



H.265 IP Camera Live View Issues on GV-NVR System Lite and GV-MNVR1000 Systems

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Applied to

GV-NVR V8.7.0.0 and V8.7.1.0

GV-NVR System Lite

- GV-NVR System Lite V1
- GV-NVR System Lite V2
- GV-NVR System Lite V2 (Rev. B)
- GV-NVR System Lite V2 (Rev. C)
- GV-NVR System Lite V2 (Rev. D)

GV-MNVR1000 System

Symptom

When GV-NVR System Lite and GV-MNVR1000 System connect to the IP camera with H.265 codec, live view is inaccessible because their CPUs do not support [AVX instruction sets](#).

Note: The same symptom also happens to any computer without AVX built-in processors.

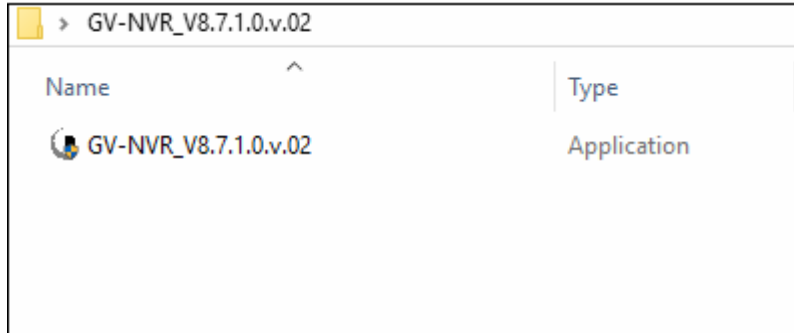
Solution

To resolve the above-mentioned symptom, install the patch file below to access live view of H.265 IP Cameras.

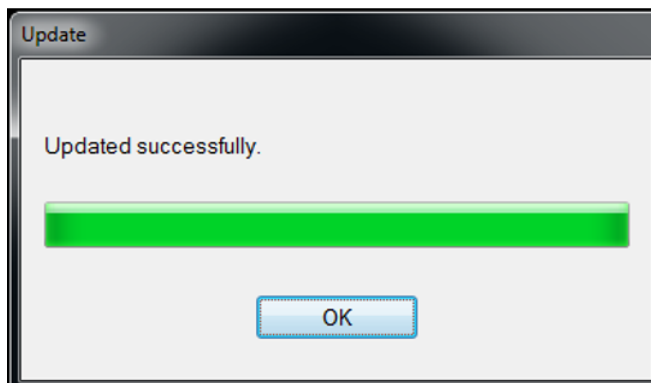


To Install the Patch File

1. Close the GV-NVR and exit to Windows from GV-Desktop.
2. Make sure GV-NVR is updated to version 8.7.1.0. Download the patch file from the link: [http://pd.geovision.tw/ira/patch file/DVRNVR/2017/GV-NVR_V8.7.1.0.v.02.zip](http://pd.geovision.tw/ira/patch%20file/DVRNVR/2017/GV-NVR_V8.7.1.0.v.02.zip)
3. Unzip the downloaded file.
4. Double click the **GV-NVR_V8.7.1.0.v.02** program.



5. If the patch file is successfully installed, “**Updated successfully**” will appear.



6. Restart GV-NVR.