote/Capture_Card/Incompatibility_Intel9Chipset_GV5016.pdf	GV-5016 Card
01/09/2015	GV1-15-1-9	Fixing Exposure Issue in GV-Combo B Cards Download link: http://pd.geovision.tw/technote/Capture_Card/Patch_ComboB_Overexposure.pdf	GV-1120B / 1240B / 1480B
12/04/2013	GV1-13-12-04-t	Improving image quality and adjusting video attributes for GV-Combo B Cards Download link: http://pd.geovision.tw/technote/Capture_Card/Patch_ComboB_Improving_Image_Quality.pdf	GV-1120B / 1240B / 1480B
11/28/2012	GV28-12-11-28-c	Tested Motherboard Compatibility with GV-Combo B Card Download link: http://pd.geovision.tw/technote/Capture_Card/Tested_Motherboard_Compatibility_with_ComboB_Card.pdf	GV-1120B / 1240B / 1480B
11/26/2012	GV40-12-11-26-t	Performing TV Out Function Using GV-Combo B Cards Download link: http://pd.geovision.tw/technote/Capture_Card/TVOut_GVComboBCards.pdf	GV-1120B / 1240B / 1480B



11/26/2012	GV29-12-11-26-c	<p>Updating Firmware for GV-Joystick</p> <p>Download link: http://pd.geovision.tw/technotice/Others/Updating_Firmware_for_GV-Joystick.pdf</p>	GV-Joystick
11/12/2012	GV27-12-11-12-t	<p>ASRock and MSI Motherboard Issues With GV-Combo B Cards</p> <p>Download: link: http://pd.geovision.tw/Technotice/Capture_Card/ASRock_MSI_Motherboard_Issue_with_ComboB.pdf</p>	GV-1120B / 1240B / 1480B
04/11/2012	GV28-12-04-11	<p>Comparison of GV-5016, GV-3008, GV-4008A and Hikvision DS-4008HF</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/5016_3008_4008_Comparison.pdf</p>	GV-5016 / 4008A / 3008
11/22/2011	GV28-11-11-22-t	<p>ATI Graphic Card Driver Issues</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/ATI_Graphic_Card_Issues.pdf</p>	GV-1120A / 1240A /1480A
08/05/2011	GV28-11-08-05-t	<p>DVI Cables of GV-600B / 650B / 800B / 900A Cards</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/DVI_Cables_of_GV-678B_900A_Card.pdf</p>	GV-600B / 650B / 800B / 900A



03/19/2010	GV15-10-03-19	<p>About GV-Combo A Cards</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/About_GV-ComboA.pdf</p>	GV-1120A / 1240A / 1480A
11/25/2009	GV17-09-11-25	<p>Issues of GV-Combo A Cards</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/Issues_of_ComboA_V8311.pdf</p>	GV-1120A / 1240A / 1480A
08/31/2009	GV31-09-08-31	<p>Comparison of GV-2008, GV-4008 and Hikvision DS-4008HF</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/GV-4008-2008_Comparison.pdf</p>	GV-2008 / 4008
04/08/2009	GV01-09-04-08	<p>Error Message of the Counterfeit Card in GV-System Version 8.3</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/Error_message_of_counterfeit_card_in_V8.3.pdf</p>	GV-DVR / NVRV8.3.0.0
07/14/2008	GV-15-08-07-14	<p>Issues with channel screen display after the screen saver stopped, or the computer left standby or hibernation modes</p> <p>Download link: http://pd.geovision.tw/technotice/Capture_Card/Issues_with_ScreenSaver.pdf</p>	GV-600 / 650 / 800 / 1120 / 1240 / 1480 / 2004 / 2008



IP Devices

For All IP Devices (GV-IP Camera, GV-Video Server, GV-Compact DVR)

Date	ID No.	Title	Applied to
08/08/2012	GV12-12-08-08-j	How to Generate an SSL Certificate and Enable SSL Service Download link: http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf	GV-IP Device, GV-Recording Server, GV-DVR / NVR
09/10/2012	GV40-12-07-09-t-revised	Accessing GV-IP Cameras from Third-party Surveillance Software Download link: http://pd.geovision.tw/Technotice/IP_Device/Access_IPCam_from_Thirdparty_Surveillance_Software.pdf	GV-IP Device
03/26/2012	GV15-12-03-26	How-to Document: Access the GV-IP Camera through a Broadband Modem Download link: http://pd.geovision.tw/Technotice/IP_Device/Access_GV-IP_Camera_through_broadband_modem.pdf	GV-IP Device
02/13/2012	GV15-12-02-13-j	The Supported Functions on Different Browsers for GV-IP Devices Download link: http://pd.geovision.tw/Technotice/IP_Device/Supported_browser_and_function_for_IP_Devices.pdf	GV-IP Device



12/15/2011	GV12-11-12-15-t	<p>Antivirus Software Interfering Camera Search</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Antivirus Software Interfering Camera Search.pdf</p>	<p>GV-IP Device Utility, GV-DVR / NVR, GV-Control Center</p>
11/22/2010	GV17-10-11-22	<p>How-to Document: How to Run IFS Driver under 32-bit Windows 7 for Viewing GV-IP Device's Data</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Run IFS Driver Win7.pdf</p>	<p>GV-IP Camera, GV-Video Server, GV-Compact DVR</p>
06/03/2009	GV15-09-06-03	<p>Connection Lost During Long-Time Playback from GV-IP Devices through Remote ViewLog</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Connection Lost During Long Time Playback-(w).pdf</p>	<p>GV-Video Server, GV-Compact DVR</p>
04/15/2009	GV15-09-04-15	<p>3G Mobile Solution for GV-Video Server and GV-Compact DVR</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/3G mobile solution.pdf</p>	<p>GV-Video Server, GV-Compact DVR</p>
05/08/2008	GV-15-08-05-08	<p>"The Page cannot be displayed" Error Message When You Connect to Web Interface of GV IP Device</p> <p>Download link: http://pd.geovision.tw/Technotice/IP_Device/Page cannot be displayed error.pdf</p>	<p>GV-IP Camera, GV-Video Server, GV-Compact DVR</p>



Only For GV-IP Camera			
Date	ID No.	Title	Applied to
05/05/2017	GV3-17-05-15-al	Auto Iris Issues with GV-VD3700 / 5700 NEW Download link: http://pd.geovision.tw/technotece/IP_Camera/auto_iris_issue.pdf	GV-VD3700 / 5700
12/07/2016	GV3-16-12-07-a	Summary of Smart Streaming on H.265 IP Cameras Download link: http://pd.geovision.tw/technotece/IP_Camera/Summary_Smart_Streaming.pdf	GV-IP Camera
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technotece/IP_Camera/Disabling_UPnP_GV-IPCcam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
05/31/2016	GV5-16-05-31-a	IR Reflection in a Dusty Environment and Recommended Camera Models Download link: http://pd.geovision.tw/technotece/IP_Camera/IR_reflection_in_a_Dusty_Environment.pdf	GV-IP Camera with IR LED
10/02/2015	GV3-15-10-02-a	Case Study: GeoVision Outdoor Cameras Outlasted Typhoon Dujuan Download link: http://pd.geovision.tw/technotece/IP_Camera/Geovision_cameras_outlasted_typhoon_Dujuan.pdf	GV-IP Camera



10/31/2014	GV3-14-10-31-t	<p>Focusing the Fixed-Lens Cameras</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Focusing_Fixed_Lens_Cameras-20141031.pdf</p>	GV-IP Camera
08/28/2014	GV3-14-08-28-y	<p>Waterproofing the GeoVision Vandal Proof IP Dome Camera</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Waterproofing_VDv3_Dome.pdf</p>	GV-VD V3 Series
07/30/2014	GV3-14-07-30-n	<p>Interconnection between Multiple PoE Switches</p> <p>Download link: http://pd.geovision.tw/technote/IP_Device/Interconnection_between_Multiple_PoE_Switches.pdf</p>	GV-POE Switch
05/02/2014	GV3-14-05-02-t	<p>Specification Change Notice: Maximum IR Distance of GV-FD and GV-VD IP Cameras</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/[Change_Note]_IR_Distance_FDVD.pdf</p>	GV-IP Camera
12/16/2013	GV3-13-12-16-c	<p>Playing Back GV-IP Device Recordings on a Windows-Based Computer</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Playing_Back_Recordings_on_Windows-revised.pdf</p>	GV-IP Camera
12/04/2013	GV3-13-12-04-c	<p>Specification Change Notice: Supported Memory Cards in GV-IP Cameras</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/[Change_Note]_IPCam_Memory_Card_Specs_Change.pdf</p>	GV-IP Camera



11/15/2013	GV15-13-11-15-c	<p>Important Notice for Upgrading GV-IPCAM H.264</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Upgrading_IPCam_Notice-131115.pdf</p>	<p>GV-IP Camera FW V1.06 or later</p>
07/10/2013	GV3-13-07-010-c	<p>Accessing GV-IP Cameras from HikVision Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_HikVision.pdf</p>	GV-IP Camera
07/03/2013	GV3-13-07-03-c	<p>Accessing GV-IP Cameras from Mirasys Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_Mirasys.pdf</p>	GV-IP Camera
07/02/2013	GV3-13-07-02-k	<p>Accessing GV-IP Cameras from NUUO Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_NUUO.pdf</p>	GV-IP Camera
07/01/2013	GV3-13-07-01-k	<p>Accessing GV-IP Cameras from QNAP Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_QNAP.pdf</p>	GV-IP Camera
07/01/2013	GV3-13-07-01-t	<p>Accessing GV-IP Cameras from exacqVision Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Access_IPCam_from_ExacqVision.pdf</p>	GV-IP Camera



06/28/2013	GV3-13-06-28-k	<p>Accessing GV-IP Cameras from Synology Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IPCamera/Access_IPCam_from_Synology.pdf</p>	GV-IP Camera
06/18/2013	GV3-13-06-18-n	<p>Accessing GV-IP Cameras from Digifort Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IPCamera/Access_IPCam_from_Digifort.pdf</p>	GV-IP Camera
06/17/2013	GV3-13-06-17-n	<p>Accessing GV-IP Camera from Genetec Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IPCamera/Access_IPCam_from_Genetec.pdf</p>	GV-IP Camera
06/11/2013	GV3-13-06-11-n	<p>Accessing GV-IP Cameras from Aimetis Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IPCamera/Access_IPCam_from_Aimetis.pdf</p>	GV-IP Camera
06/11/2013	GV3-13-06-11-n	<p>Accessing GV-IP Camera from Axxon Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IPCamera/Access_IPCam_from_Axxon.pdf</p>	GV-IP Camera
04/26/2013	GV3-13-04-26-t	<p>Accessing GV-IP Cameras from Milestone Surveillance Software</p> <p>Download link: http://pd.geovision.tw/technote/IPCamera/Accessing_IPCamera_from_Milestone.pdf</p>	GV-IP Camera



03/07/2013	GV15-13-03-07-l	<p>Surveillance Flexibility with GeoVision Wireless Cube IP Cameras</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Surveillance_Flexibility_CBWCAW.pdf</p>	GV-CBW / GV-CAW series
03/06/2013	GV15-13-03-06-c	<p>Updating GeoVision IP Camera OCX</p> <p>Download link: http://pd.geovision.tw/technote/IP_Camera/Updating_IPCam_OCX.pdf</p>	GV-BL Series
10/16/2012	GV15-12-10-16-c	<p>Solving LED Reflection Issues</p> <p>Download link: http://pd.geovision.tw/Technote/IP_Camera/Solving_LED_Reflection_Issues.pdf</p>	GV-BX Series
06/25/2012	GV15-12-06-25-c	<p>Inaccessible GeoVision IP Camera with the New NAND Flash Memory</p> <p>Download link: http://pd.geovision.tw/Technote/IP_Camera/Inaccessible_IPCam_with_new_flash.pdf</p>	GV-IP Camera FW V1.09-V1.12
06/29/2012	GV15-12-06-13-t	<p>Upgrading GV-IPCAM H.264 of firmware V1.06 or earlier to firmware V1.09 or later</p> <p>Download link: http://pd.geovision.tw/Technote/IP_Camera/Upgrading_IPCam_to_V109-updated.pdf</p>	GV-IP Camera FW V1.06 or earlier
11/11/2011	GV15-11-1109-c-revised	<p>Solving IR Reflection and Improving Night View</p> <p>Download link: http://pd.geovision.tw/Technote/IP_Camera/VD_FD_IR_reflection_problem.pdf</p>	GV-VD / GV-FD Series



09/14/2011	GV15-11-09-14-t	Image Sharpness Function Download link: http://pd.geovision.tw/Technotice/IP_Camera/Image_sharpness_function.pdf	GV-IP Camera
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Only For GV-Compact DVR			
Date	ID No.	Title	Applied to
05/22/2012	GV12-12-05-22	Problem to Access Live Images of 8-Channel GV-Compact DVR Using Multi View Download link: http://pd.geovision.tw/technote/IP_Device/CompactDVR/Problem_to_access_CompactDVR_with_Multi_View.pdf	8-Ch GV-Compact DVR
4/20/2012	GV3-12-04-20	GV-Compact DVR Anti-Vibration ACC Models Download link: http://pd.geovision.tw/technote/IP_Device/CompactDVR/CompactDVR_ACC_models.pdf	GV-Compact DVR V2 / V3
05/06/2011	GV03-11-05-06-j	Integration Patch for GV-Compact DVR V3 Download link: http://pd.geovision.tw/technote/IP_Device/CompactDVR/CompactDVRV3_Integration_Patch.pdf	GV-Compact DVR V3, GV-DVR / NVR V8.4.0.0
10/04/2011	N/A	Specification Change Notice: GV-Compact DVR ACC Version Power Voltage Download link: http://pd.geovision.tw/technote/IP_Device/CompactDVR/ChangeNotice-Compact_DVR_ACC_power_voltgae_change.pdf	GV-LX4C2V / GV-LX4C3V



11/10/2010	GV17-10-11-10	How-to Document: Connecting GV-Compact DVR V2 (Anti-Vibration Model of ACC Version) to a Vehicle Download link: http://pd.geovision.tw/technote/IP_Device/CompactDVR/CompactDVRV2-ACCConnection-updated.pdf	GV-LX4C2V
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Only For GV-Video Server			
Date	ID No.	Title	Applied to
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technote/UPnP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
10/28/2015	GV1-15-10-28-f	Google Maps Issues Using Internet Explore 8 Download link: http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog
11/17/2008	GV-15-08-11-17	Cannot Load Defaults from Video Server Configuration Interface Download link: http://pd.geovision.tw/technote/IP_Device/VideoServer/Cannot load defaults from Configuration Interface.pdf	GV-Video Server FW V1.45



Access Control			
Date	ID No.	Title	Applied to
04/21/2017	GV2-17-04-21-c	Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol NEW Download link: http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf	GV-Recording V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0
04/05/2017	GV1-17-04-05-HY	Memory Allocation Issue Causes Certain GeoVision Software to Fail Download link: http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf	GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technotice/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320



02/24/2017	GV4-17-02-24	GV-FR2020's GV-POE Switch Models Download link: http://pd.geovision.tw/technote/Access_Control/FR2020_POE_Switches.pdf	GV-FR2020
01/05/2017	GV4-17-01-05-al	Solution to GV-ASManager's Database Overload Download link: http://pd.geovision.tw/technote/Access_Control/Solution_ASManager_DB_Overload.pdf	GV-ASManager
10/12/2016	GV4-16-09-23-al	[Specification Change Notice] GV-ASManager Changes: End of Support for Windows XP and Vista Download link: http://pd.geovision.tw/technote/Access_Control/%5bChange_Note%5d_ASManager_Ending_Support_for_WinXP_Vista.pdf	GV-ASManager V4.4.2
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technote/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
10/28/2015	GV1-15-10-28-f	Google Maps Issues Using Internet Explore 8 Download link: http://pd.geovision.tw/technote/OS_Browser/Google_Map_with_IE8.pdf	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog



Technical Notice Index

06/04/2015	GV4-15-06-04-t	Problems with GV-AS / EV Controllers After Upgrading Firmware Download link: http://pd.geovision.tw/technote/Access_Control/Controller_Problem_after_FW_Upgrade.pdf	Access Control
06/12/2014	GV4-14-06-12-t	Checking internal battery and maintaining power supply for GV-AS / EV Controllers Download link: http://pd.geovision.tw/technote/Access_Control/Check_battery_and_maintain_power_for_Controller.pdf	Access Control
04/21/2014	GV02-14-04-21-m	Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem Download link: http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage
04/17/2014	GV4-14-04-17-t	[Specification Change Notice] Ingress Protection for GV-Reader 1251 and 1352 V2 Download link: http://pd.geovision.tw/technote/Access_Control/[Change_Notice]_Reader1251_1352V2.pdf	GV-Reader 1251 and 1352 V2
03/18/2014	GV4-14-03-18-t	Issue with Enrolling More than 44 Cards Using Standalone GV-AS110 / AS120 Download link: http://pd.geovision.tw/technote/Access_Control/Enrollment_Issue_Standalone_AS110_120.pdf	GV-AS110 / GV-AS120



01/07/2014	GV4-14-01-07-t	<p>Interlaced LPR Images Captured from GV-Video Server or GV-Compact DVR</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Interlaced_LPR_Image_from_Standalone.pdf</p>	GV-ASManager V4.0
12/19/2011	GV29-11-12-19-t	<p>Backing Up Database Before Upgrading GV-ASManager V2.3</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Database_Backup_before_ASMV2.3_Upgrade.pdf</p>	GV-ASManager 2.3
06/17/2011	GV3-11-6-17	<p>How-to Document: How to integrate GeoVision Card Readers with Access Controller and GV-System</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Integrate_card_reader_with_DVR-Updated.pdf</p>	GV-Reader
04/29/2011	GV29-11-04-29-t	<p>Visitor Cards Denied Access by GV-AS110</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Visitor_Cards_Denied_Access_by_GV-AS110.pdf</p>	GV-AS110 FW V1.04
09/16/2010	GV03-10-09-13	<p>How-to Document: How to Monitor Entry or Exit upon Card Detection Using an IP PTZ Camera or IP Speed Dome</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Monitor_Entry_or_Exit_upon_Notification_Events_Using_AnalogPTZ-(c).pdf</p>	GV-AS400 / GV-AS100



06/17/2010	GV03-10-06-17	<p>How-to Document: How to Upgrade GV-ASManager to the Latest Version</p> <p>Download link: ftp://geo-demo-japan.dipmap.com/Technotice/GV-ASManager/Upgrading_ASManager.pdf</p>	GV-ASManager V2.1 and later
02/09/2010	GV03-10-02-09	<p>Access Card Numbers Do Not Match Those on GV-ASManager</p> <p>Download link: http://pd.geovision.tw/technotice/Access_Control/Card_Number_not_match.pdf</p>	GeoFinger 1900
07/31/2009	GV-3-09-07-31	<p>How-to Document: How to Acquire and Edit Data from Driver's Licenses & Business Cards with GV-ASManager</p> <p>Download link: http://pd.geovision.tw/technotice/Access_Control/Acquire_Data_From_DriverLicense_BusinessCard-w.pdf</p>	GV-ASManager V2.1.1.0
01/22/2009	GV-33-09-01-22	<p>How-to Document: Using Microsoft SQL Server with ASManager</p> <p>Download link: http://pd.geovision.tw/technotice/Access_Control/Using_MSSQL_Server_with_ASManager.pdf</p>	GV-ASManager V2.0
12/24/2008	GV-03-08-12-24	<p>How-to Document: How to Perform a Single Door Access Control with Two Time Schedules</p> <p>Download link: http://pd.geovision.tw/technotice/Access_Control/Single_Door_Access_Control_with_Two_Time_Schedules.pdf</p>	GV-AS200



08/06/2008	GV-03-08-08-06	How-to Document: How to Trigger LPR Recognition through GV-AS200 Controller Download link: http://pd.geovision.tw/technote/Access_Control/Trigger_LPR_Recognize_thru_AS200.pdf	GV-AS200
07/21/2008	GV-33-08-07-21	How-to Document: How to Trigger DVR Recording through GV-AS200 Controller Download link: http://pd.geovision.tw/technote/Access_Control/Trigger_DVR_Recording_thru_AS200.pdf	GV-AS200
07/10/2008	GV-33-08-07-10	How-to Document: How to set PTZ Preset Function with GV-AS200 Controller Download link: http://pd.geovision.tw/technote/Access_Control/Set_PTZ_Preset_Function_With_AS200.pdf	GV-AS200



LPR			
Date	ID No.	Title	Applied to
03/29/2017	GV1-16-10-03-f	Disabling the UPnP Function on GV-IP Cameras Download link: http://pd.geovision.tw/technote/IP_Camera/Disabling_UPnP_GV-IPCam-revised.pdf	GV-IP Camera / Video Server / LPR Camera / GV-CS1320
02/02/2017	GV4-17-01-26-a	Solution to GV-DVR / VMS LPR's Inability to Identify GV-LPR Capture Dongle Download link: http://pd.geovision.tw/technote/LPR/Inability_to_Identify_LPR_Dongle.pdf	GV-DVR LPR / GV-VMS LPR
11/07/2012	GV29-12-11-07-t	LPR Camera Installation Guidelines Download link: http://pd.geovision.tw/Technote/LPR/LPR_Camera_Installation_Guidelines.pdf	GV-DVR LPR, GV-DSP LPR, GV-Hybrid LPR, GV-LPR CAM



CMS			
Date	ID No.	Title	Applied to
04/21/2017	GV0-17-04-21-HY	Incorrect Display with GV-Control Center On Windows 8 or Later NEW Download link: http://pd.geovision.tw/technotice/Remote/Incorrect_Display_with_Control_Center.pdf	GV-Control Center
04/21/2017	GV2-17-04-21-c	Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol NEW Download link: http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf	GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0
04/05/2017	GV1-17-04-05-HY	Memory Allocation Issue Causes Certain GeoVision Software to Fail Download link: http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf	GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3


Technical Notice Index

12/28/2016	GV1-16-12-28-al	<p>Standard Users Unable to Open GV-Control Center V3.4.0.0 in Windows 7</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Standard_Users_Control_Center.pdf</p>	GV-Control Center V3.4
11/30/2016	GV1-16-07-15-al	<p>Maximum Number of Full-Frame Channels Supported by GV-Control Center</p> <p>Download link: http://pd.geovision.tw/technotice/GV-CMS/Channels_Supported_by_Control_Center.pdf</p>	GV-Control Center V3.4
1/16/2016	GV1-16-01-29-l	<p>Synchronizing Configuration Data among GV-Control Centers</p> <p>Download link: http://pd.geovision.tw/technotice/remote/Synchronization_in_ControlCenter.pdf</p>	GV-Control Center
10/28/2015	GV1-15-10-28-f	<p>Google Maps Issues Using Internet Explore 8</p> <p>Download link: http://pd.geovision.tw/technotice/OS_Browser/Google_Map_with_IE8.pdf</p>	GV-Recording Server / GV-ASManager / GV-Video Server / GV-GIS / ViewLog
06/17/2015	GV1-15-06-17	<p>“GVLicensetool.exe” Detected by Kaspersky Antivirus</p> <p>Download link: http://pd.geovision.tw/technotice/Others/GVLicensetool.exe_detected%20by_Antivirus.pdf</p>	GV-VMS / GV-Edge Recording / GV-Control Center



06/24/2014	GV2-14-06-24-c	Performance Data of Windows Displayed on GV-Video Wall Download link: http://pd.geovision.tw/technote/GV-CMS/Performance_Data_Video_Wall_V3120.pdf	GV-Control Center V3.1.2
04/21/2014	GV02-14-04-21-m	Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem Download link: http://pd.geovision.tw/technote/Access_Control/Compatibility_issue_with_Net_Framework_4.0.pdf	CMS / Access Control / Recording Server / Backup / Failover / Digital Signage
01/29/2014	GV2-14-01-29-m	User Account in Windows Errors when Saving Data Files Download link: http://pd.geovision.tw/technote/GV-CMS/User_account_errors_when_saving_data_files.pdf	GV-DVR / NVR / CMS / Backup Center
01/28/2014	GV2-14-01-28-t	Detection Issue of GV-I/O Box on GV-Control Center Download link: http://pd.geovision.tw/technote/Remote/Detection_Issue_IO_Box_Control_Center.pdf	GV-Control Center
11/27/2013	GV2-13-11-27-c	Maximum Number of Fisheye Channels Supported by GV-Control Center Download link: http://pd.geovision.tw/technote/GV-CMS/Max_Fisheye_Channels_Supported_by_Control_Center.pdf	GV-Control Center V3.1.1
11/28/2013	GV20-13-11-28-c	Maximum Number of Matrix Channels Supported by GV-Control Center Download link: http://pd.geovision.tw/technote/GV-CMS/Max_Matrix_Channels_Supported_by_Control_Center.pdf	GV-Control Center V3.1.1



06/07/2012	GV12-12-06-07-c	<p>Lagging Images on Video Wall</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/Video_Wall_Image_Lag.pdf</p>	GV-Control Center V3.0
06/17/2010	GV06-10-06-17	<p>How-to Document: How to Upgrade GV-CMS Series to the Latest Version</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/Upgrading_CMS.pdf</p>	GV-CMS V8.3 and later
06/17/2010	GV06-10-17-08	<p>How-to Document: How to Upgrade GV-GIS to the Latest Version</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/Upgrading_GV-GIS.pdf</p>	GV-GIS V2.0 and later
10/05/2015	GV-10-08-08-14	<p>How-to Document: How to Set Windows Lockup on the Computer of Central Monitoring Station</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/Set_Windows_Lockup_on_CMS.pdf</p>	GV-CMS



Surveillance System			
Date	ID No.	Title	Applied to
05/26/2017	N/A	GV-NVR System Lite V2 (Rev.D) Limited Quantity Sale! NEW Download link: http://pd.geovision.tw/technote/DVR-NVR-System/NVR_Promotion.pdf	GV-NVR System Lite V2(Rev.D)
05/19/2017	GV5-17-05-19-al	How to Prevent WannaCry Ransomware Attack using Windows Updates NEW Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Prevent_WannaCry_Attack.pdf	All Windows Operating Systems / GV-Surveillance Systems
03/29/2017	GV5-17-03-29-HY	H.265 IP Camera Live View Issues on GV-NVR System Lite and GV-MNVR1000 Systems Download link: http://pd.geovision.tw/technote/DVR-NVR-System/H.265_Camera_Live_View_Issues_on_NVRLite_and_MNVR1000.pdf	GV-NVR System Lite V1 / V2 / GV-MNVR1000 System
01/04/2017	GV5-17-01-04	[Specification Change Notice] GV-NVR System Lite V2 (Rev. D) Changes Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Change_Notice_GV-NVR_System_Lite_V2_Rev.D.pdf	GV-NVR System Lite V2 (Rev. D)



01/03/2017	GV5-17-01-03	<p>[Specification Change Notice] GV-Hot Swap Surveillance System V5 Changes</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Change_Note_GV-Hot_Swap_Surveillance_System_RevC.pdf</p>	GV-Hot Swap Surveillance System V5 (Rev. C)
05/06/2016	GV5-16-05-06-a	<p>Notice of H.265 GPU Decoding on GV-Surveillance System</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Notice_of_H265_GPU_decoding_on_GV-Surveillance_System.pdf</p>	GV-Surveillance System
05/05/2016	GV5-16-05-05-j	<p>[Specification Change Notice] GV-Surveillance System Product End-of-Life Notice</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/[EOL_Note]_GV-Surveillance-System.pdf</p>	GV-Hot Swap System V5
11/14/2013	GV5-13-11-14-t	<p>Case Study for GV-Hot Swap NVR System V5: Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Hot_Swap_NVR_V5_Case_Study.pdf</p>	GV-Hot Swap System V5 / GV-DVR / NVR



Technical Notice Index

07/26/2013	GV3-13-07-26-t	<p>Case Study for GV-Hot Swap Recording Server System: Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf</p>	GV-Hot Swap Recording Server System / GV-Recording Sever
03/01/2013	GV33-13-03-01-k	<p>Activating and Accessing the Recovery Wizard</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/Activating_and_Accessing_Recovery_Wizard.pdf</p>	GV-NVR Lite V2 / GV-Tower DVR/NVR
03/24/2011	GV38-11-3-24	<p>GV-NVR System Lite Vs QNAP VS-2008 Pro</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/NVRLite_vs_VS2008.pdf</p>	GV-NVR Lite V1
06/04/2010	GV20-10-06-04	<p>Important Notice on GV-NVR System Lite</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-NVR_System_Lite_ImportantNotice.pdf</p>	GV-NVR System Lite V1



Recording Server / Backup / Failover			
Date	ID No.	Title	Applied to
04/21/2017	GV2-17-04-21-c	Live View Issues of Dahua Network Cameras on GV-Software through RTSP Protocol NEW Download link: http://pd.geovision.tw/technotice/SW/Live_View_Issues_of_Dahua_Cameras.pdf	GV-Recording Server V1.3.0.0 / GV-VMS V15.11.3.0 / GV-NVR V8.7.1.0 / GV-Control Center V3.4..0.0 GV-ASManager V4.4.3.0
04/05/2017	GV1-17-04-05-HY	Memory Allocation Issue Causes Certain GeoVision Software to Fail Download link: http://pd.geovision.tw/technotice/GV-System/Memory_Allocation_Issue.pdf	GV-ASManager V4.4.3 / GV-Control Center V3.4 / GV-DVR / NVR V8.7.1 / GV-Edge Recording V1.2 / GV-Mobile Server V1.4.2 / GV-Recording Server V1.3
02/24/2017	GV3-17-02-24-HY	How to set up the GV-Failover Server with 2 GV-VMS Systems Download link: http://pd.geovision.tw/technotice/Recording_Server/How_to_Set_up_the_GV-Failover_Server.pdf	GV-VMS / Failover Server



10/28/2015	GV1-15-10-28-f	<p>Google Maps Issues Using Internet Explore 8</p> <p>Download link: http://pd.geovision.tw/technote/OS Browser/Google Map with IE8.pdf </p>	<p>GV-Recording Serve, GV-ASManager, GV-Video Server, GV-GIS, ViewLog</p>
04/21/2014	GV02-14-04-21-m	<p>Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem</p> <p>Download link: http://pd.geovision.tw/technote/Access Control/Compatibility issue with Net Framework 4.0.pdf </p>	<p>CMS, Access Control, Recording Server, Backup/Failover Server, Digital Signage</p>
01/29/2014	GV2-14-01-29-m	<p>User Account in Windows Errors when Saving Data Files</p> <p>Download link: http://pd.geovision.tw/technote/GV-CMS/User account errors when saving data files.pdf </p>	<p>GV-DVR / NVR, CMS, Backup Center</p>



07/26/2013	GV3-13-07-26-t	<p>Case Study for GV-Hot Swap Recording Server System: Multi-Story Building with Retail Stores, Offices and Parking Lot</p> <p>Download link: http://pd.geovision.tw/technote/DVR-NVR-System/GV-Recording_Server_Case_Study.pdf</p>	<p>GV-Hot Swap Recording Server System, GV-Recording Sever</p>
03/25/2013	GV12-13-03-25-t	<p>Occasional Backup Center Restart During GV-IP Camera Login</p> <p>Download link: http://pd.geovision.tw/technote/Backup-Center/BackupCenter_Restart-20130325.pdf</p>	<p>GV-Backup Center V1.1</p>
03/18/2013	GV12-13-03-18-t	<p>Disconnected Channels after Switching Screen Division</p> <p>Download link: http://pd.geovision.tw/technote/Recording_Server/Disconnected_Channels_after_Switching_Screen_Division.pdf</p>	<p>GV-Recording Server V1.2</p>
08/01/2012	GV12-12-08-01-j	<p>Increase the Supported GV-IP Device Models for GV-Recording Server / GV-Video Gateway V1.1.1</p> <p>Download link: http://pd.geovision.tw/Technote/Recording_Server/Increase_supported_GV-IP_devices_for_V1.11.pdf</p>	<p>GV-Recording Server V1.1.1</p>


Technical Notice Index

08/08/2012	GV12-12-08-08-j	<p>How to Generate an SSL Certificate and Enable SSL Service</p> <p>Download link: http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf</p>	GV-IP Device, GV-Recording Server, GV-DVR / NVR
05/22/2012	GV12-12-05-22	<p>Problem to Access Live Images of GV-Recording Server/GV-Video Gateway Using Multi View</p> <p>Download link: http://pd.geovision.tw/Technotice/Remote/How_to_generate_SSL_certificate.pdf</p>	Multi View, GV-Recording Server, GV-Video Gateway
02/10/2012	GV01-12-02-10-c	<p>Problem with Loading Google Maps On E-Map in GV-Recording Server</p> <p>Download link: Loading Google Maps.pdf">http://pd.geovision.tw/Technotice/Recording_Server/Problem_with>Loading Google Maps.pdf</p>	GV-Recording Server
09/30/2011	GV1-11-9-30-y	<p>Specification Change Notice: Dongle Type for GV-Recording Server</p> <p>Download link: http://pd.geovision.tw/Technotice/Recording_Server/Change_notice-dongle_type_for_GV-Recording_Server.pdf</p>	GV-Recording Server
06/10/2011	GV27-11-6-10-t	<p>Avoiding Network Bottleneck when Using GV-Recording Server</p> <p>Download link: http://pd.geovision.tw/Technotice/Recording_Server/Avoiding_Network_Bottleneck.pdf</p>	GV-Recording Server



Mobile Applications			
Date	ID No.	Title	Applied to
12/08/2015	GV2-15-12-08-l	End of Support for GV-iView and GV-AView Download link: http://pd.geovision.tw/technote/Mobile_App/End_Support_iView_AView.pdf	GV-iView / GV-AView
04/01/2014	GV02-14-04-01-m	Remote Playback Problem with Button Shapes on iOS Download link: http://pd.geovision.tw/technote/Mobile_App/GV-iView_RPB_Button_Shapes_iOS.pdf	GV-iView
05/25/2012	GV12-12-05-25	Recommended Stream 2 Settings for Mobile Phone Connection Download link: http://pd.geovision.tw/technote/Mobile_App/Recommended_Stream2_settings_for_GV-Eye.pdf	GV-Eye V1.0
3/27/2012	GV39-12-3-27-t	Rebuilding the Address Book For Android Mobile Applications Download link: http://pd.geovision.tw/technote/Mobile_App/AView_Tool_for_Address_Book.pdf	GV-AView V1.1



02/13/2012	GV15-12-02-13-j	<p>The Supported OS and Functions for GV Mobile Phone Applications</p> <p>Download link: http://pd.geovision.tw/technote/Mobile App/Supported OS and function for GV mobile App.pdf </p>	GV-Mobile App
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Digital Signage			
Date	ID No.	Title	Applied to
04/21/2014	GV02-14-04-21-m	<p>Windows 8 / Server 2012 .Net Framework 4.0 Compatibility Problem</p> <p>Download link: http://pd.geovision.tw/technote/Access_Control/Compatibility issue with Net Framework 4.0.pdf </p>	<p>CMS /</p> <p>Access Control /</p> <p>Recording Server</p> <p>/ Backup /</p> <p>Failover /</p> <p>Digital Signage</p>



Others			
Date	ID No.	Title	Applied to
12/23/2016	GV1-16-12-23-a-1	How to check the version number of GeoVision Software Download link: http://pd.geovision.tw/technote/other/Check_the_version_number_of_GV_software.pdf	GV-Software
3/15/2016	GV16-03-15-t	High CPU Utilization in Newer Windows Versions Download link: http://pd.geovision.tw/technote/OS_Browser/High_CPU_in_Newer_Windows.pdf	Windows 8 / Server 2012 or later
09/03/2015	GV1-15-09-03-t	GeoVision Product's Compatibility with Browsers in Windows 10 Download link: http://pd.geovision.tw/technote/OS_Browser/GV_Product_Win10_Browser_Compatibility-20150903.pdf	Windows 10
06/25/2014	GV1-14-06-25	How to Upgrade and Downgrade GV-USB Dongle Download link: http://pd.geovision.tw/technote/Other/How_to_Upgrade_Downgrade_Dongle.pdf	GV-USB Dongle
06/25/2014	GV1-14-06-25	Specification Change Notice: GV-USB Dongle Data Erased after Data Export for Dongle Downgrade Download link: http://pd.geovision.tw/technote/Other/Change_Notice-GV-USB_Dongle_data_erased_after_downgrade.pdf	GV-USB Dongle



04/10/2014	GV3-14-04-10	<p>GeoVision Products Are Unaffected by Heartbleed Bug</p> <p>Download link: http://pd.geovision.tw/technote/Others/Unaffected_by_Heartbleed.pdf</p>	GV-Software/ Hardware
07/10/2013	GV1-13-07-10-k	<p>Compatible Antivirus Software with GeoVision Software</p> <p>Download link: http://pd.geovision.tw/technote/Others/Compatible_antivirus_sw_with_GV.pdf</p>	GV-Software
03/12/2013	GV28-13-03-12-k	<p>How-to document: How to Change the UI language to English</p> <p>Download link: http://pd.geovision.tw/technote/Others/How_to_change_the_UI_language_to_English.pdf</p>	GV-Software
11/30/2012	GV28-12-11-30-c	<p>Recommended Hard Disk Drives for GeoVision Software</p> <p>Download link: http://pd.geovision.tw/technote/Others/Recommended_HDD.pdf</p>	GV-Software
12/27/2011	GV00-11-12-27	<p>Description of USB Dongle Specifications</p> <p>Download link: http://pd.geovision.tw/technote/Others/Description_of_USBDongle_Specifications.pdf</p>	GV-USB Dongle
03/27/2012	GV39-12-3-27-t	<p>RAID VS Non-RAID System for Storing Surveillance Data</p> <p>Download link: http://pd.geovision.tw/technote/Others/RAID_vs_non-RAID_for_storing_surveillance_data.pdf</p>	RAID System



09/15/2009	GV15-09-09-15	Graphic Card Driver Issues Download link: http://pd.geovision.tw/technote/Others/Graphic_Card_Driver_Issue.pdf	ATI Radeon HD graphic card
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